

Power Virtual Agents in a Day



Virtual Agents in a Day

Build intelligent conversational chatbots smarter bots

New to Power Virtual Agents? This is the workshop for you!

Learn how to create PVAs, with our hands-on 'Power Virtual Agent in a Day' 1 day instructor-led workshop.

Power Virtual Agents allows you to respond rapidly to your customer and employee needs at scale by building and using intelligent chatbots. Designed to onboard and train your teams to create and analyse chatbots in less than a day.

We'll cover how to create your chatbot with Power Virtual Agents by connecting to Microsoft Dataverse via Power Automate to store and retrieve data to make your chatbot more personal and interactive.



Easily create your own chatbots

Powerful chatbots with an easy-to-use graphical interface - no need for code or AI expertise. Automate conversations online by building intelligent chatbots.



Integrate with business systems

Integrate your chatbots with the products and services you use every day. Look up records, personalise conversations, hand off conversations to live agents and call APIs.



Build smarter bots

Create personalised conversations using natural language understanding and entity extraction and improve your chatbot's performance with AI and data-driven insights.

Agenda

- Introduction to Power Virtual Agents
- Lab 01: Build your first chatbot
- Lab 02: Topic suggestions
- Lab 03: Improving chatbots with variables, entities and topic redirection
- Lab 04: Integrate with Power Automate and Dataverse
- Lab 05: Authentication
- Lab 06: Export and Import solutions
- Lab 07: Integrating with Microsoft Teams



1 Day hands on workshop



Up to 8 Participants



£2,700