

Managed Extended Detection and Response (MXDR) powered by Microsoft

Customer Deck V 1.0
July 2025









A Fully Managed XDR Service Built on Microsoft Defender—Tailored for Fast, Efficient Security Operations

CPX M-XDR empowers organizations to operationalize Microsoft Defender and Security analytics through a Managed XDR service tailored to your needs.

- Microsoft-native XDR + Security Analytics + optional VM/NDR
- UAE-based SOC and threat intelligence
- Co-sell ready with Microsoft

#### The **Problem** We found



And CPX approach to solve it

#### Issues Normally faced by Security Teams.

Too many alerts, not enough context



Shortage of skilled SOC personnel



Underused Microsoft Defender/Security Analytitics



Gaps in threat visibility and response speed

How CPX address this issues?

#### With a Modular, Scalable, Microsoft-aligned approach



Built for Microsoft 365
Defender, Security Analytics,
Defender for Cloud



Co-managed model in customer tenant



Automated playbooks + human-led response

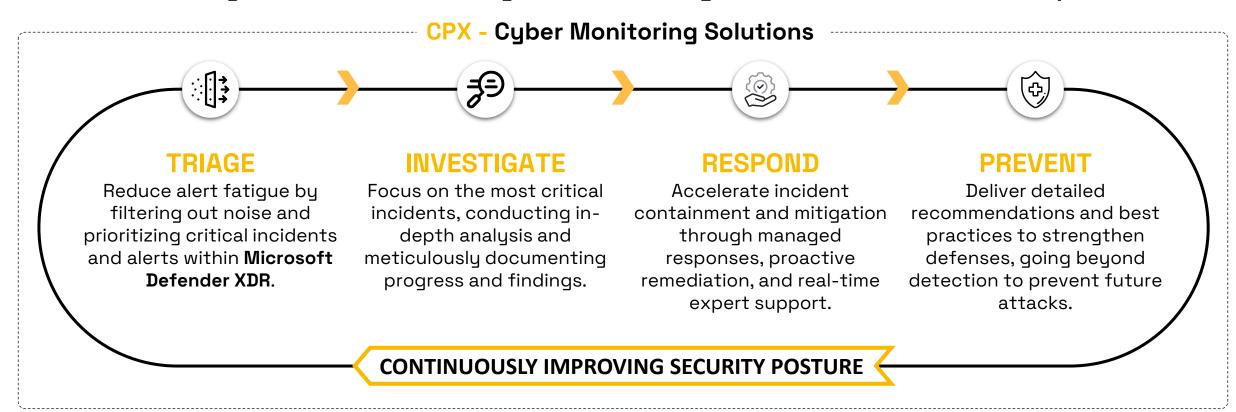


Multi-tiered to support security maturity



Scalable Security Solutions for Enhanced Cyber Resilience

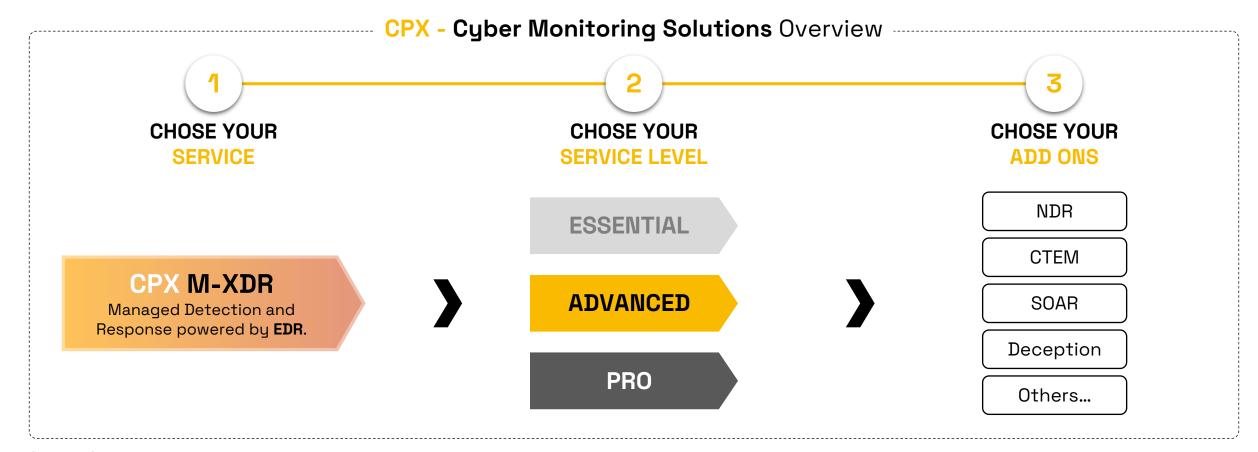
CPX offers fully managed and scalable cyber monitoring solutions, leveraging Microsoft Security tools to deliver comprehensive threat detection, analysis, and response. Our solutions ensure ease of scalability and enhanced visibility, available through the Microsoft Azure Marketplace.





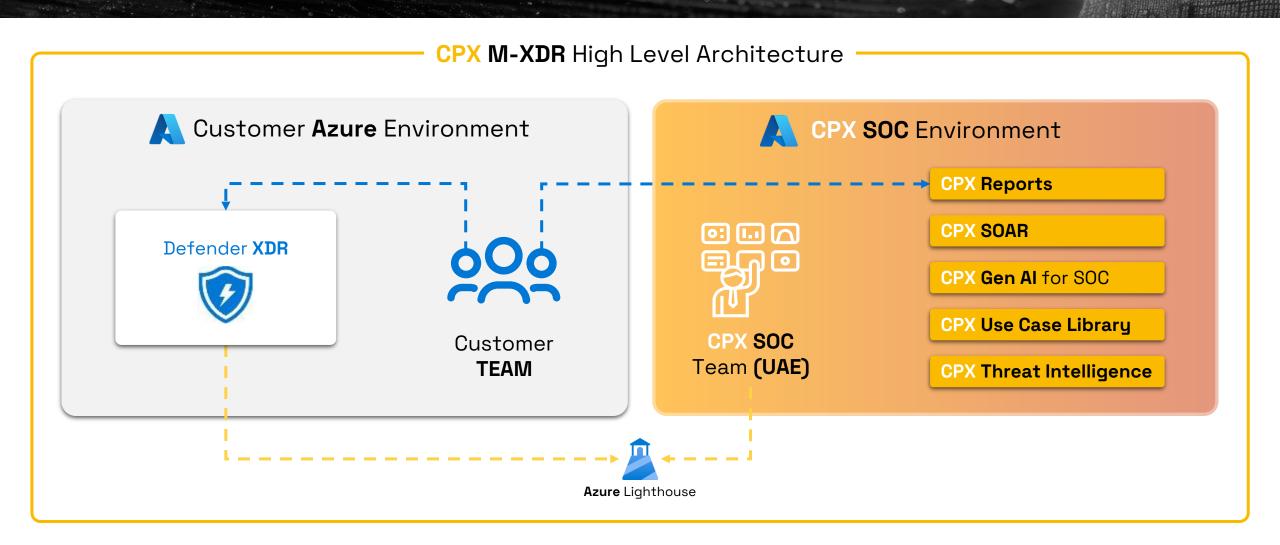
Scalable Security Solutions for Enhanced Cyber Resilience

CPX approach provides a flexible, tiered security solutions designed to strengthen clients' cybersecurity postures, catering to various **maturity levels** that can be offered using CPX or Client Azure tenant.





Blueprint and Key Components





**Solution Tiers** 

#### CPX Managed XDR Hosted on Client Tenant

SERVICES	Essential	Advanced	
24x7x365 Threat Detection and Investigation	Included	Included	
Threat Hunting	Essential	Advanced	
Threat Intelligence Feeds	CPX Standard TI Feeds	CPX Standard TI Feeds	CP
Customer Success Management	Monthly	Bi-weekly	
SOC Reporting	Essential	Advanced	
SOC Advisory - Assessment and Architecture Review	Yearly Assessment	Yearly Assessment & Planning	Yearly 8
TECHNOLOGIES	Essential	Advanced	
CPX MSSP SOAR	Included	Included	
SECURITY ANALYTICS	Defender for Servers P2, Licenses	Defender for Servers P2, License	Defende
EDR	N/A	N/A	
NDR	N/A	N/A	
Classified as Confidential			

SHAITE				
Advanced	Pro			
Included	Included Pro			
Advanced				
CPX Standard TI Feeds	CPX Premium TI Feeds			
Bi-weekly	Weekly			
Advanced	Pro			
Yearly Assessment & Planning	Yearly Assessment, Planning & Implementation			
Advanced	Pro			
Included	Included			
Defender for Servers P2, License	Defender for Servers P2, License			
N/A	N/A			
N/A	N/A			



Service Level Agreement

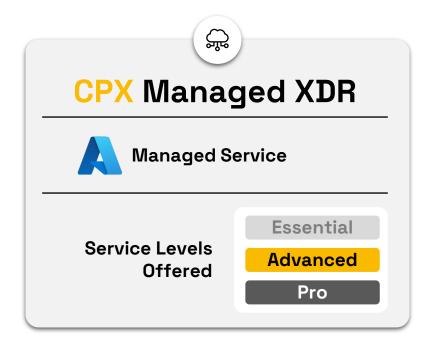
SLA	YEAR 1		YEAR 2		YEAR 3		
PRIORITY	MTTD	MTTN	MTTD	MTTN	MTTD	MTTN	SERVICE LEVEL
CRITICAL	30 mins	30 mins	30 mins	30 mins	15 mins	30 mins	95% of Significant Security Events (SSE) to be identified and notified within service levels
HIGH	45 mins	45 mins	45 mins	45 mins	30 mins	45 mins	98% of Significant Security Events (SSE) to be identified and notified within service levels
MEDIUM	2 hours	2 hours	2 hours	2 hours	1 hour	2 hours	100% of Significant Security Events (SSE) to be identified and notified within service levels
LOW	24 hours	12 hours	12 hours	12 hours	8 hours	12 hours	100% of Significant Security Events (SSE) to be identified and notified within service levels
INFORMATIONAL	48 hours				90% of security incidents to be identified & responded to/contained within stipulated service levels		

Classified as Confidential



**CPX M-XDR** – Pricing Model

To ensure transparency and clarity, let's walk through our pricing model, which is designed to offer the best value while meeting our Client specific needs.



#### Plan Listing - Public Offer

- Annual Plan
- 3-Year Term with Added Value
- 5-Year Commitment Tier

Each plan Public Listed is shown with a nominal cost of \$1 / Year.

Final cost of service is determined in private offer on a case by case

#### Plan Listing - Private Offer

The below variables are used to calculate the pricing for CPX Managed XDR services in the private offer:

- Fixed Onboarding charges
  (Independent of the Service Level Offered)
- Per user charge Per Service Level Offered (This will cover client users and servers)
- TBD



Regional leader in cyber Security and a G42 Company Experience across government, defense, critical sectors

Microsoft-native + sovereign operations

Only SOC CMM Partner in the Region

Member of
Microsoft Intelligent
Security Association

Microsoft Security



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