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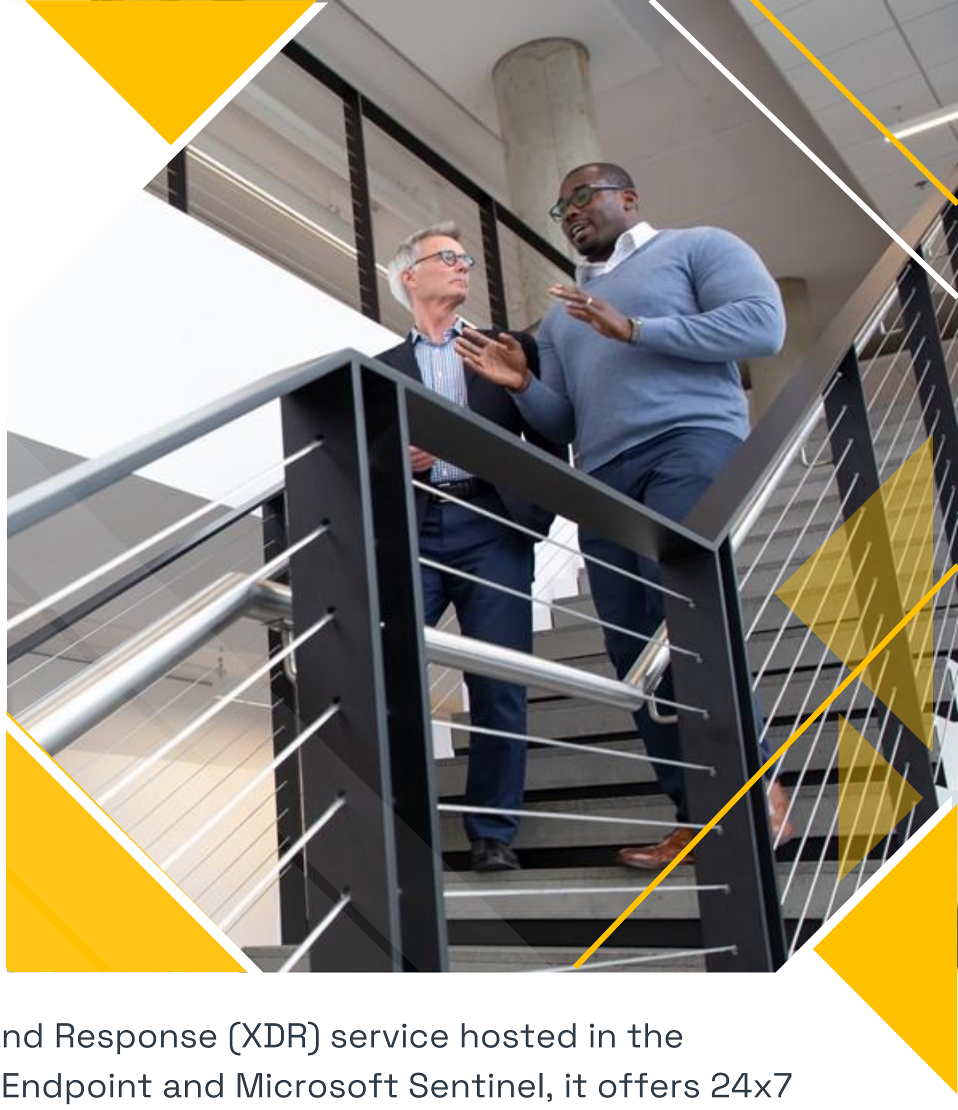

# Managed Extended Detection and Response
for Microsoft Security Stack

CPX M-XDR

CPX M-XDR Essential is a fully managed Extended Detection and Response (XDR) service hosted in the customer's Microsoft tenant. Built on Microsoft Defender for Endpoint and Microsoft Sentinel, it offers 24x7 monitoring, alert triage, and remote incident response. It enables organizations to activate advanced threat detection and containment with minimal overhead.

The Challenge

Security teams struggle with alert fatigue, lack 24x7 SOC capabilities, and underuse Microsoft Defender and Sentinel due to resource constraints.

How we address this challenge

CPX M-XDR Essential alleviates these challenges with continuous triage, containment, and expert-led investigation using Microsoft-native tools. Clients benefit from UAE-based SOC operations and streamlined incident response aligned with local compliance requirements.

For whom is this Solution?

Small to mid-sized organizations, or any Microsoft 365 E3/E5 customer looking for foundational managed security operations.

SERVICES	Essential	Advanced	Pro
24x7x365 Threat Detection and Investigation	Included	Included	Included
Threat Hunting	Essential	Advanced	Pro
Threat Intelligence Feeds	Standard TI Feeds	Standard TI Feeds	Premium TI Feeds
Customer Success Management	Monthly	Bi-weekly	Weekly
SOC Reporting	Essential	Advanced	Pro
SOC Advisory - Assessment and Architecture Review	Yearly Assessment	Yearly Assessment & Planning	Yearly Assessment, Planning & Implementation
TECHNOLOGIES	Essential	Advanced	Pro
CPX MSSP SOAR	Included	Included	Included
Security Operations	Defender for Servers P2, Licenses	Defender for Servers P2, License	Defender for Servers P2, License
EDR	**N/A**	**N/A**	**N/A**
NDR	**N/A**	**N/A**	**N/A**

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Why **CPX M-XDR** Essential

Service Summary:

- **24/7 Operations:** Round-the-clock triage and investigation of endpoint security alerts designed to identify and respond to threats.
- **Threat Intelligence:** Leverages Microsoft Threat Intelligence and CPX Threat intelligence generated by hunters, analysts and incident responders.
- **Automated response:** Predefined customized playbooks for common endpoint threats, ensuring swift, consistent response actions.
- **Threat Hunting:** Proactive detection seeking for indications of outgoing attacks that bypassed defenses.
- **Expert Support:** Instant access to trained, experience professionals for engineering, incident handling, digital forensics, endpoint investigations, and security best practices.

Service Benefits:

- **Improve protection:** without proper monitoring capabilities incidents go undetected for long periods of time, increasing the cost and impact of breaches.
- **Time to value:** MXDR provides immediate threat protection, detection and response as soon as the XDR agents are deployed.
- **Hybrid-cloud ready:** Microsoft Defender for Servers extends protection to endpoints in Azure, AWS, GCP, and on-premises.
- **Cost Efficiency:** An optimized service that leverages Microsoft Defender for Endpoint in combination with best in class managed services.
- **Scalability:** Easily scalable to support your organization's protection needs. Can easily be upgraded to a SOC as a Service.
- **Powered by AI:** We augment our services with AI agents that reduce repetitive tasks and enhance analysis.

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