Emanate Health

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There's no understating the impact that delayed or denied claims can have on your organization's bottom line. **Trisus® Medication Claims** is designed to help you accelerate payment for pharmacy claims and minimize claim denials, while managing complex, government-mandated reporting requirements.

About the Customer:

- Large, multi-hospital system
- ~1,000 staffed beds
- Total revenue exceeds $2B

Project

Optimizing claims adjudication with smarter technology

Objectives:

- Reduce time spent on researching and correcting claims
- Remove manual and written claim adjustments
- Improve visibility into data integrity
- Improve processes for audit reconciliation
- Ensure compliance across the medication claims workflow

This solution's sophisticated rules engine streamlines the adjudication process by automatically modifying claims based on your configurations, flagging errors and rejections, then re-validating with real-time edits you make directly in the application. Further, your modifications are incorporated back into Trisus Medication Claims so future claims will adjust correctly without manual intervention, continually reducing the percentage of rejected claims over time.

The Craneware Group Solution:

Trisus® Medication Claims

Results:

Enhanced cross-functional collaboration and workflow between Revenue Integrity, Patient Financial Services, and Pharmacy teams.

Improved average time spent in the work queue in a claim to 1-3 minutes while reducing the risk of losing $200 per incorrect claim.

"Claims management consumed 100% of my time every single day. My workload for claims has been reduced to less than an hour a day with Trisus Medication Claims."

FINDINGS:	Claim with Edits	Claim with Warnings	Modifiers Added	Repriced Claims
	969	**401**	**2017**	**1979**
	$9.9M	**$2.3M**	**$10.4M**	**$11M**