COMPLIANCE RECORDING BY CRAYON

Why Compliance Recording?

Microsoft Teams as the central platform for collaboration and communication is as strong as ever before. An increasing number of business-critical services gets consolidated on Microsoft Team's platform. While users spend several hours within Microsoft Teams every day, certain verticals and industries have advanced needs when it comes to call recording.

Why work with Crayon?

Crayon's Compliance Recording Service offers an automated Teams Recording capture based on centrally governed policies. Compliance Recording allows to capture and record all communication modes (Voice, Video, Text), and provides powerful transcription and analytics functionalities.

• Capture voice, video, screen sharing, and other types of interaction from Microsoft Teams calling and meetings — with an integrated, high-availability recording solution.

• Facilitate compliance with record-keeping, data governance, and monitoring policies under MiFID II, Dodd-Frank, MAR, GDPR, HIPAA, and more to avoid fines and penalties.

• Record, manage, label, search, replay, analyze, and easily export interaction streams that should be retained due to internal policies or external regulations.

• Simplify, modernize, and automate your recording infrastructure while deploying in the cloud, on premises, or as a hybrid solution.

Key benefits

Reduced Compliance Risk
Adhere to regulations by capturing records, surveilling regulated interactions and producing compliance evidence

Internal Controls
Monitor employee conduct and adherence to policies from the back-office to the trading floor

Faster Investigations
Speed up the reconstruction of the full context of interactions for investigations and auditing

Significant ROI
Simplify deployment, free up resources and avoid compliance fines and penalties

Peace of mind
Crayon's service is based on a market leading solution of Verint. Ensuring high quality of service 24/7.

To learn more, contact us today: globalmwp@crayon.com