



## Microsoft Teams as centralized phone system

IT leaders around the globe were forced to reprioritize their roadmaps, resources, and budgets to equip employees for remote work overnight in the past few years. The use of Teams Calling has, as a result, skyrocketed with more than 270 million daily active Teams users worldwide, making over 1 billion calls per month. Businesses are now looking to consolidate their communication streams for good, merging everything into one single application for calling, chat, and meeting.



# Digitalize your communications

Consolidating all communication on one common platform equips businesses with simplified and harmonized administration, vendor procurement, and a significant "ease of use" when it comes to offering a Modern Workplace experience to the workforce. Additionally, many businesses already own the required Microsoft licenses to benefit from Microsoft Teams Phone.

'Crayon Voice Service' is a unique cloud service which offers Microsoft 365 users and their organizations the ability to use Microsoft Teams as fully fledged PBX in the cloud. The service integrates with the company's Microsoft 365 productivity suite and features extensions that can integrate with non-Microsoft products.

## THEN



CALLING TIED TO DESK PHONE



JUGGLE MULTIPLE APPS



ON-PREM PBX MAINTENANCE COSTS



MULTIPLE VENDOR COMPLEXITY

## NOW



CALL FROM ANY DEVICE AND LOCATION



UNIFIED COMMUNICATIONS FROM ONE APP



CLOUD-BASED PHONE SYSTEM SAVES MONEY



SINGLE PROVIDER SIMPLICITY



# Crayon Voice Service

## Built for Microsoft Teams

### Make Teams your primary phone system

Crayon's Voice Service adds PSTN connectivity to Microsoft 365, enabling the infrastructure to make and receive PSTN calls, using the existing Microsoft Teams license in combination with a Teams Phone (Teams Phone Standard) license (part of Microsoft 365).

### PHONE NUMBER & SIP TRUNK PRESERVATION

Crayon's SIP trunk independent Voice service empowers businesses to continuously use existing phone numbers and migrate them into the new solution.

### SELF-SERVICE PORTAL TO GIVE YOU FULL CONTROL

Crayon Voice's Service comes with a user-friendly portal that streamlines the onboarding process and provides businesses with full visibility and control of their Cloud PBX environment. End-to-end call quality monitoring of all calls ensure a high quality of service operation and user experience.

### MULTIPLE PAYMENT PLANS TO MATCH USER NEEDS

Available in a consumption-based pricing model, without long-term commitments, or as 1- and 3-year contract with predictable fixed costs – available in annual and monthly payment increments.

### CLOUD BASED AND GDPR COMPLIANT

Crayon's Voice Service is powered by Microsoft Azure and adheres to all GDPR regulations, ensuring the highest degree of privacy.

### QUICK TO DEPLOY

The unique Management Portal and automated onboard process allow standard deployments (non-hybrid) to take place in 15 minutes.

# How to Get Started?

Microsoft Teams requires two components to offer PBX capabilities: A Teams phone license and PSTN connectivity

## Teams Phone

The license is included in Microsoft 365 Enterprise E5 or as an add-on license (Teams phone Standard)

## Migrating to Teams Phone

Crayon provides a seamless, rapid, and cost-effective migration, we can help you:

- Assess the current environment
- Determine the appropriate plan to enable telephony prior to onboarding users and the existing pstn provider.

## Available Plans

For <300 users – Voice Business (consumption-based)

For >300 users – Voice Enterprise

For >300 users – Voice On-Prem (Prof. Service)



Contact us at [GlobalMWP@Crayon.com](mailto:GlobalMWP@Crayon.com) to find out more.