

**The nature of work has fundamentally changed.** Employees expect to work securely from anywhere, on any device. When their productivity tools enhance the quality and effectiveness of their work experience - companies empower their workforce – all while protecting IT assets.

Crayon's experts have more than 100 years of combined telecommunication technologies experience – from plan, design, configuration to maintenance and troubleshooting. Crayon will support your integrated communications solutions: PSTN connectivity through Direct Routing, Operator Connect, and Microsoft Teams Calling Plans and analog technologies to Microsoft Teams.

## Our Process

Our experts will guide you through a detailed, multi-phased approach – from identifying your business goals to implementing specific action items, we've got you covered.

Minimize implementation risk and costs by designing a solution tailored and purpose-driven for you.

- 1 Optimize your network for Hybrid work
- 2 Connect your on-premises identity systems to the cloud
- 3 Allow Azure AD to be your single control plane to secure and access some apps
- 4 Roll out policies to secure access and content to a subset of users (define Conditional Access for managed and unmanaged devices)
- 5 Enroll a subset of devices to stay current with Windows 10/11 and Microsoft 365 app updates

1-month PoC [Pilot]



- 6 Deploy Office productivity apps on company or employee devices to a subset of users
- 7 Migrate a subset of user mailboxes to the cloud
- 8 Spin up Microsoft Teams for Chats, teams, and channels first, then deploy Meetings and conferencing capabilities for a subset of users.

## Deliverables

- Final PoC (Pilot) plan specification
- PoC (Pilot) Execution
- Debrief and review of PoC (Pilot) execution
- Strategic plan for implementation that includes migration plan or roadmap

Your  
Journey



Workshop



Assessment



PoC



Implementation

## Knowledge Sharing in a Changing World

Organizations can potentially save employees five to eight weeks of productivity a year, if employees can efficiently find and use the knowledge available to them.

Knowledge sharing tools empower users to find information faster, access a single source of truth, and avoid the hassles of recreating information that already exists – saving time and money for the organization at large.

The security, searchability and integration of knowledge is a vital concern for organizations worldwide, especially employees working remotely.

[Microsoft Viva Adoption Guide](#)  
[Knowledge Sharing in a Changing World](#)



We help clients optimize and innovate with software, cloud, data and AI. Our team has deep expertise, with over 100 data scientists, each averaging 10 years of experience. Our services can help with a cloud migration, innovate through Azure, and improve the user experience with Modern Work and Teams solutions, all while keeping your data secure.



Modern Work

Specialist  
Adoption and Change  
Management  
Calling for Microsoft Teams  
Modernize Endpoints



Security

Specialist  
Cloud Security  
Identity and Access  
Management  
Threat Protection

## Hybrid is here to stay

### A changed workplace

73% of employees want more flexible remote work options to stay<sup>1</sup>

### Increased security risks

79% of surveyed enterprises have experienced a cyber breach in the past year<sup>2</sup> with an average cost of 4.72m\$ per data breach<sup>3</sup>

### Economic uncertainties

Many external and hard to predict factors will determine when we go back to a pre-crisis state

Source: <sup>1</sup>Microsoft Work Trend Index Report 2021, <sup>2</sup>Forrester Study: The 2020 state of security operations (Commissioned by Paolo Alto Networks), <sup>3</sup>Average cost of breach for organizations 5001-10000 employees from Ponemon Institute