

Personalized AI Copilot Agents Powered by Copilot Studio

In today's fiercely competitive market, exceptional customer service is what will truly differentiate your organization. With Copilot agents, you can deliver responsive, personalized assistance through an AI-powered chatbot to enhance customer satisfaction.



Unlock the Full Potential of Custom Copilot Agents

Creospark's team of experts will help you overcome frequent hurdles of AI implementation:

PARTNERING WITH CREOSPARK

- Discover how Copilot agents can improve productivity
- Get a tailored Copilot agent customized to meet your needs
- Achieve seamless integration with minimized risks
- Ensure a secure and compliant Dataverse-enabled Power Platform environment

DEPLOYING AI ON YOUR OWN

- Difficulty unlocking the full potential of Copilot agents
- Facing unknown customization requirements
- Managing complex integrations
- Susceptibility to data privacy issues

Copilot Agents **Transforms** Customer Service

Copilot agents are AI-enabled chat-based support that offers around the clock help, ensuring customer's questions are addressed efficiently and effectively.

Long-term benefits of a custom Copilot agent:



Enhanced customer engagement

Customers can get access to 24/7 support.



Streamline support operations

Employees don't have to waste their time addressing FAQs.



Drive business success

Copilot agent provides insights for data-driven decisions.

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Comprehensive Solutions Tailored to Your Needs

This engagement will help your organization implement a functioning, custom Copilot agent as a proof-of-concept. These agents, powered by Copilot Studio, offer personalized and efficient chat-based support, ensuring customers receive the help they need quickly and effectively.

- 1. Content discovery and ideation:** Identify data sources for the agent and understand expected use cases.
- 2. Agent design:** A minimal UI branding prototype will be developed and designed to function on a website.
- 3. Unlimited custom topics:** Within a set 16-hour budget, explore a variety of custom topics tailored to your organization's unique needs, ensuring a personalized experience with Copilot.
- 4. Proof of concept bot development:** The bot is built based on topics defined. This is not for production use.
- 5. Change management:** Training is provided to ensure successful adoption.



GET A PERSONALIZED AI AGENT TODAY!

Starting at a price of \$30K, contact our team to learn more about this offering and how we can help you deploy Microsoft 365 Copilot.

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About Creospark

Creospark is an IT consulting company focused on helping businesses understand, adopt and love their technology. We specialize in building digital solutions powered by Microsoft 365, Copilot, Viva, the Power Platform, Dynamics 365, SharePoint, Teams, and Azure. Our solutions inspire teamwork, promote data-driven problem-solving, streamline business processes, and empower teams to accomplish more.

Why choose Creospark?

60+

Years of Microsoft Experience

3

Microsoft MVPs

40

Microsoft exams & certifications

We can make technology work for you, not the other way around.

Our Methodology

Creospark has a standard project methodology broken down into 5 stages. Here is what to expect:

Envision

Understand your organization's unique needs through discovery workshops.

Define

Outline the requirements and architecture of the proposed agent and initiate the project roadmap.

Blueprint

Design the agent, identify the sites or sources to be used, and document use cases to address agent topics.

Build

Bot development, including the application of all generative AI references and testing. A project roadmap will be created including expected deliverables and timelines.

Maintain & Engage

End-user training will be delivered and the transfer of technical knowledge will be facilitated.