



Crestwood Associates Announces Support Commitment for Microsoft Dynamics GP Clients



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TABLE OF CONTENTS

Table of Contents

TABLE OF CONTENTS.....	1
Microsoft Dynamics GP End of Life Officially Announced	2
Supporting Dynamics GP Clients and Crestwood's Commitment.....	2
What GP Clients Are Experiencing	3
Immediate Recommendation for all Microsoft Dynamics GP Users	4
Join Our Long-Term Support Plan Today	5

Microsoft Dynamics GP End of Life Officially Announced

Supporting Dynamics GP Clients and Crestwood's Commitment

Microsoft has [officially announced the end of Dynamics GP product support and updates](#) as of September 30th, 2029 and is shifting its focus towards cloud-based ERP solutions. With this news, many Dynamics GP clients are feeling uncertain of the best path forward. While some may be ready to transition to new systems, others are not yet prepared or willing to make the switch. At Crestwood Associates, we understand the challenges you face, and we're committed to ensuring your Dynamics GP system remains functional, secure, and optimized for the foreseeable future until you are ready to transition to a new ERP platform.

Crestwood Associates is committed to providing long-term support and stability for Microsoft Dynamics GP clients, helping them maximize their current system while offering guidance and optional migration assistance when they're ready for future transitions.

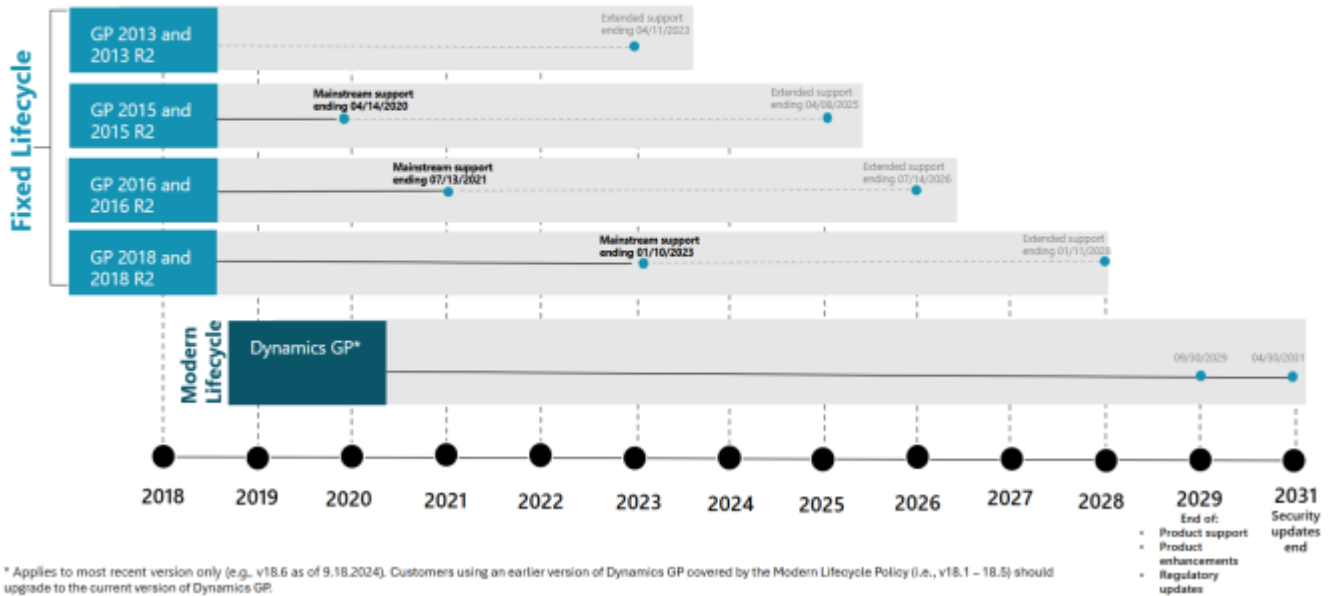
That's why we're pledging to support our GP clients, helping you maximize the value of your current ERP investment while also offering a [No Charge GP Migration Data Assessment](#) to provide you with options for the future.

The Real Timeline You Should Know:

The timeline for the sunsetting of the **Microsoft Dynamics GP** product by Microsoft is as follows:

- **April 4, 2023:** Previous announcement on ending of new customer license sales made.
- **September 25, 2024:** Announcement on ending of product development and technical support.
- **April 1, 2025:** No new sales of Perpetual licenses, new Subscription licenses continue for 1 more year.
- **April 1, 2026:** No new customer sales for any type of license (Perpetual or Subscription).
- **September 30, 2029:** End of product enhancements, regulatory (tax) updates, service packs and technical support.
- **April 30, 2031:** End of security updates.

Dynamics GP versions governed by Fixed and Modern Lifecycle



What GP Clients Are Experiencing

- Uncertainty About the Future:** With Microsoft's focus shifting toward cloud solutions, clients are concerned about the long-term viability of Dynamics GP and its continued support.
- Cost of Transitioning:** The financial burden and operational disruptions of moving to a new ERP system can be significant, particularly for businesses with customizations and integrations tied to GP.
- Lack of In-House Expertise:** Many organizations lack the internal resources to effectively manage and maintain their GP system, making external support essential.
- Fear of Disruption:** The potential for business disruptions during a forced migration can impact operations, customer service, and growth plans.
- Need for Stability:** With so much uncertainty in the ERP landscape, clients are looking for a stable, reliable partner who can ensure their system continues to run smoothly.

How Crestwood is Committed to Supporting GP Clients:

We understand these concerns and our Support Commitment is designed to provide GP clients with the security, stability, and expert support needed to navigate the changing ERP landscape. Our support plan includes:

- **Long-Term Security:** Assurance of continued support for your Dynamics GP system through 2031 and beyond.
- **Comprehensive Services:** Includes upgrades, training, consulting, and ongoing system support.
- **Expert Support:** Access to our in-house team of seasoned consultants ready to assist with your system's upgrades, training, and consulting needs.
- **Cost-Effective Continuity:** Avoid costly migrations and disruptions by maintaining your existing GP system with our dedicated support.
- **Safe-Haven for GP Users:** We won't pressure you to switch to a new platform. Instead, we'll support you where you are and provide guidance when and if you decide to transition to the cloud.
- **Future-Proofing:** We actively monitor Microsoft's roadmap, advocating for extended support and helping prepare your business for potential transitions.

Immediate Recommendation for all Microsoft Dynamics GP Users

As part of our ongoing commitment to supporting Dynamics GP clients, we highly recommend hosting your GP environment on the [Crestwood Cloud](#). Our fully managed cloud hosting solution is designed specifically for GP, ensuring enhanced security, performance, and scalability while reducing the burden of maintaining on-premise infrastructure. By migrating to the Crestwood Cloud, you'll benefit from round-the-clock monitoring, regular backups, and proactive system maintenance by our expert team, allowing you to focus on your business while we handle the technical details. This seamless hosting option provides a cost-effective and reliable way to keep your GP system running smoothly for years to come.

Optional Migration Assistance

While our primary goal is to support you where you are, we also understand that some businesses may eventually need to transition to modern, cloud-based ERP solutions. When you're ready, our team is here to



help guide you through the process, [ensuring a smooth, disruption-free migration](#) to solutions like **Microsoft Business Central or Acumatica Cloud ERP**. [Click now to schedule your Free Migration Data Assessment to help you strategize for the future.](#)

Join Our Long-Term Support Plan Today

We invite all GP clients, to join our GP Support Plan. Together, we can provide the stability and peace of mind needed to keep your business running smoothly, without the rush of an immediate migration.

For more information, [contact our team at Crestwood Associates](#).