

IMPLEMENTATION: CENTRE OF EXCELLENCE FULL IMPLEMENTATION

The implementation and selection of Microsoft's Centre of Excellence Starter Kit features, to facilitate and automate an organisation's governance policies.

Crimson engages with the organisation's IT team to provide a new Dataverse environment and install the standard Microsoft Centre of Excellence toolkit, configuring standard Microsoft pre-built connectors to enable the organisation to quickly utilise the standard offering for the team to adopt. Including a short introduction to COT toolkit, agreeing which apps, flows, and connectors will be used.

Following the initial assessment, Crimson work in collaboration with customers to create a detailed plan to implement the Centre of Excellence Framework. The range of themes tailored to the organisation are as follows:

- Target Operating Model (TOM) validation
- Change management for the IT team and wider business
- Training and adoption of the framework
- A review and improvement cycle where risks, issues and recommendations are identified
- Management of ideas, roadmap, and outcomes. Including measurement and reporting
- A review of the current roles and personas within the business, and a gap analysis for role development
- An implementation plan for the Centre of Excellence Framework, including resources, timeline and costs
- Power Platform Roadmap, delivered as part of the engagement or separately

Following the workshops, organisations will receive an engagement summary report, detailed implementation plan for Centre of Excellence and a Power Platform roadmap.



Who should attend?

CIO / IT Team

What is included?

Workshops, training, an engagement summary report.

Time included

Variable

Investment

£POA