



WHISTLEBLOWER BY CRMK

Whistleblower procedure 5-days implementation

We will help you to adapt parts of your whistleblowing procedure at your organization with the help of Power Platform.





Whistleblower by CRMK | Overview

- With whistleblower function people can send in reports anonymously via a Customer Voice survey. The survey data will end up in Dataverse and there will be a Power Apps model-driven app for back-end management of the incoming reports so that someone in the organization can manage and act on what has been reported.
- The solution will be based on Dataverse and Dynamics 365 Customer Voice.
- Categorize reports, manage and act on them. Categorization can be adjusted to your needs. Examples of other information you could manage are what department the report came from and priority. The solution can be created so that the person reporting can choose to send in anonymously or not. In the model-driven app someone can investigate around what has been reported and take necessary actions. For managing a speak up procedure, incidents can be added manually in the model-driven app by a person who is responsible for these tasks.
- Due to sensitive information, we recommend that only a few people can access the app. The different roles that are intended to use the model-driven app is someone who administer the app (e.g. can add new categorizations) and another role for using the app (manage and act on sent in reports).
- The survey can be embedded on your webpage, that effort is not included in this offer though.



Whistleblower by CRMK

Price: 6 600 USD

With this 5 – day implementation we will help you to adapt parts of your whistleblowing procedure at your organization with the help of Power Platform. Make use of the tools you already have in your toolkit!

AGENDA

- **Day 1**
Initial meeting to discuss around prerequisites and overall solution.
- **Day 2 and 3**
We start building the solution together with you, how much CRMK will build depends on your time available and current Power Platform expertise in the organization.
- **Day 4**
We will support you during tests and make adjustments to the solution if needed.
- **Day 5**
We deploy the solution to a production environment and hand over the project to your organization.

English (United States) ▼

Whistleblower

Send in an anonymous report

* Required

Please provide relevant information below to send in a report. *

Submit

Powered by Dynamics 365 Customer Voice |
The owner of this form has not provided a privacy statement as to how they will use your response data. Do not provide personal or sensitive information.
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Whistleblower by CRMK

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DELIVERABLES, ARTIFACTS

- Survey created specifically for your organization.
- Power Apps app to manage what has been reported.
- Business logic for filling Dataverse with new reports.
- Documentation of the built solution.

OUTCOME

- Possibility get manage reports anonymously about what is going on in the business.
- Manage both the written and speak up procedure.
- Support in establishing a department for escalation and planning for actions required after reports.
- People in your organization will be better skilled for the next Power Platform project.

POSSIBLE EXTENSIONS

- Embedding the reporting part on your webpage and let anyone create reports from there. Delete old reports automatically.
- Automation for escalation.
- Manage existing policies and guidelines with the help of Power Platform.

CONTACT US



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