

A photograph of an office environment. In the foreground, a man in a light blue button-down shirt stands and smiles, looking towards the right. Behind him, two women are seated at desks, working on computers. The woman on the left has long brown hair and is looking down at her work. The woman on the right has blonde hair and is looking at her computer monitor with a smile. The office has large windows in the background, letting in natural light. A blue diagonal overlay covers the bottom half of the image.

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Getting Started with Center of Excellence

CRM Partners AG

Getting Started with Center of Excellence

Have you heard about citizen development? Do you want to give your employees the option to drive innovations provided in a governed way?

Microsoft's Power Platform provides powerful low/no code features that allow your organization's employees to create solutions on their own. Tools like Power Apps, Power Automate or Power BI include a broad approach to build agile business applications and processes while securing the enterprise data. This not only reduces the dependency on IT to deliver solutions for the business, but it also holds a high potential to save costs and work more efficiently.

The Center of Excellence guides you on how to strategically enable your Power Platform and lead innovation for your organization by empowering your employees to create own apps and workflows. On the other side all these components and capabilities can be overwhelming to manage, whether for large or medium-sized companies. And risks of an unstructured implementation should not be underestimated.

What is the outcome?

We support you in your first steps when setting up a Center of Excellence in your organization. Together we will

1. Discover and explore the capabilities of the CoE. We will answer questions like how success looks like or identify your businesses needs.
2. Assess your current situation and find out to do application lifecycle management or which component of the platform to use when. Hereby we will recommend an individual governance framework with which you should proceed.
3. Plan and implement the Center of Excellence and get it ready for your daily use.
4. Support you with technical questions and encourage high adoption within your organization.

After these steps you know how to use the Power Platform and benefit from it in a structured and compliant manner.

Who are we?

CRM Partners AG is the management consultancy for customer relationship management based on Microsoft technology. CRM Partners was founded in Germany in 2011 and is part of the Fellowmind Group, with subsidiaries throughout Europe. Together, the corporate group has set itself the goal of building the leading platform in the areas of Microsoft Business Applications and Digital Workplace. Over 1500 of the most experienced and talented employees throughout Europe are committed to implementing an integral customer engagement approach across all business processes. The Fellowmind Group achieves a total turnover of more than 200 million Euros at over 30 locations. As a Microsoft Gold Partner and Inner Circle member, CRM Partners is one of the leading implementation partners for CRM in Germany and Europe, with a focus on discrete manufacturing, chemicals and professional services. CRM Partners also offers competent all-round support for all Microsoft Cloud Services - including Office 365, Enterprise Mobility Suite and MS Azure.

At CRM Partners we focus on human connections. We prepare your organization for providing a personal customer experience in all contact moments of the customer journey. All with the final purpose to have a sustainable and valuable relationship between your organization, your employees and your customers.

Learn more about us: <https://crmpartners.com/de/>.

Pricing and location

We work in an agile way and are flexible when it comes to our customer requests. All sessions can be delivered in on-site visits at your office or in one of the CRM Partners locations. Remote and online sessions are of course also available. We customize each training content specifically on the organization's needs. Please contact us for a better estimate of costs

Contact Us

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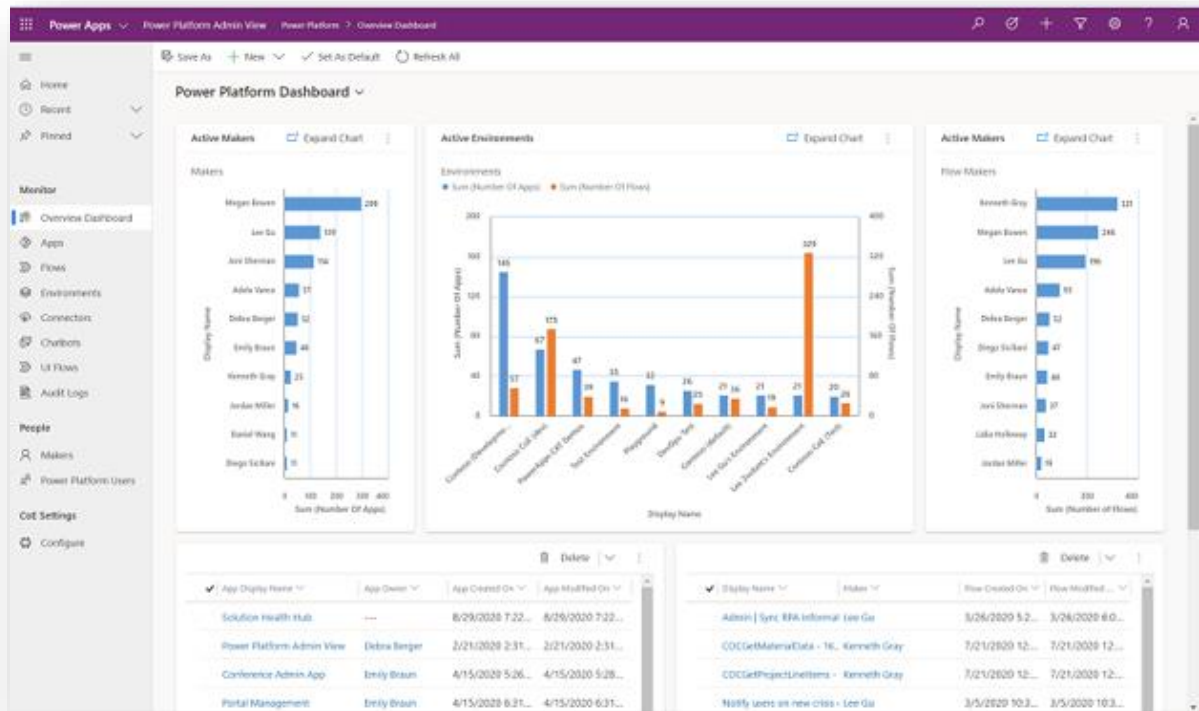
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Impressions

Power Platform Dashboard



Tenant Overview

