

## Your Vigilant Guardian

### Staying Ahead of Cyber Threats. Platform Management + CSOC

Cyber security attacks are increasing in frequency and sophistication, which is why cyber security is a key business priority. Today, organisations need to reduce the likelihood of an attack, proactively detect threats, and rapidly respond to reduce potential business impact. To achieve this, organisations need the right processes and technology in place with a team of highly skilled security experts, however for many, this is uneconomical to build and maintain internally.

Our Platform Management & CSOC security services help organisations get secure and stay secure in today's rapidly evolving threat landscape. Delivered by our highly qualified teams of CWSI Consultants, Engineers and Service Desk Professionals, working hand in hand with the SecOps team. All based upon mature ITIL-aligned processes and underpinned by industry leading, advanced security technologies.



### WatchGuard, part of CWSI's SecureGuard managed service portfolio.

Stands at the forefront of defence – a tireless sentinel securing your digital landscape. We blend best practices, proactive management, and relentless improvement to shield your organisation against threats, whether in the cloud or on-premises

24x7x365 UK-based Cyber Security Operations Centre (CSOC)

### Flexible Managed Security Services

**Provide** - Proactive, day-to-day management. "Get Secure and Stay Secure" through:



#### MDR Endpoint

**Protect** – Endpoints



#### MXDR Advanced

**Protect** – Cloud Services (Endpoints, Identify, Cloud Apps and O365)



#### MXDR Premium

**Protect** – Any Data Source (Cloud, Hybrid, On-site)

*"By 2025, 50% of organisations will be using MDR services"*

Source: Gartner, 2020

## Staying Ahead of Evolving Cyber Threats.

### WatchGuard Key Features:

#### Best Practice Configuration:

- + **Fortified Defences:** WatchGuard configures your security controls to industry standards. From firewalls to intrusion detection systems, we optimise your setup.
- + **Continuous Refinement:** Our experts stay ahead of evolving threats, adapting configurations to safeguard your assets.

#### Day-to-Day Vigilance:

- + **24/7 Monitoring:** WatchGuard keeps a watchful eye on your SaaS services, on-premises infrastructure, and endpoints. Suspicious activities trigger immediate responses.
- + **Incident Mitigation:** Rapid action minimises damage and prevents escalation.

#### Threat Intelligence Integration:

- + **Real-Time Insights:** WatchGuard integrates threat intelligence feeds, identifying emerging risks before they impact you.
- + **Adaptive Defences:** Our policies adjust dynamically, ensuring protection against zero-day exploits.

#### Hybrid World Resilience:

- + **SaaS Security:** We secure your cloud-based applications, ensuring data integrity and access controls.
- + **On-Premises Fortification:** WatchGuard hardens your environment, from SaaS to servers to endpoints.
- + **Staff Training:** Educating your team is our priority—awareness empowers resilience.

#### Compliance Alignment:

- + **Industry Regulations:** WatchGuard aligns with CIS, NCSC, and other baselines. Compliance isn't a checkbox; it's our commitment.

## End to End Security Services

### Professional Services

- + Implement Defender and Sentinel
- + Integrate into Platform Support and SOC Services
- + Service transition
- + Additional configuration and project engagements
- + Bespoke consulting
- + Health check and assessment packages

### Platform Support

- + Proactive management of Microsoft 365 Defender suite
- + Implement platform and configuration changes
- + Proactive support & risk mitigation
- + Monthly service reviews
- + Monthly and incident reporting
- + Actionable customer insights from our reporting dashboards
- + Remediation following incidents or CSOC recommendations
- + Regular health checks
- + Phishing simulations

### CSOC

- + Incident management and response
- + Risk assessments
- + Incident reviews & reports
- + Proactive Threat Hunting
- + Proactive improvement recommendations
- + Azure subscription cost tuning

Member of  
**Microsoft Intelligent Security Association**

