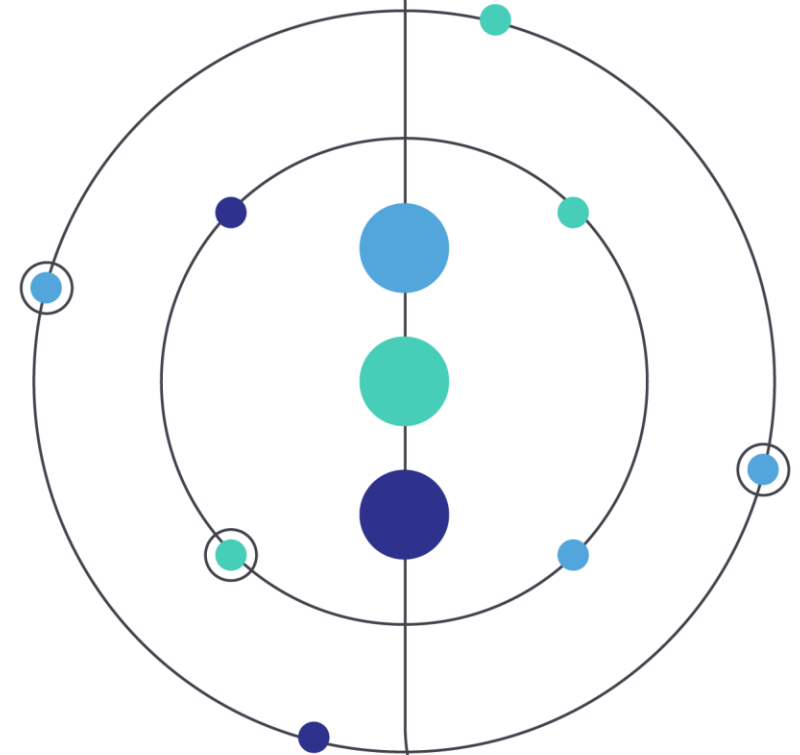


CWSI.

Workplace

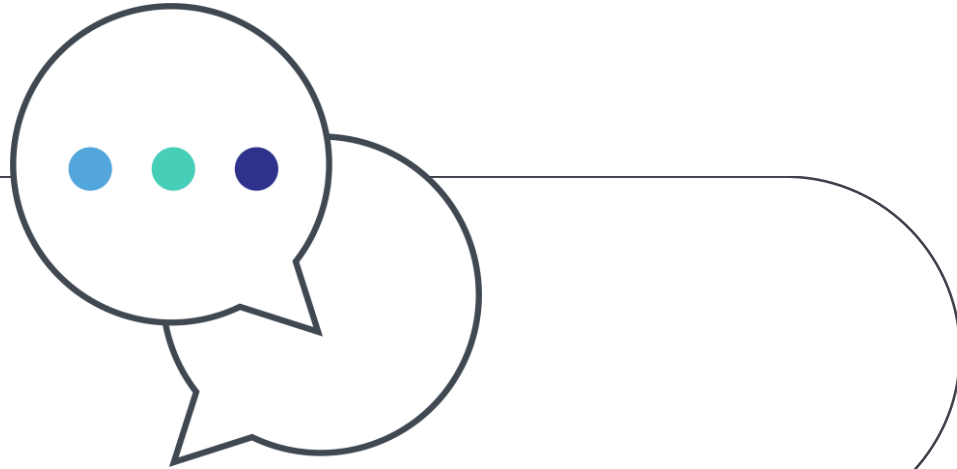
Scalable Orchestration that delivers the Digital
Employee Experience (DEX) in the Modern Workplace
with options to integrate partner service.



CWSI.



Customer Survey



- Issued corporate device, worse than home, delayed
- Poor first day experience, support tickets, no guidance
- Internal workflows fragmented for mobile and laptop
- Procurement non-competitive, slow, approvals needed
- UEM not optimised for Modern Workplace/WFH
- NCSC/ISO compliance not integrated
- Lost, stolen, bricked devices, not collected on last day
- 500 people with phone and laptop is €700,000, registered ?

DEX, Digital User Experience?

- A modern approach to leveraging existing technology Investments, UEM, AAD, Groups
- A transformative approach to deliver engagement, motivation and service from a staff perspective.
- Remove wasteful steps, pre-authourise, move quickly.
- Make it motivational, enable WFH, equipment, gifts.
- Understand preference with laptop and mobile.

The screenshot shows a Gartner Research form. At the top left is the Gartner logo. At the top right is a blue button that says 'Become a Client' with an external link icon, and below it, the text 'or call +441784614264'. Below the header is a dark blue bar with the text 'Gartner Research'. The main content area has a title 'Top Use Cases For Digital Employee Experience (DEX) Tools' in bold. Below the title is a sub-header 'Detect, diagnose and remediate end user technology issues'. The analyst is listed as 'Analyst(s): Tom Cipolla, Dan Wilson'. A bold statement reads: 'Despite growing digital workplace investment, the employee experience with technology remains a "black box" for most I&O leaders.' The text explains that DEX tools can provide a deeper understanding of employees' experiences with digital technologies and enable digital workplace teams to build an approach focused on employees' individual preferences. It further states that using this infographic, I&O leaders can easily identify the top DEX use cases that will help them measure and improve holistic digital employee experience, discover unreported issues and sources of digital friction, increase efficiency through actionable insights, reduce cost and accelerate value realization from their technology deployments. At the bottom of the main content area is a bold instruction: 'Complete the form to get your free copy.' On the right side of the form is a 'Company Information' section with the note 'All fields are required.' It contains five input fields: 'Company Name & Location', 'Business Street Address', 'City', 'State/Province' (marked as optional), and 'Postal Code' (marked as optional). At the bottom of this section is a 'Country' dropdown menu. At the very bottom of the form are three small blue dots.

Gartner

Become a Client ↗
or call +441784614264

Gartner Research

Top Use Cases For Digital Employee Experience (DEX) Tools

Detect, diagnose and remediate end user technology issues

Analyst(s): Tom Cipolla, Dan Wilson

Despite growing digital workplace investment, the employee experience with technology remains a "black box" for most I&O leaders.

DEX tools can provide a deeper understanding of employees' experiences with digital technologies and enable digital workplace teams to build an approach focused on employees' individual preferences.

Using this infographic, I&O leaders can easily identify the top DEX use cases that will help you measure and improve holistic digital employee experience, discover unreported issues and sources of digital friction, increase efficiency through actionable insights, reduce cost and accelerate value realization from your technology deployments.

Complete the form to get your free copy.

Company Information
All fields are required.

Company Name & Location

Business Street Address

City

State/Province *Optional*

Postal Code *Optional*

Country

CWSI.

Workplace



CWSI.



employee



flexibility

the modern workplace calls
for employee choice
at the lowest possible
operational cost



employer



predictability

a cloud platform to manage the
modern workplace life cycle
for a fixed cost per month



WUOLU workplace

Welcome, Ulrik Van Schepdael
This is the place where you can order and manage your workplace assets

[eShop](#) [Activate SIM](#) [Order SIM](#) [+ Add new request](#) [Register device](#) [Create ticket](#) [FAQ](#)

11 active assets 1 requested assets 0 open tickets

Assets

IMac Intel (Retina 5K, 27-inch, 2020)
Desktop computers
IMac Intel (Retina 5K, 27-inch, 2020): C02CW0Q5PNSW
Added on : 2021-10-27 [More info](#)

iPhone 13 Pro
Smartphones
iPhone 13 Pro: DCG4PV9M6X
Added on : 2021-09-25 [More info](#)

Phone number
Telecom
Phone number: 32475515102
Added on : 2021-11-09 [More info](#)

SIM Cards
Telecom
SIM Cards: 9722010091403
Added on : 2021-11-09 [Show PUK code](#)

[Lock](#) [Unlock](#) [Retire](#) [Wipe](#) [Create ticket](#)

Operating System	Name
15.6.1	iPhone

SIM card	Operator	Subscription plan
9722010091403	Orange	Shape Traveller

[Edit subscription](#) [Create ticket](#)

SIM type	Operator	Phone number
Physical SIM	Orange	32475515102

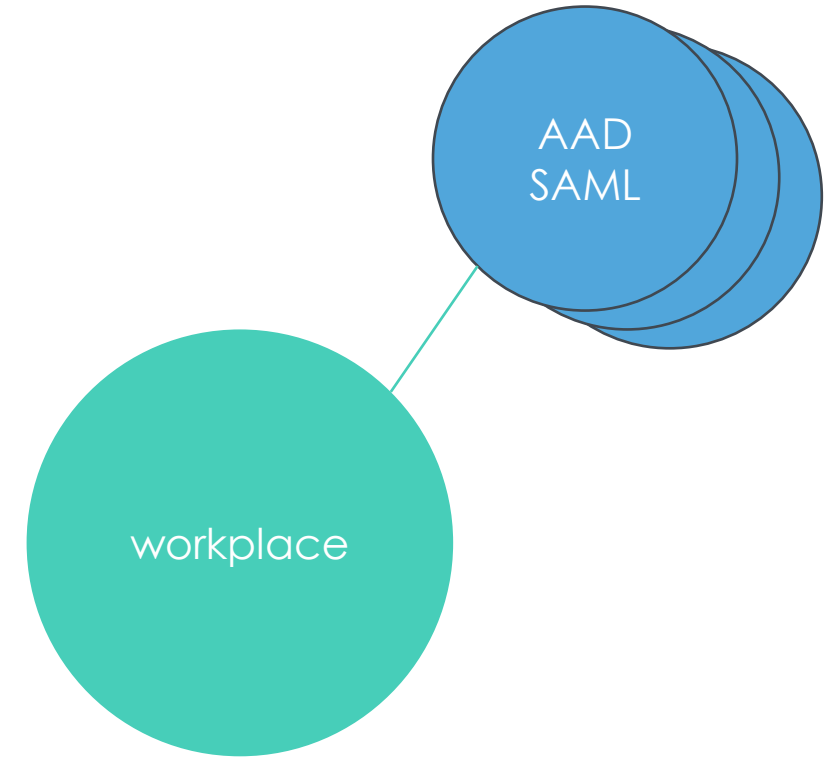
[Replace SIM](#) [Create ticket](#)

User Experience Orchestration

- Centralised service
- Consistent deliverables
- Leverage existing engineering
 - UEM
 - AAD
- No data replication
- Automatic workflows
- Drives security and compliance
- Removes wasted tasks

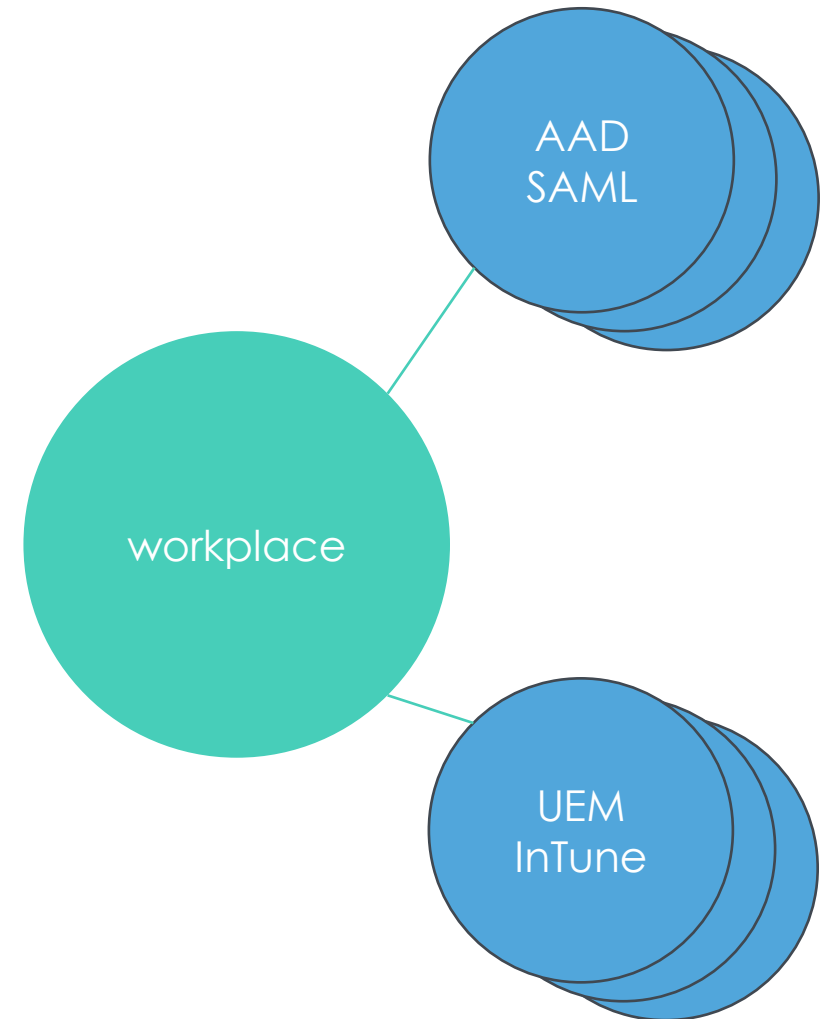
Workplace is secure and rule based

- Leverages existing IDP(s) and supports Single Sign On
- Multi Tenant with private data storage
- All actions, views, catalogues are based on group memberships



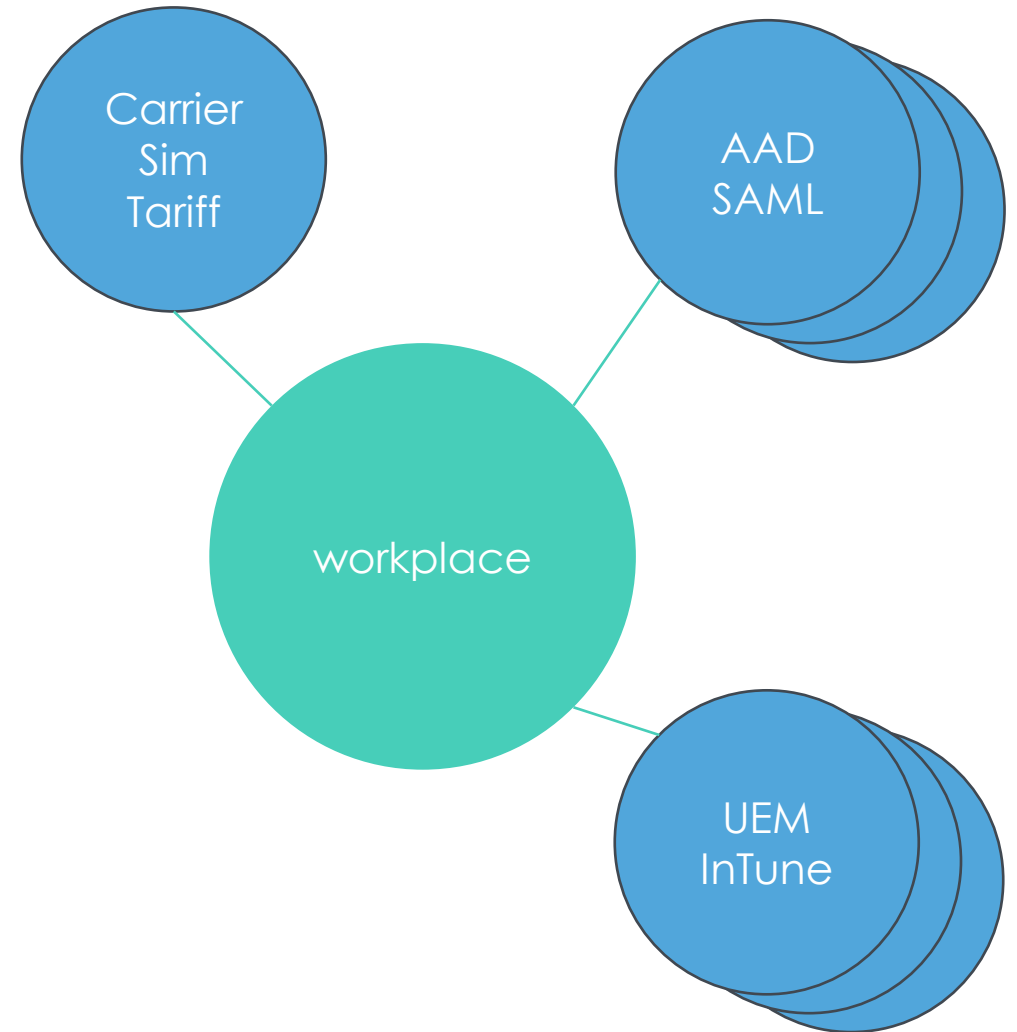
Workplace is connected

- Automatic discovery of live content
- Dynamic Links, not cloned data
- Dynamic Views, permissioned
- Selected Actions, permissioned
- Low to no overhead or deployment



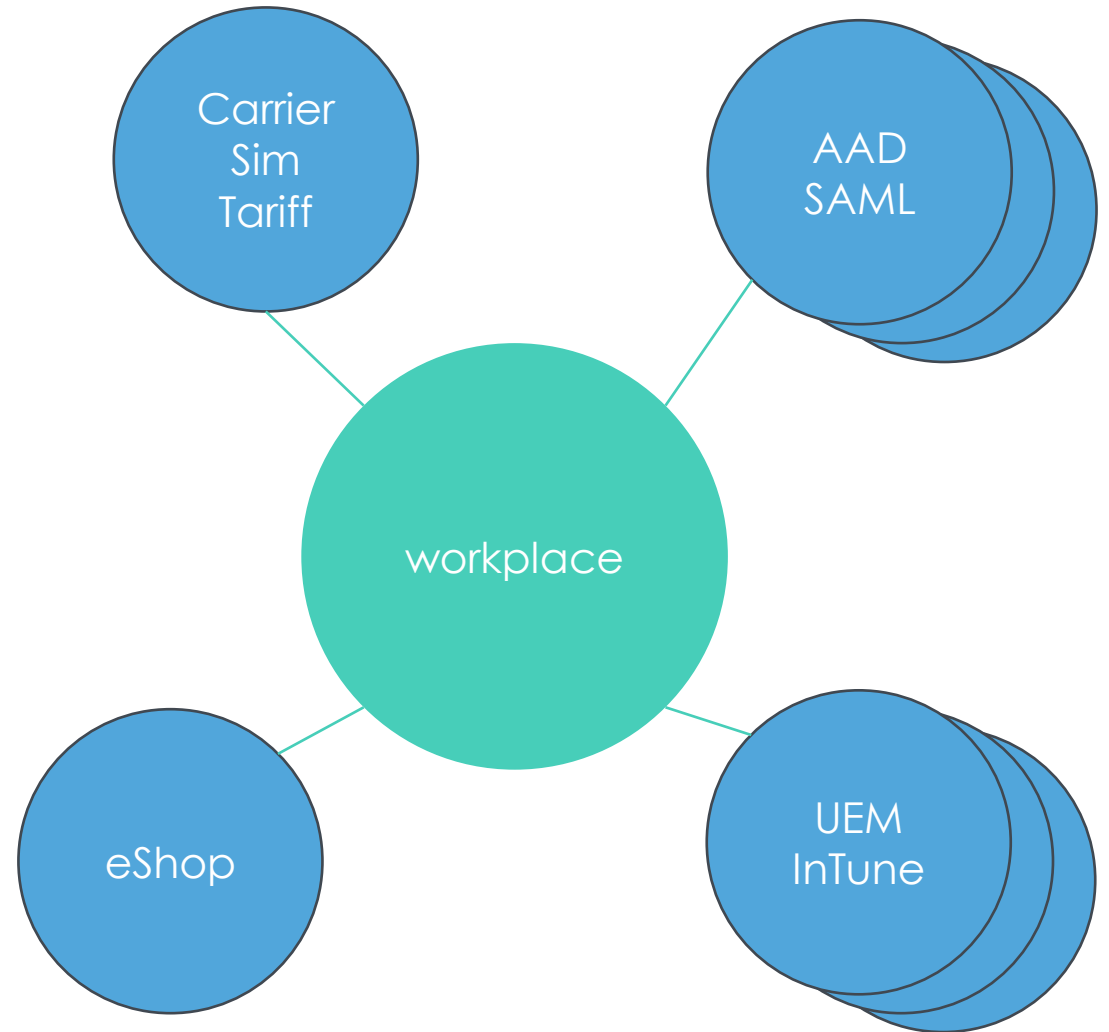
Workplace is telco enabled

- Bi-directional communication to retrieve tariff plans and actions
- Consolidates carrier and enterprise content
- Dynamic tariff management
- E-Sim capability



Workplace is shop enabled

- Flexible Shop Model
- Selectable by AD/Group
- Integration through API's
 - Single Sign On
 - Voucher push
 - Approval flow
- Shop per customer with specific price book, payment and processes
- Selectable management of product catalogues



workplace employee benefits



workplace store

select your device of choice
top up your budget
delivery at home or the office
works out of the box

workplace support

24/7, one point of contact
direct access to repair

workplace self-service

24/7, get it fixed, enrolled
at your pace

CWSI.

Workplace



CWSI.

A decorative white line graphic that starts horizontally from the 'CWSI.' text, then curves downwards and to the right, then horizontally again, then curves downwards and to the right, and finally horizontally at the bottom. On the right side of the line, there are three vertically stacked circles: a light blue one at the top, a white one in the middle, and a dark blue one at the bottom.

Thank you

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