

# **Teams Phone Enablement**

Explore the capabilities of Teams Phone and activate for group of users

## Offer highlights



Workshops to discover Teams Phone capabilities



Develop plans to enable Teams Phone with Direct Routing or Calling Plans





Review of Teams network best practices and network assessment



Cost: \$35K Duration: 7 weeks

A Teams Phone Enablement engagement will provide exploration of Teams Phone features and development of a plan to activate Teams Phone for a group of users. An engagement will include workshops to review and discuss:

- 1. Teams Phone capabilities and features
- 2. Governance of Teams
- 3. PSTN connectivity Direct Routing/Operator Connect/Calling Plans
- 4. Telephony system integration
- 5. Teams network assessment
- 6. Phone number porting
- 7. Service provisioning and management
- 8. Adoption tools and approach

Completion of the workshops will result in a collaboratively developed plan to activate Teams Phone for a cohort of users. The plan will include details such as:

- Migration approach
- Steps to enable users for Teams Phone
- · Common Area Phone configurations
- · Auto attendants & Call Queues requirements
- Adoption and training activities

The collaboratively developed plan will be implemented, activating Teams Phone services in your environment.



## Comprehensive approach to Teams Phone Enablement

Cyclotron's approach to enabling Teams calling and meetings will provide you with expert planning, implementation, and advisory services. Our team will work with you to explore the communication capabilities and features available in Teams meetings and Teams Phone. Our experience, expertise, and best practices will help you ensure a successful implementation and adoption of Teams Phone.

#### **Envision**

Explore the features of Teams that will allow you to meet your business objectives

#### **Enablement**

Activate Teams Phone capabilities based upon trusted guidance, expertise, and best practices

#### **Transformation**

Plan and implement the journey to Teams Phone regardless of the current platform

### Adoption

Prepare users for changes to ensure they leverage the value and capabilities of Teams