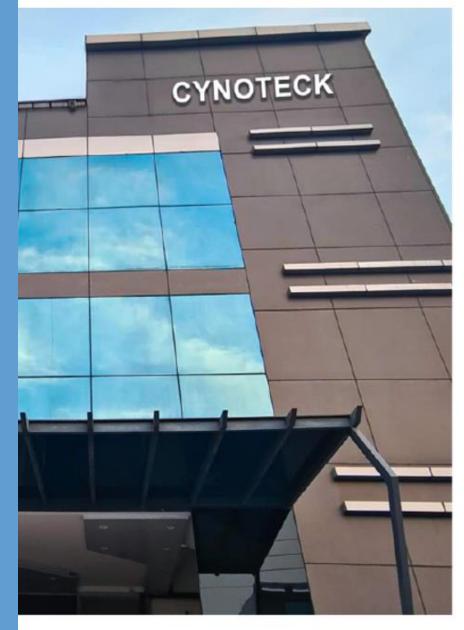
Cynoteck
Company Profile





North America | Middle East | Asia | www.cynoteck.com | sales@cynoteck.com



About Us

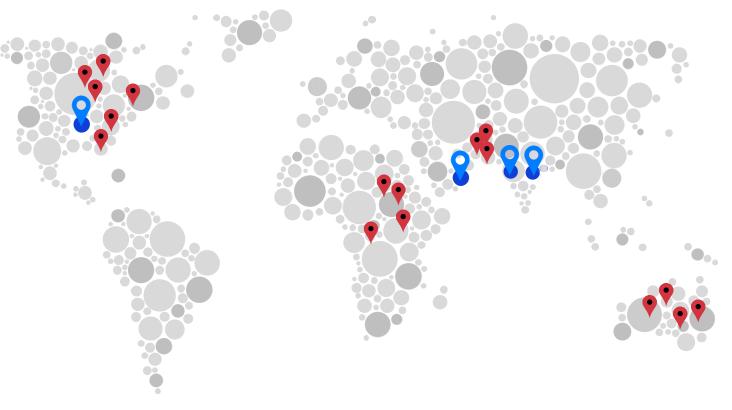
Founded in 2008 by two passionate techies, we are a Digital Engineering Services provider with rich experience in providing right technology solutions to our clients and partners.

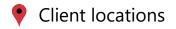
- 15+ Years of strong IT Services & Consulting exposure
- Clients across North America, Australia, Europe, Middle East, South Africa and India
- Strong focus on using cutting-edge technology with creativity and agility to solve complicated problems
- 90% of Net dollar retention
- 250+ passionate team & 25+ active clients





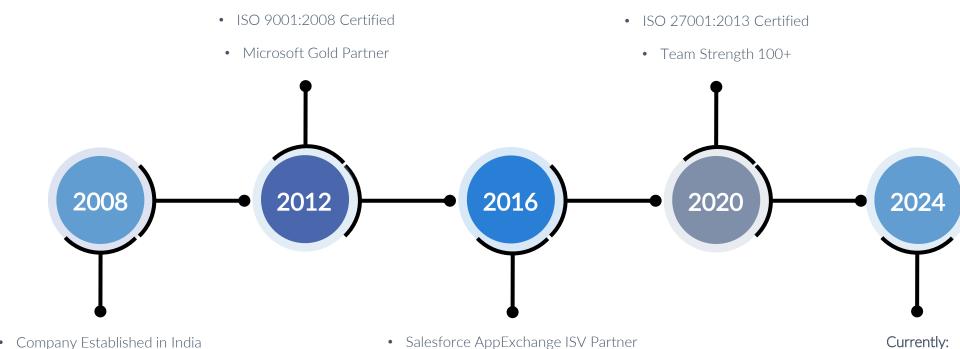








Our Journey



- Company Established in India
 - Team of 2 Developers

- Salesforce AppExchange ISV Partner
 - Office in the United States
 - Team Strength 75+

- Salesforce Crest (Gold) Partner & AppExchange Partner
 - Microsoft Solution Partner
 - Offices in United States, Middle East and India
 - Team Strength 250+

Our Clients

























Read more Customer Reviews on: Clutch



Our Services



Salesforce Consulting

Sales Cloud | Service Cloud | Data Cloud | Health Cloud | Einstein Al | Tableau



Microsoft Dynamics Consulting

Dynamics 365 CRM | Dynamics 365 ERP | Power Platform



Product Engineering

UX/UI | Frontend | Backend | Microservices | Web | Mobile | Dev | QA | DevOps



Al, Data & Analytics

Data Engineering | BI & Data Analysis | ML, Data Science | Generative AI

Salesforce Consulting

Salesforce Implementation

End-to-end Consulting and Advisory Services |
Product Innovation & Ideation | Product
Architecture |
Product Design & UX

Industry Specific Clouds

End-to-end Consulting and Advisory Services |
Product Innovation & Ideation | Product
Architecture |
Product Design & UX

Value Added Services

Einstein (Artificial Intelligence) | Product Innovation & Ideation | Product Architecture | Product Design & UX

- 15+ years of expertise and experience in driving digital transition through our Salesforce services and solutions.
- 40+ Technologists & Software Engineers
- Salesforce partners
- More than 60+ Salesforce certifications
- Presence in Salesforce App exchange with ready to use solutions and digital accelerators
- Clients across varied industries like healthcare, manufacturing, retail, eCommerce, utilities, etc.















Microsoft Dynamics Consulting

Microsoft Dynamics 365 CRM Implementation

Business Transformation | Consulting | Customization & Integration | Support

Microsoft Dynamics 365 ERP Implementation

End to end implementation | Migration | Integration | Maintenance & Support

Microsoft Power Platform

Data Visualization | Low Code Development | Power Pages | Microsoft Co-Pilot

- 45+ Technologists & Software Engineers with deep understanding of the Microsoft Ecosystem
- Right mix of Analyst, Architects, Leads & Power Platform Engineers
- Microsoft Gold partners
- More than 65+ certifications
- One of the early adopters of Power Platform with more than 10 years of experience
- Deep expertise in both CRM and ERP modules









Product Engineering

Product Design & Technical Architectural Consulting

Product Innovation & Ideation | Product
Architecture |
Product Design & UX

Frontend & Backend, Web & Mobile App Development

Web/mobile Application Development | Microservices & Platform Modernisation | OTT & Smart TV Application Development | CMS| Support & Maintenance

Quality Engineering

Manual & Automation Testing Web | Mobile/Device |
API | Load & Performance

- 100+ Technologists & Software Engineers, 30+ Test Professionals
- Digital Engineering Mindset, Product Engineering partner for many Consumer Tech Companies
- Use of Digital accelerators & frameworks to reduce time to market
- ISO 27001 certified
- Experience in both open source and enterprise ecosystem
- Agile-based custom development and implementation of Enterprise Applications, Web Portals & hand-held devices
- Experience across industries Media & Entertainment, eCommerce, Healthcare, Real estates and many more

AI - Data & Analytics



BI & Reporting

Data Analysis | Data Visualization & Dashboarding | Migration | Dashboard Optimization

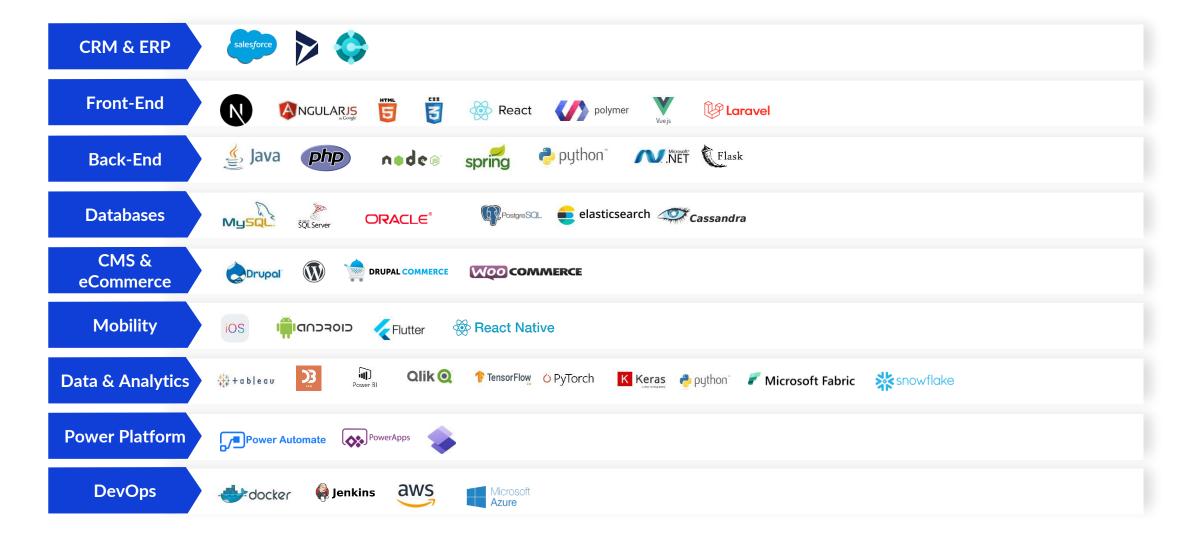


Data Science & Advanced Analytics

Machine Learning | Deep Learning |
Natural Language Processing | Image
Analytics | Generative AI

- 20+ Professionals across competency
- Cloud & New Age Technologies Stack
 - Azure AI & Microsoft Co-Pilot
 - Salesforce Al Solutions
 - Opensource Platforms
- Flexible Technology choices
- Generative AI based solutions and accelerators

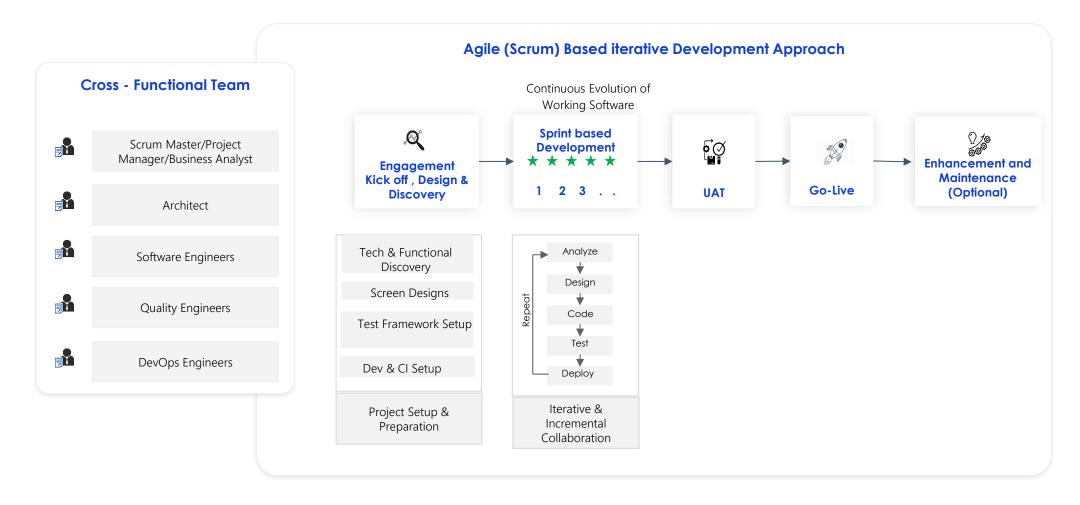
Tools we use



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Our Delivery Framework



Our Agile Practices



Daily Stand -ups



Sprint Planning



Joint Retrospective



Sprint Demo



Two way communication with the client



Scrum of Scrums



Regular Colocations



Overlap with client's time zone

Case Studies Snapshot

A Prominent Healthcare Organization

US

Al Based Data Extraction

Salesforce| Einstein

- Generative AI based solution to to parse documents and intelligently extract the necessary data inferences.
- Fully automated solution with integration with Salesforce & Azure Logic Apps

Optimization in operational cost by 87% & reduction in processing time by 90%

US Based Healthcare Company

US

Generative AI Powered Health Assistant

OpenAI | Azure | LLM

- Generative AI based assistant to improve patient interaction and satisfaction rates.
- Azure OpenAl's Omni series Large Language Models each capable of processing up to 32,000 tokens.
- Integration with Langchain for seamless data handling

district

US

Web Portal | CRM | Virtual Assistant

WordPress | Microsoft Co-pilot | Dynamics 365

- Real Estate rentals and Co-Working space rental web portal
- Co-Pilot based Virtual assistant for automated support for visitor queries, enhanced customer interaction management
- Integration with Dynamics 365 CRM for automated lead generation & case management.
- Advanced Analytics & Reporting

Petofy Everything Pets

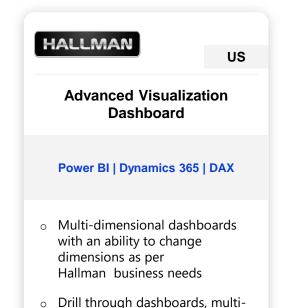
India

Inventory & Order Fulfilment

.NET | React JS | Microservices | Azure

- Data visualization & reporting dashboards around logistics & fulfilments using Tableau
- Drill-through capabilities for summarized view and broader insights on click through.
- Web portal for patient registration, OPD and invoicing

Case Studies Snapshot



dimensional reports.

errors and increased

data access

Eliminated manual reporting

productivity and efficiency by

providing faster, more focused

US Based Healthcare US **Provider Patient Management** Power Apps | Power Pages | Power **Automate** Solution to manage patient appointments, maintain their medical history o Simplified claim management & automated PDF generation Used over 150 locations. Streamlined prescription process via integration with pharmacy

Power BI | Oracle

Multi-dimensional data models to meet evolving business needs

Integration with Oracle as data source. Data transformation & Dynamic Reporting

Real-time data monitoring & Execution

India **Virtual Remote Controls | Dashboards** Power BI | React Native | iOT Virtual Remote Control for iOT based Smart Mirrors & Fitness Mirrors Custom Apis to persist iOT data to in-device as well as cloud based storage Custom dashboards for visualizing the reading and fitness trends



Connect With Us



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