

Microsoft Teams Voice Transformation Workshop

Transformation from PABX to Microsoft Teams Phone System

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Microsoft
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Gold Communications
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Companies need to integrate or migrate their existing PBX with MS Teams Phone System



CHALLENGES

- Are you using the MS Teams Client for internal telephony and want to access the PSTN?
- Would you prefer to have one phone client, but need to integrate with your existing Contact Center, Attendant or DECT applications?

IDEAL SOLUTION

- We explain the different solutions / architectures when using MS Teams as a phone system and detail the pros & cons for your use cases.
- We give you a brief overview of budget, effort and timetable
- Together we will work on a first recommendation on how to proceed.

DESIRED OUTCOMES

- We know how to plan, integrate and operate complex unified Communication & Collaboration solutions (UCC).
- Today, the usage of a session border controller is key to connect the *old* and *new* world. We know the big players and if / how they will integrate into your today network.

Damovo Voice Transition Workshop & Microsoft Teams Phone System

A lot of companies migrated to MS Office 365 using MS Teams for their collaboration application. We evaluate with the customer the possibilities to use the MS Teams Client for internal and external telephony as well – whether the final components are based on-premise, hybrid or public cloud.

Using MS Phone System & Dial Plans / Carrier Connect

This is the easiest way to be connected to the PSTN using the Teams Client and a native Microsoft offering. Dial plans may be enriched with the new Microsoft Carrier Connect.

Using MS Phone System & Direct Routing / SBC

If you like to proceed using your existing PSTN-Carrier you need to install a session border controller with the MS Direct Routing feature. The SBC may be installed on-premise, in a private Data Center or in the (Azure)-Cloud.

Using MS Phone System & PBX Integration

Most of installations have the need of a migration phase, where the existing tools like contact center, Attendant, DECT-systems, analogue fax should be integrated with the MS Teams Phone System. We show you how...



Customer success: Greenyard.

Increased efficiency and lower TCO, through a Damovo designed future proof voice consolidation with Microsoft Teams.

“We went from 9 traditional PABX connected to 25 Telco’s, to one single system with a single operator and centralized administration.”

Fully managed by Damovo’s 4x 24/7 NOC’s

Lowered TCO - Consolidated Voice and Data

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Get in Touch with us!

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