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AI Assessment for Dynamics 365 and Power Platform by Datacom

Unleash the power of AI with Datacom's Dynamics 365 AI Assessment

Datacom's AI Assessment is designed to help you maximise the potential of powerful AI tools. It's run as a workshop where Datacom collates information from you about where your business is at on its AI journey. The AI Assessment workshop engages with key stakeholders and subject matter experts to explore AI opportunities within your selected business process.
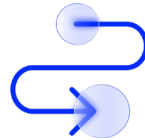
Your team will participate in guided discussions and structured activities to pinpoint a business process for AI adoption. Datacom will then present you with a comprehensive report that will help your organisation identify a business process where AI can drive productivity gains and cost savings. At this point you will also receive a no-obligation estimate for implementation.

Key benefits

Tailored solutions
Receive a tailored AI strategy and gain insights specific to your business processes and goals.

Enhance processes and workflows
Identify key opportunities where AI can streamline operations, automate tasks and drive measurable productivity improvements.

Identify cost-saving opportunities
Pinpoint a business process where AI can potentially reduce operational costs by minimising inefficiencies and enabling smarter resource allocation.

Business alignment
Bring together your organisation's stakeholders and subject matter experts to foster collaboration and alignment on a shared vision for AI adoption.

Transform your operations, enhance efficiency and reduce costs

AI assessment journey

DISCOVERY WORKSHOP → **FIT GAP ASSESSMENT** → **PLAYBACK PRESENTATION** → **AI ASSESSMENT REPORT**

- Walk through the specific business process, identifying what's working well, what isn't and where AI opportunities might exist.
- Evaluate data quality within the solution to ensure it would support AI initiatives.
- Discuss the team's capability/readiness to use AI tools effectively.
- Identify any risks associated with using AI tools for the selected business process.
- Review current KPIs related to the business process and discuss how to measure the impact of AI.

- Following the workshop, we explore the AI tools available within Dynamics 365 / Power Platform and identify potential candidates that could be applied to the business process.
- We compile a fit gap assessment report detailing:
  - Findings from the workshop
  - Recommended AI tools within the Dynamics 365 / Power Platform stack
  - Potential business value that could be realised from applying these tools to the business process
  - Recommended next steps, such as a pilot or proof of concept.

- A one-hour session with the customer to play back our key findings and recommendations before sending over the full assessment report.

- A comprehensive report outlining business process where AI can drive productivity gains and cost savings. At this point you will also receive a no-obligation estimate for implementation.

Experience the Datacom difference

At Datacom, we've been helping leaders across a broad range of industries including government, healthcare, financial services, and education to tap into the power of Microsoft Dynamics 365 and its Power Platform. By doing so, our customers have been able to accelerate time to value, speed up innovation, and drive benefits for their customers, employees, and organisations.

Our technical and information management experts are some of the best in the world and have a wealth of knowledge and experience that allows us to quickly identify areas of risk and opportunity. Datacom's deep knowledge of Microsoft technologies and our solid partnership means we're committed to being your trusted partner, navigating you towards achieving success and maximising your investment in Microsoft Dynamics 365.

Learn more

datacom.com

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