

ASSESSMENT

Datacom's Microsoft Dynamics 365 decoder

Many organisations want to modernise Microsoft Dynamics 365 but struggle to move forward because they don't have a clear view of what's really under the hood. Years of customisations, integrations and undocumented changes create technical debt, rising costs and risk. Traditional audits are slow, expensive and often disruptive, leaving teams stuck in analysis mode instead of making progress.

Datacom's Microsoft Dynamics 365 decoder solves this problem by delivering fast, AI-powered insight into your existing Dynamics 365 environment. It reverse engineers your system to reveal how it's built, where complexity exists and what needs attention without impacting day-to-day operations.

Using secure, read-only access, it analyses configurations and customisations and automatically generates detailed technical documentation and insights that would normally take weeks or months to produce manually. This gives IT leaders, architects and decision-makers the clarity they need to plan modernisation, migration or optimisation with confidence.

The result is reduced risk, lower costs and a clear, evidence-based path forward so you can start making informed decisions about your Dynamics 365 future.

Key benefits



Clear visibility

Gain a complete, accurate view of your Dynamics 365 environment, including customisations and complexity.



Reduced risk and cost

Identify technical debt and inefficiencies early to avoid costly surprises during modernisation.



Faster decision-making

AI-driven insights replace lengthy manual reviews, delivering results in days instead of weeks.



Productivity gains

Automated documentation and analysis free up your teams to focus on higher-value work.

Decode your Dynamics 365 environment with confidence



The challenge

- Years of customisations
- Limited or outdated documentation
- Hidden technical debt
- High risk when making changes



Our solution

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- **Secure connection:** read-only access via APIs or customisations exported ZIP file. No disruption
- **AI-powered analysis:** automatically scans configurations, customisations and complexity
- **Instant clarity:** generates detailed as-built documentation and insights



What you uncover

- Where complexity and risk sit
- What's adding cost but no value
- What's blocking modernisation
- What to fix first and what can wait

Datacom's Microsoft Dynamics 365 decoder gives organisations fast, reliable insight into complex Dynamics environments. By combining AI-driven analysis with Microsoft-certified expertise, we uncover risks, inefficiencies and opportunities hidden within

your system. The decoder provides clear documentation and actionable intelligence to support modernisation, optimisation or migration initiatives without disruption. Reduce uncertainty, control costs and move forward with confidence.

Experience the Datacom difference

At Datacom, we help leaders across a broad range of industries including finance services, government, healthcare, education, retail, and manufacturing to tap into the power of Microsoft Dynamics 365 and its Power Platform. By doing so, our customers have been able to accelerate time to value, speed up innovation, and drive benefits for their customers, employees, and organisations.

Our technical and information management experts are some of the best in the world and have a wealth of knowledge and experience that allows us to quickly identify areas of risk and opportunity. Datacom's deep knowledge of Microsoft technologies and our solid partnership means we're committed to being your trusted partner, navigating you towards achieving success and maximising your investment in Microsoft Dynamics 365.

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