

DATACOM

Citadel 



**Citadel managed
security services**

Contents

About Datacom cybersecurity services	3
The Citadel framework	4
Extend your security capabilities	5

About Datacom cybersecurity services

Datacom's legacy and brand reputation in New Zealand provides businesses with the ability to make sound decisions with a high degree of confidence.

With decades of experience, we are not the new kid on the block – we are the mature and trusted partner with the highest industry certifications.

And it's precisely that knowledge and expertise that makes Datacom the perfect security partner.

There isn't a safer pair of hands to secure the future of your business.

Smart security to improve resiliency

We are firmly embedded in an age of breach-inevitability, which means businesses not only need to ensure they can remain operational, they also need to instill trust and confidence that their customer's data and privacy is fully intact.

The impact on business reputation, compliance and customer data are all major driving factors to any critical decisions.

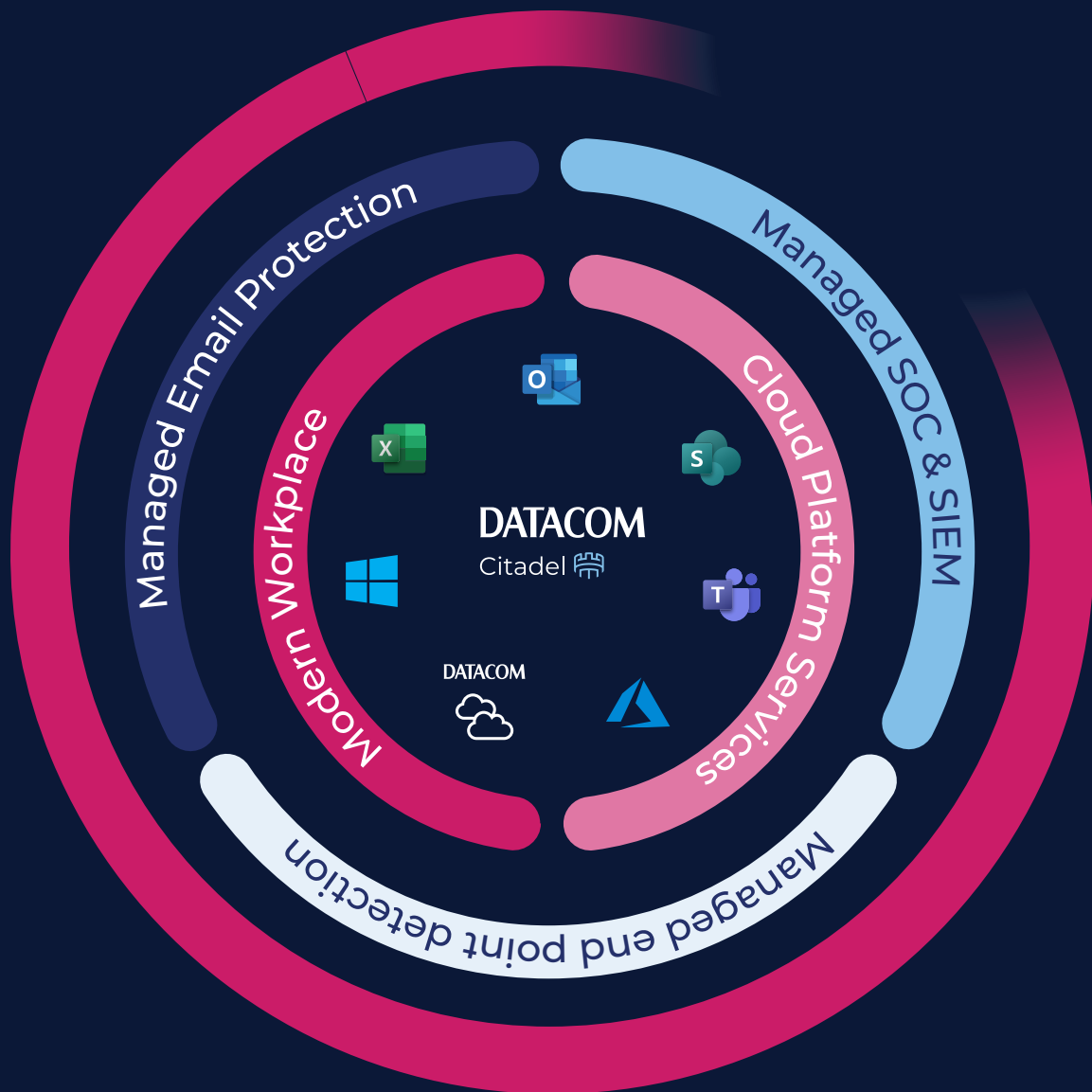
At Datacom, we believe that the continuous evolution of your security posture is critical to reducing risks in this ever-changing threat landscape and evolving your cyber maturity is top of mind.

With Datacom Citadel, our team of experts ensure that you can focus on running your business with actionable intelligence and advanced analytics at scale.

Supported by technologies such as Microsoft Azure Sentinel, our customers gain a birds-eye view across the enterprise, leveraging a combination of Security information and event management (SIEM) and AI technology to assist security professionals to rapidly identify, triage and contain threats in their environments.

The Citadel framework

Citadel has been designed with peace of mind at the forefront. We offer clients the choice to deploy all of part of a broader set of services dependent on their existing infrastructure and Microsoft subscriptions.



Extend your security capabilities

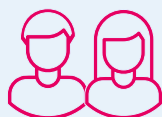
An effective information security program ensures your business remains operational whatever the cybersecurity challenges you face, protecting your organisation from emerging threats while embracing new technologies and managing daily operations and ensuring compliance with countless rules and regulations.

Combine this with the challenges of finding and retaining experienced security staff and identifying the best way to allocate your budget and resources, and it becomes quite clear that IT security groups are too often stretched thin.

Our customers have chosen to partner with Datacom and subscribe to Citadel because we understand these challenges, and we are equipped with the tools, resources and expertise to combat these challenges.

Citadel has been created to leverage your existing investments and ensure that you are not only well positioned to secure your business but also empowered to focus your security team's attention where it makes the most sense.

In addition, you can choose to subscribe to the entire solution, or to the sub-services where you need the most support and strengthening.



Our customers are typically faced with:

- Lack of availability/operational impact
- Inability to reduce impact to business of attacks
- Inability to respond quickly to an incident and prevent wider issues or impact to operations
- Inability to quantify cybersecurity roles
- Expensive upfront costs for security technology
- A shortage of skilled security personnel
- Cloud migration security risk
- Significant increases in threats and the need for effective vulnerability management
- Disparate, older or unmanaged security devices (Firewalls, Routers, IDS/IPS, SIEMs)
- Lack of preparation and response plans for advanced attacks
- Need for security posture and asset value assessment to evaluate overall risk
- Increased regulatory requirements and penalties

Our capabilities



Managed email protection

Our email security services detect and block millions of threats daily.

We gain critical and actionable insights from these operations and our service functions within the fabric of an organisations network to maintain the integrity of all their communications, fitting seamlessly into our customers environment



Managed endpoint detection and response

We continuously record endpoint activity and then centralise that information in our security operations centre.

This provides total endpoint visibility as the information is available in real-time continuously to our analysts.

We can ensure that all events are appropriately actioned within a timely manner though investigation and rapid response to alerts.



Managed security operations and SIEM

Our SIEM service provides organisations with a comprehensive and scalable solution for security, performance, and compliance.

As cyber-threats evolve, effective mitigation requires real-time threat monitoring to provide complete visibility.

When malicious activities are identified, our SOC acts quickly to mitigate and contain the attack, initiating advanced remediation techniques and recommendations.

DATACOM

Citadel 

Learn more at

www.datacom.com/en/nz/Citadel

Contact us at

www.datacom.com/nz/en/contactus