

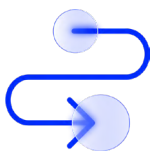
IMPLEMENTATION

Rapid request management for Dynamics 365 and Power Platform by Datacom

Streamline the management of public service requests with Datacom's pre-configured application built on Power Platform.

Datacom's rapid request management for Microsoft Dynamics 365 and Power Platform has been created in response to the challenges faced by government agencies managing high volumes of OIA and ministerial requests. Datacom offers a pre-configured application built on the Power Platform, designed to streamline the end-to-end lifecycle management of these requests.

Key benefits



Process oversight

Effortlessly track the progress of requests, efficiently manage task assignments, and prevent delays in responding to requests.



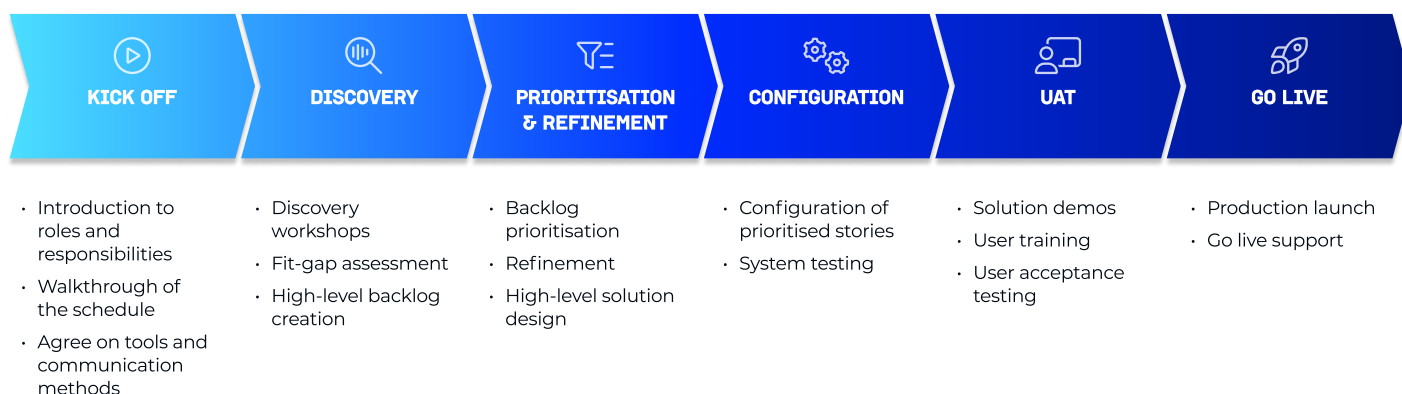
Enhanced insights

Perform comprehensive analytics with ease. You can quickly identify trends, patterns, bottlenecks, and insights that might be missed when data is scattered across multiple systems or spreadsheets.

Manage volumes of OIA and ministerial requests

With Datacom's rapid request management for Microsoft Dynamics 365 and Power Platform, your organisation can stay ahead of the demands of OIA and ministerial requests, making sure information gets to those requesting it without delays.

Rapid request management journey



Experience the Datacom difference

At Datacom, we've been helping leaders across a broad range of industries including government, healthcare, financial services, and education to tap into the power of Microsoft Dynamics 365 and its Power Platform. By doing so, our customers have been able to accelerate time to value, speed up innovation, and drive benefits for their customers, employees, and organisations.

Our technical and information management experts are some of the best in the world and have a wealth of knowledge and experience that allows us to quickly identify areas of risk and opportunity. Datacom's deep knowledge of Microsoft technologies and our solid partnership means we're committed to being your trusted partner, navigating you towards achieving success and maximising your investment in Microsoft Dynamics 365.

[Learn more](#)