DATA INTEGRITY SERVICES, INC





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WE STRIVE TO BE A CLOUD SOLUTIONS PROVIDER TO HELP BUSINESSES MAKE BETTER DATA – DRIVEN DECISIONS



HubSpot and Five9 to Microsoft Fabric and Power BI Analytics

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Unifying Marketing, Sales & Customer Engagement
Data





The Challenge

- Disconnected CRM (HubSpot) and contact-center (Five9) systems
- Manual reporting and inconsistent KPIs
- Delayed insights across marketing and service teams
- Growing data volumes and limited governance capabilities
- Need for a secure, scalable Microsoft-based analytics solution



What We Offer

- End-to-end data integration from HubSpot and Five9 into Microsoft Fabric
- Automated pipelines with Fabric Data Factory
- Centralized storage in OneLake for structured and unstructured data
- Real-time analytics and dashboards in Power BI
- Built-in governance and compliance aligned with Microsoft best practices



Key Benefits

- Unified Analytics Single view of customer journeys and performance
- Automation Continuous data ingestion and refresh with Fabric pipelines
- Scalability Handle enterprise-scale data flows securely in Fabric
- Speed & Accuracy Faster reporting and error-free insights
- Governance Centralized security, lineage, and access control



Key Deliverables

- Fabric Data Factory pipelines for HubSpot and Five9
- Unified OneLake data model
- Power BI dashboards with KPIs for sales, marketing, and service
- Governance and role-based access setup
- Documentation and knowledge transfer

Cost-Free Proof of Concept (PoC)

Experience the benefits of Microsoft Fabric before full deployment



Implementation Approach



Ingestion – Connect HubSpot & Five9 APIs to Fabric Data Factory



Storage – Organize data in Fabric OneLake



Transformation – Cleanse & model data in Lakehouse or Warehouse



Visualization – Build Power BI dashboards for marketing and service KPIs



Governance – Implement security and monitoring framework



Why Choose Us?

- **Power BI Experts:** Certified consultants with deep expertise in paginated reporting.
- Seamless Data Integration: Connect to on-premises and cloud-based data sources.
- Optimized Performance: Efficient report processing and automation.
- Enterprise-Grade Security: Ensure compliance with secure, role-based access.
- Ongoing Support & Training: Dedicated assistance for smooth adoption.