# **Betterfy**

The better choice recommender Mission: Make customers more satisfied with their choice

### **OPPORTUNITY**

Traditional e-commerce scenarios:

1. Customers are looking for a product, and they enter your eshop. They have a look at the product, and then they leave again. Opportunities are disappearing as soon as they arrive, and the bounce rate is increasing.

What if your online store had a feature, which attracts the customers and makes them stay on your website?

2. Customers can't decide which product is the best for them because of the wide offer and complexity of products. What if your online store had a feature, which would help your customers understand the alternatives and decide for a purchase?



## SOLUTION

At DataSentics, we have developed a fully **automated** solution, which gives your customers credible product recommendations based on price-performance ratio. Our product Betterfy is powered by **machine learning** model and works just like a **shopping assistant** for the online world.

By offering relevant and easy to understand set of alternatives, your **customers stay at your website**, **their satisfaction increases and they can decide easily. Apart from Amazon**-like recommenders, Betterfy is a contentbased recommender. Therefore it **doesn't require any user history.** 



# **BENEFITS FOR YOU**



**Increase** conversion rate within the product category



**Increase** your customer care experience



**Stand out** from your competition



Fully automated



Customisable to your sales needs

### **DEMO MALL CZ**

This is a PrintScreen from the Mall.cz e-shop, which has Betterfy **already implemented for approx. 60 several categories**. Try it yourself <u>here</u> & scroll under the product specifications.

#### **ADVANTAGEOUS ALTERNATIVES**



# **DEMO HAVEX AUTO**

Our second client uses Betterfy for **car recommendations**. This is extremely useful since cars have many specifications which make them hard to compare for a human. Betterfy makes them understand the alternatives and **choose** the best product for their needs.

### >> Porovnejte varianty Vybraný vůz



Škoda Kodiaq 2.0 TDI 176kW 4x4 DSG RS 900 520 Kč

Objem	1968 cm3
Výkon	140 kW
Barva	Modrá
V provozu	2019
Najeto	9 193 km



Výhodné alternativy

Škoda Kodiag 2,5 TDI 200 kW 1 200 520 Kč

0	Objem 2500 cm3
0	Výkon 200 kW
0	Vyhřívané sedačky
0	Parkovaci asistent
0	Dvouzónová klimatizace
Da	lší výhody

vice o vozu ightarrow



Škoda Kodiaq 2,5 TDI 200 kW 4x4 DSG Style+ 1 300 520 Kč

0	Do provozu 2020
0	4×4
0	Nájezd 200 km
0	Bezklíčkové ovládání
0	Xenony

V

0	Do provozu 2020
0	4×4
0	Nájezd 200 km
0	Bezklíčkové ovládání
0	Xenony

vice o vozu  $\rightarrow$ 

Další výhody

 $\checkmark$ 



Škoda Kodiaq 2.5 TDI 200 kW 4x4 DSG Style+ 1 300 520 Kč

0	Do provozu 2020
0	4×4
0	Nájezd 200 km
0	Bezklíčkové ovládání
0	Xenony
Da	lší výhody

více o vozu ightarrow

V

#### Líbí se vám Samsung Galaxy A10, 2GB/32GB, Blue?



6,2" Infinity-V IPS displej 19:9 s rozlišenim 1520×720 px, Android 9.0, šjádrový procesor Exynos 7884, 2 GB/ 32 GB, Dual SIM, dedikovaný slot na paměťovou kartu.
Fotoaparát s rozlišením 13 Mpx, 5Mpx selfie kamera,
Více informací

#### 3 790 Kč

✓ Zboží je skladem

Přidat do košíku

#### Výhodné alternativy



LAN PERFEC





Samsung + Vice obje

Samsung Galaxy A10, 2GB/32GB, Red

- + Více objektivů zadního fotoaparátu
- Vyšší rozlišení předního fotoaparátu

### NEWSLETTER

Betterfy can be **used** for an **automated follow up emailing**: "You did not like this product? What about these alternatives? They are better from certain aspects."

### WHAT OUR CLIENTS SAY?



Roman Dušek Head of Mall e-shop "Betterfy, the better-value product recommender, which DataSentics developed for us, enables our customers to choose alternative products transparently based on their advantages and disadvantages. The solution is unique in the space of recommenders thanks to using machine learning to generate transparent and explainable recommendations to our customers. This led to an increase in revenue of up to 20% in certain categories while increasing customer satisfaction at the same time. DataSentics was a partner for us along the whole journey from the initial idea to a scalable solution in production and worked with us as one team."



Leading e-commerce platform in Central and Eastern Europe with a turnover of over **EUR 500 million.**  AB testing results for Mall (displaying product with Betterfy vs without within a category):

- 20% increase in revenue per user for notebooks
- 20% increase in revenue per user for car seats
- 13% increase in revenue per user for diapers

# TRY BETTERFY, START WITH POC

### How does it work?

- 1. You provide us with product data for a category of your choice
- 2. We configure Betterfy for you
- 3. You can test Betterfy recommendations for yourself

### Price

5 000 EUR excl. VAT

Afterwards, you can try recommendations in our **testing environment** and decide for **up-scaling** accordingly to your needs.

Jetter P	roduct				JDotaSen
		Zad	ejte ID produktu		
		Op with SDIKB	VM-LEDAT		
	Vybrany produkt:	Doporučene produkty:			
			A GROUND da Garage	S SKODA Far anal	Constant of the second s
	SO	E	6000	20	E
	Škoda Rapid	Škoda Rapid	Škoda Rapid	Škoda Rapid	Škoda Rapid
	355900 Kč	348000 Kč	348000 Kč	S48000 K5	366000 Kč
	255900 Kč 10.90385	848000 K2 10:504121	348000 Kč 10: 004064	848000 K2 (0. 504278	366000 Kč D: 60/012
objern					
	IDX 600636	10160-121	EX 004064	(D. 604278	EX 607012
vçtene	101 002895 000	107: 504-121	EX 004064	10. 504278 000	D: 60/012
uglen Halliut	80.002836 039 23.60	101 504221 500 61 59	82.004384 999 a' ke	101.004278 000 811.00	IX 607012 000 01 kW
výkor Polikt Převodovka	82 602855 999 20 Mar 99 Mar	101 604323 000 61 Jay berom	000 010 010 010 010 010 010 010 010 010	101.004275 500 Al Iow berom	ICX 607012 000 al lix benum
výkor Poliko Převodovka	KX W22855 0005 201 kw bennin manadin	UC: 604221 000 At inse heroin manualite 19706 km + výkon at lev	IX 004304 005 6 kv benot manakt 13765 km	10. scharte 550 81 km berun autoraticka 1926' em • Autoratická převodovés	DC 10/7022 000 01 kv benon subtrackda 10202 km • Automoticka převotovka
výkor Poliko Převodovka	KX W22855 0005 201 kw bennin manadin	UC: 604221 500 R1 Rev heroin manualite 19708 km • Vyton 82 kw • Nampsee	53, 604304 003 01 for bernom 1.1766 for • Mongaes	10. co42/8 500 61 los beros autoral ota 1158/ en • Autoral dela planodoréa. • Vyteo 11 low	EX NUMEZ 900 01 Ex Interna Internation Int
výkor Poliko Převodovka	KX W22855 0005 201 kw bennin manadin	UC: 604221 000 Rd Row Demonit menualitie 197008 km - Vylkon Rd Hav - Maching Damas	DX 004504 000 Al Ioc benoti manualit 1.1795 km - Sylion BJ Iot - Nacijson - Nickij So Prisa	10. scharte 550 61 low berum automaticka 16596' em • suppraticka převodovka, • Výber 01 kW • Stanguce	D: NAVE2 000 01 kv hervin setomatida 10000 km • Automatida přivotovia • Vjenn D1 kV • Mikašia Liti mise
Výkor Polikt Přezadaván Najevs	KX W22855 0005 201 kw bennin manadin	UC: 604221 500 R1 Rev heroin manualite 19708 km • Vyton 82 kw • Nampsee	53, 604304 003 01 for bernom 1.1766 for • Mongaes	10. co42/8 500 61 los beros autoral ota 1158/ en • Autoral dela planodoréa. • Vyteo 11 low	D: NAVE2 000 01 kv hervin setomatida 10000 km • Automatida přivotovia • Vjenn D1 kV • Mikašia Liti mise
ubjern výhor Převodiván Nesec výhody	KX W22855 0005 201 kw bennin manadin	UC: 604221 000 in Line Decom nettackin 19708 km - Vyloniko kw - Navepse - Macing Data, - Sportwill patie. - Sportwill patie.	DX 004504 000 ni loc benon reanador 1.17965 km • vyšon ku into • katojes • Manajes 9 mia • sepontovi socioda • sistemas i boliko • distravat i boliko	10. SCHE2YS 500 61 Ione berown automaticka 19596 em • Automatická, převodovác, • Výben DL MW • Výben DL MW	IX 10/012 000 ni lix benon sectorealidea 10/000 km • Automatible pite-optwise • Mysica 11 km • Mysica 11 km • Mysica 11 km • Mysica 10 km • Mysica
Výkor Polikt Přezadaván Najevs	KX W22855 0005 201 kw bennin manadin	UC: 604221 000 Reliew beroin menuelew 12709 km 12709 km 12709 km Netropae Mack of broke Statewel (soldar) Statewel (soldar) Statewel (soldar) Statewel (soldar) Statewel (soldar)	DX 004504 005 01 ke bennt manaalt 1.1766 km • Maddi of mise • Safetowa factular • Safetowa factular	10. SORE/16 550 61 low berom automaticka 1558/ em • Automaticka playodovika, • Sylve 01 low • Stangue • Madoli o emilio, • Tashi Mediri spitroa	DC NOVEZ 000 01 by beron b
Výkor Polikt Přezadaván Najevs	KX W22855 0005 201 kw bennin manadin	UC: 604221 000 in Line Decom nettackin 19708 km - Vyloniko kw - Navepse - Macing Data, - Sportwill patie. - Sportwill patie.	DX 004504 000 ni loc benon reanador 1.17965 km • vyšon ku into • katojes • Manajes 9 mia • sepontovi socioda • sistemas i boliko • distravat i boliko	10. SCHE2YS 500 61 Ione berown automaticka 19596 em • Automatická, převodovác, • Výben DL MW • Výben DL MW	DX NAVE2 000 01 kv hervin settemskrifte 10200 km • Automatikis přivotipska • Vijean E140 • Macšile 11 měle • Oddi kondo čitenich ovdel • Diskontone settemsky • Najesti I ko km měné





Revenues increases up to 20% per category



Works for up to 99% of the products (even for the new one)



More than 10 options for configuration of recommendations to exactly fit the sales needs



### WHO ARE WE?

We are **DataSentics**. A team of 70+ machine learning and cloud data engineering professionals, based in Prague.

We generate **profits and savings** with the power of **data analytics**, **machine learning & cloud technologies**. To our clients, we offer our tailored products and custom agile solutions with consulting.

We have years of experience in the industries of Media and Entertainment, Banking, Insurance, Retail & E-commerce.



# Your key contact

### Petr Dvorak

Betterfy Product Owner <u>petr.dvorak@datasentics.com</u> +420 739 685 937



