

Implementation and Adoption of Copilot for Microsoft 365

Dedalus provides a Microsoft 365 Copilot implementation and adoption solution for your business.

The Age of Artificial Intelligence

Our methodology for Copilot Implementation for M365 includes the following phases:

Assessment – We begin with an assessment process in collaboration with your organization to understand your specific needs and determine how Copilot can best meet those needs. This may involve identifying specific tasks or processes that can be automated or streamlined using Copilot, as well as determining which users or teams will benefit most from using the tool.

Implementation – Copilot implementation with the necessary security measures, covering Microsoft 365 data security, governance, risk, compliance, and data lifecycle management.

Adoption – In this phase, we conducted some workshops that aimed to present the product's main features, and some use cases. In addition, we support the client in implementing working groups to exchange experiences and monitor product adoption.

Support – We also offer ongoing support to help users troubleshoot any issues that may arise such as user and policy management, content management for dataset changes, prompt support, etc.



Why customers use Dedalus Managed Services

Having a specialized partner to accompany the entire process, from planning, evaluation, migration to Microsoft 365 environments has become essential not only to ensure the success of projects, but also the rapid adoption of this technology without risk or expense additional.



Adoption

- ✓ Workshops for enablement Copilot Adoption and presentation of solution use cases.



Best Practices

- ✓ Proactive resource utilization optimizations and technical suggestions for using new features and improvements.



Security

- ✓ Management of access, permissions and data sharing.



Cost Management

- ✓ Cost management: storage policies, data retention, performance and provisioning.

How Dedalus Consulting Services works to achieve business benefits



Professional Services Microsoft 365

Ensure excellence in the adoption of specific workloads regardless of the Microsoft 365 adoption cycle.

- Assessments
- Implementation and Migration
- Identity Management
- Device and Application Management
- Threat Protection Management
- Compliance Management

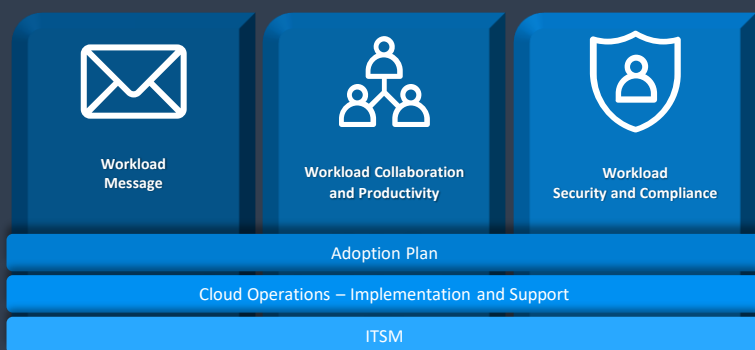


Centre of Excellence Performance

- Multidisciplinary team of specialists in cloud computing, AI / ML, DevOps, migration, databases, big data, Analytics and data visualization.

Dedalus Data Managed Services

They support companies in the full adoption of Microsoft 365 on an ongoing basis and ensure excellence from implementation, migration to adoption of advanced workloads.



Our Promise

Dedalus Managed Services go far beyond technical support because they promote the continuous management of environments, ensuring, high-performance, optimized environments and efficient cost management.



Our Offer

Complete management of M365 environment based on 3 pillars – Message, Collaboration and Productivity, and Security and Compliance.

All management is supported by Adoption Plan, cloud administration and ITSM services.

Benefits

- ✓ Highly technical and specialized knowledge;
- ✓ Focus on Modern Workplace;
- ✓ More agility - gaining competitive advantage;
- ✓ Best performance;
- ✓ Cost control.

Why choose Dedalus?

Azure Expert MSP partner specialized in cloud computing, Dedalus has a long experience in supporting companies on their cloud journey. Focused on cloud computing services, it provides customers with services that complement the use of Microsoft technologies and aims to ensure the full use of these solutions.

Consulting, Setup, Migration, Security, Performance Management, Technical Support, Customer Lifecycle Management, Managed Services and Billing Management are some of our offerings, essential for a smooth and safe journey.