

DeepCura Workflow

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Medical Assistant (MA) - Before Calling Patient to Room

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Medical Assistant (MA) - Before Calling Patient to Room

- MA on iPad
 - Recommend using Chrome Browser
- DeepCura
 - Refresh browser pages to get updated list of patients
 - Double click on the name of patient
 - If microphone popup appears, click “Allow”
 - Click “**Step 1: Record**”
 - Then call patient and bring them to the Exam Room

Medical Assistant (MA) - Before Calling Patient to Room

- Clipboard
 - Collect clipboard from Front Desk

Medical Assistant (MA) - In Exam Room with Patient

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Medical Assistant (MA) - In Exam Room with Patient

- MA on iPad
 - Bring patient into Exam Room
 - Should have started DC recording before calling patient
 - If not, start recording in room
 - Go through normal Triage conversation with patient
 - Verbally state vital signs
 - Have patient verbal state Chief Complaint, HPI, allergies, medications
 - May want to succinctly repeat allergies and medications
 - Strongly Recommend
 - Before ending recording and leaving patient
 - Summarize vital signs, Chief Complaint & HPI
 - e.g., “So to summarize, your vitals are..., you came in because..., and you have a history of...”

* See [Guidance on Speaking to AI](#)

Medical Assistant (MA) - In Exam Room with Patient

- MA on iPad (continued)
 - To End Recording
 - Click Green “**Step 2: Complete Session**” Button
 - To Create Triage Note
 - Select “SOAP Template”
 - Use the most recent version (unless having trouble)
 - DC will take 1-2 minutes populate the Triage note
- Clipboard
 - Update Triage sheet with vital signs
 - Leave Triage sheet on door at the end
- Let Provider know that the patient is ready

Provider - Before Entering Exam Room

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Provider - Before Entering Exam Room

- In DeepCura on **laptop/computer**
 - Either refresh screen or go to “Patient Notes”
 - Double-click on patient note
 - Review Triage Note
 - Chief Complaint
 - HPI
 - Vitals

Provider - Before Entering Exam Room

- In DeepCura on iPad
 - Recommend using Chrome Browser
 - iPad app is available, but may have issues
 - Can have two Chrome tabs open for DeepCura
 - First tab for recording conversation
 - Second tab for seeing Triage Note while recording using first tab
- DeepCura
 - Refresh browser pages to get updated list of patients
 - Double click on the name of patient
 - If microphone popup appears, click “Allow”
 - Click “Step 1: Record”
 - Then go into exam room for consult with patient

Provider - In Exam Room with Patient

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Provider - In Exam Room with Patient

- Provider iPad
 - Can start recording before entering room
 - If not, start recording after entering the room
 - Go through normal consult conversation
 - Physical exam, etc.

Provider - In Exam Room with Patient

- Provider on iPad
 - Enter into Exam Room
 - Should have started DC recording before calling patient
 - If not, start recording in room
 - Go through normal Consult conversation with patient
 - Physical exam, etc.
 - Strongly Recommend
 - Before ending recording and leaving patient
 - Summarize information about visit
 - e.g., “So to summarize...”
 - This helps DeepCura capture the information you want included in the Consult Note

* See [Guidance on Speaking to AI](#)

Provider - In Exam Room with Patient

- Provider on iPad (continued)
 - To End Recording
 - Click Green “**Step 2: Complete Session**” Button
 - To Create Consult Note¹
 - Select “**SOAP Consult Template**”
 - DC will take 1-2 minutes populate the Consult note
- Clipboard
 - Update Orders
 - Update Superbill
 - Leave clipboard sheet on door at the end

¹By default, if a previous note exists (e.g., a Triage note), the previous note will be used as a context for a new note (e.g., a Consult note), and the information in the new recording will override information from the previous note. The new note will be above the previous note, so scroll down to see previous notes.

Provider - In Exam Room with Patient

- Notes
 - If you want to pause the recording at the end of the patient visit, then continue the recording afterwards, you can
 - You can also end the recording at the end of the patient visit, review the Consult Note, then use the “Voice Edit” feature to modify/add information
 - You can use this feature to update the patient note with additional information such as test results, additional orders, etc.

Medical Assistant (MA) - Before Provider Types Rx

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Medical Assistant (MA) - Before Provider Types Rx

- Transfer information from DeepCura (DC) to CareCloud (CC)
 - Timing
 - This does not need to be done before Provider sees patient for consult
 - This needs to be done before Provider writes Rx
 - Copy/paste from DC to CC
 - Chief Complaint
 - HPI
 - Manually type
 - Vitals
 - Information should be in DC Triage note

Provider - After Leaving Exam Room

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Provider - After Leaving Exam Room

- If not done before leaving the exam room,
 - Clipboard
 - Update Orders
 - Update Superbill
 - Leave clipboard sheet on door at the end
 - iPad
 - To End Recording
 - Click Green “**Step 2: Complete Session**” Button
 - To Create Consult Note
 - Select “**SOAP Consult Template**”
 - DC will take 1-2 minutes populate the Consult note

Provider - After Leaving Exam Room

- Submit Rx
- Review Consult Note in DeepCura
 - To revise the Consult Note, click on “Voice Edit” button below the Consult Note
 - This will create a revised Consult Note

Medical Assistant (MA) - Update CareCloud From DeepCura

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Medical Assistant - Update CareCloud From DeepCura

- Need help to update this section
- Includes possibly updating the ROS screen to be able to copy/paste from DeepCura
 - Instead of clicking buttons

Appendices

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Notes & Guidance for Medical Staff

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Notes about this Document

- DC = DeepCura
- If you have questions or suggestions, send an email to
 - Noj Zachariah
 - nzachariah@urgentcarerus.com
- If you need immediate assistance, please call Noj
 - 551-427-3547
 -

Technology Notes

- DeepCura can be used via
 - Chrome Browser (recommended)
 - Any device
 - iOS app
 - iPad
- Users can be logged into the same DC account on multiple devices
 - However, cannot record conversation at the same time on two different devices
 - Recommend ensuring that each iPad is using a different DC account

Guidance on Speaking to AI

- DeepCura is capable of extracting relevant information from a patient conversation for a medical note
- That said, here are suggestions to attempt if you are not getting the results you expect:
 - Speaker slower
 - Enunciate your words (speak clearly)
 - Repeat back or concisely summarize what a patient says
 - Can summarize during a conversation or at the end of a conversation

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