



DEFINITY FIRST

Highly-specialized IT consulting firm

that has been dedicated
to Microsoft products &
support for twenty years

Microsoft Partner



definityfirst.com





Microsoft Partner



MAKING IT HAPPEN

Empowering businesses to revolutionize operations through innovation.

About Definity First

As a Microsoft partner, we are proud to be one of the fastest-growing IT consulting firms in North America and we are committed to delivering the best possible experience to our customers with the expertise of our Microsoft-certified professionals.

Our talented team fosters a culture of learning and growth, making us a recognized Great Place to Work®.



We don't just build technology. We build customers for life.

Cost-Effective Services & Faster time to market

+19 years of industry experience

+200 bilingual engineers

Results Oriented Philosophy

Awards and Recognitions

We believe that these recognitions highlight our strengths and capabilities as a company and serve as a motivation for us to continue delivering outstanding performance and value to our clients.

- 7 Gold Microsoft competencies.
- 8 Silver Microsoft competencies.
- 2023 Forbes® Technology Council
- 2022 Gartner®Market Guide for Microsoft Product Support Services, Worldwide
- 2017, 2018, 2023 Great Place to Work®
- 2015 MS Dynamics Transformational Partner of the Year.
- 2013 MS Partner of the Year Collaboration Portals LATAM & Caribbean.
- 2009 MS Innovative on the Web Awards.

Our clients





Our services

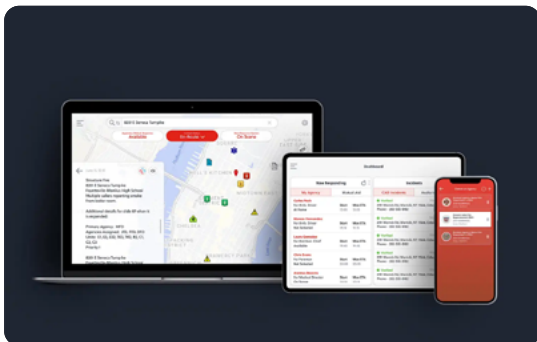
What can we do for your business



It's the perfect time to digitize your business processes with innovation leading the way. We're committed to unlocking your data's potential for business growth and success.

Business Modernization

- Cloud business applications
- Legacy modernization
- Agile software development & project management services
- DevOps consulting and implementation services
- Data analytics and business intelligence services
- Microsoft Power Platform Consulting Services: Development, Implementation, Integration & Training.
- Dynamics 365 Services: CRM Strategy, Implementation, Adoption, Integration & Training.
- Microsoft 365 Services & Modern Workplace
- Microsoft AppSource for ISVs
- M&A Deal Tracker



Whether you're looking to streamline operations, reduce costs, or bolster the security of your IT infrastructure, we can help you achieve your goals.

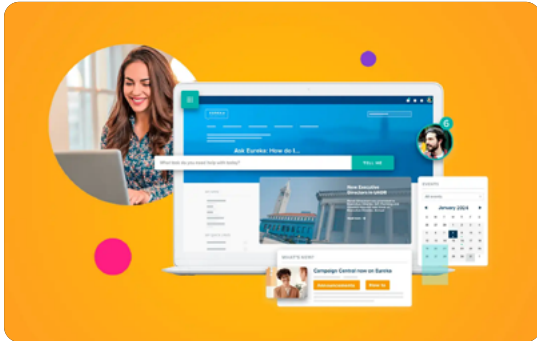
Technology & Architecture

- Digital transformation
- Business process automation
- Service management
- Application and system modernization
- Microsoft Azure cloud consulting services
- Cloud infrastructure managed services
- Assessment and planning of cloud roadmap
- Integration & Migration to the cloud
- Quality assurance and testing
- Cybersecurity assessment
- Risk management services



Our services

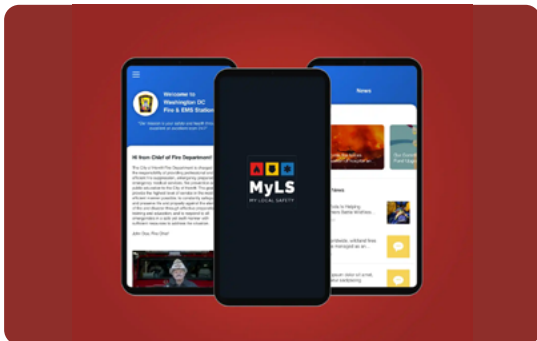
What can we do for your business



At the core of our mission is the empowerment of workforces with the latest communication tools to drive a revolution in the way we work.

Portals & Collaboration

- Intranet discovery workshops
- Assessment & Strategy
- Management & Governance
- Development services
- Content & Brand Style Guide
- Analytics and Reporting Dashboards
- Migrations & Integrations
- Custom solution services
- SharePoint Intranet Services
- Training & Support



Our approach to every project is focused on improving the user experience while ensuring our solutions align with our client's goals. Our creative team is dedicated to delivering measurable business results.

UX & UI Design & Consulting Services

- Design Thinking Workshop
- UX Assessment
- Creative and design services
- Website design & development
- Usability Testing
- Wireframing and prototyping
- Product Innovation & Design
- Design System Development
- Customer Journey Mapping
- Naming & Branding
- E-commerce solutions

