

# Microsoft Teams Calling

*Start your journey with confidence*

Microsoft Teams has quickly established itself as the go-to tool for online meetings and cross company collaboration for a lot of businesses. However, when it comes to voice integration with Microsoft Teams, companies still tend to sit on the fence.



With our set of workshops we take away the fears and prejudices you may have regarding MS Teams voice integration and identify where your organization may benefit from MS Teams Calling, so you can take the leap with confidence.

The outcome of the workshops is a high-level call scenario mapping table listing which departments could take advantage of Teams calling features and if third party integrations will be needed.

## Awareness workshop

The awareness workshop will inform you on the available Microsoft Teams calling options and how to technically establish the voice integration. During the workshop we share stories from the field and make the Microsoft Teams calling experience tangible.

- Introduction to Microsoft Teams calling features
- Introduction to Microsoft Teams direct routing
- Demo Microsoft Teams calling features

## Scenario Discovery workshop

This discovery workshop takes place 1 week after the awareness workshop, to give you time to process the information given during the awareness session.

Taking into account your current voice collaboration habits, the discovery workshop is an interactive session where we cover the following topics:

- Mapping your call usage scenarios to the Microsoft Teams featureset
- Determine which departments may benefit most of Microsoft Teams calling

Workshop planning	Wk 1	Wk 2	Wk 3
Awareness workshop	2h		
Scenario Discovery workshop		4h	
Present deliverable			2h