



**DELPHI**  
IT STRATEGY | CONSULTING | SUPPORT

Microsoft  
Partner

Gold Communications  
Gold Cloud Platform  
Gold Cloud Productivity  
Gold Enterprise Mobility Management  
Gold Windows and Devices

Microsoft  
Partner

Adoption and Change  
Management Advanced  
Specialization

# Front Line Workers Adoption

## ABOUT DELPHI CONSULTING:

When it comes to start Cloud Journey, Digital transformation and Security, you need an experienced partner. We have been Microsoft Adoption & Change Management Advanced Specialist for 2022. We will work with you to understand your Business and identify challenges to help you achieve continuous business value from your Teams investment.

As a trusted adviser, Delphi Consulting can help you enhance workforce management through identifying top prioritized scenarios in your frontline workforce, leveraging the Teams platform. We will work with you to understand your environment and identify opportunities to help you achieve continuous business value from your Teams investment.



*See what customers are saying:*

*"Helping employees embrace change in how they work made it more likely for projects to meet objectives."*

*– Ilyas Mohammad, The First Group*

## WHAT WE OFFER

For the most important and most strategic changes in the organization, much of the value that is expected is tied to how people do their jobs. Applying a structured change management approach is like taking out an insurance policy against the goals and objectives of the project.

Delphi Consulting will help you prepare your frontline users for the change in how business operates and align with your organizational vision. We aim to provide help to mitigate the risks of productivity loss, negative customer impact and employee turnover, while maximizing speed of adoption and ultimate utilization of the change throughout the organization.

Delphi's offering:

- Drive workshop with Business team to understand and proactively mitigate any challenges faced during adoption
- Customize training agenda for Business Requirements aimed at frontline workers.
- Plan effective communication for the Frontline Workers
- Deliver 3 Training sessions for Shifts, Planner, Walkie Talkie for the Frontline Workers.
- Configure up to 3 Teams with shifts & Planner to jumpstart the cloud journey.