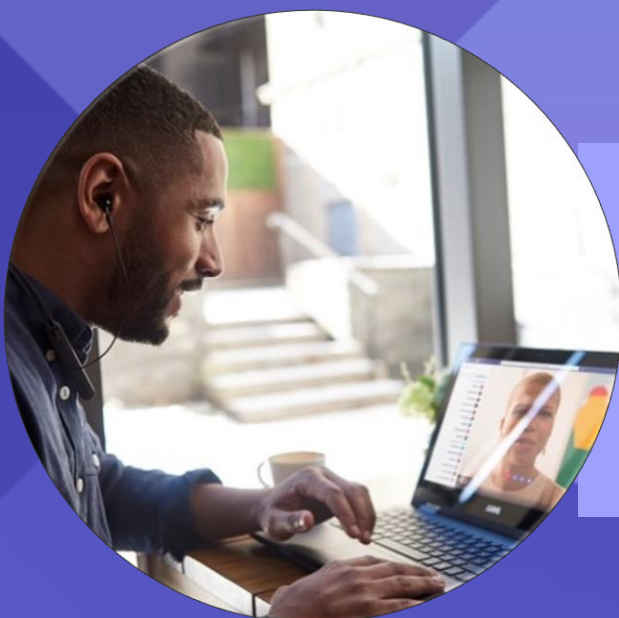


# Microsoft Teams Phone: a better calling experience



Call external phone numbers with the same ease as internal contacts

Seamlessly shift from Teams on your desktop to Teams on your phone



Enhance productivity by using features like transfers, holds, voicemail transcriptions, and more

## Microsoft Teams Phone Pilot Deployment with Delphi Consulting

### Pilot Implementation

Configure Teams Direct Routing and enable Teams Calling for your users without changing your PSTN number.

### Adoption

User adoption involves providing comprehensive training and resources.

### Training

Training for Teams Calling is essential to ensure users can effectively utilize the platform's communication features and maximize its benefits for their organization.