



## Introduction to Frontline Worker



# Frontline Workers

First to engage with customers

First to represent the brand

First to see the products in action





# Frontline Workers have unique challenges

**Disconnected** from the team and company

**Often behind** on latest training, practices, procedures

**Outdated and obsolete** tools and manual processes

**Slow** to receive information, resources and expertise

**Uneven security** practices, policies and governance



It's hard to manage  
the workday in an  
**efficient way**



# Our Frontline Vision

Maximize the impact of the Frontline Workforce



Foster culture and community

Put people first and **strengthen culture, community** and inclusivity by connecting frontline workers to each other and the rest of the company.



Train and upskill employees

Deliver new experiences to train and upskill employees, amplifying institutional knowledge and creating opportunities for workers to develop, grow, and apply their skills.



Digitize business process

Empower frontline workers with intelligent tools and digital business processes they need to be agile and meet customer needs



Deliver real-time expertise

Amplify the capabilities of frontline workers by enabling them to harness real-time expertise from others using mixed reality.



Minimize risk and cost

Minimize risk and cost by extending security to every endpoint and employee.

# Frontline Worker value

## Foster culture and community

- Broadcast interactive town hall meetings
- Coordinate distributed teams with the hub for teamwork
- Share and find best practices across the company
- Build inclusive communities of interest



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## Digitize business processes

- Create, update and manage schedules and tasks
- Automate everyday activities and workflows
- Optimize resource allocation using IoT-based signals
- Includes Microsoft Teams/StaffHub, the go-to tool for Frontline Workers



## Deliver real-time expertise

- Crowdsource new ideas and solutions
- Work in context across physical and virtual space with mixed reality
- Connect across remote sites on any device
- Tap available talent when and where it's needed



## Minimize risk and cost

- Streamline management across devices, including kiosks and signage
- Secure firstline access to corporate apps with identity-drive protection

- Meet evolving workplace regulatory requirements
- Accelerate GDPR compliance





# Microsoft 365 F1: The Frontline Worker solution your customers need

Microsoft recognizes that Frontline Workers are an important part of any organization's digital transformation. Our vision includes:

- A **common platform** with intelligence capabilities and a single identity that enhances and simplifies the employee experience
- A **complete solution** which scales across the entire employee base and addresses a broad spectrum of needs for the Frontline Workforce; and
- **Enterprise-grade capabilities** which are secure, compliant, manageable, and extensible

Microsoft 365 F1 is the intelligent solution that empowers **everyone** to be creative and work together securely.





## About Dendrio

### **Dendrio**

Dendrio is part of the Bittnet Group, a group listed since 2015 on the Bucharest Stock Exchange. We are harnessing existing technologies and identifying new technologies to offer our clients competitive advantages such as price, responsiveness, security or optimization because we have the ambition to become the leader of the multi-cloud integration market in Romania.

### **Your Journey. Upgraded.**

We are a company specialized in identifying and implementing the IT solutions needed to develop your business, no matter what level it is. Solutions include marketing and implementation of software applications with various licensing options, integrated IT services, security audit services. With a tradition of over 23 years in the industry, we enjoy the loyalty of thousands of customers who are joining us and have helped us to obtain numerous awards and certifications from leading global manufacturers.