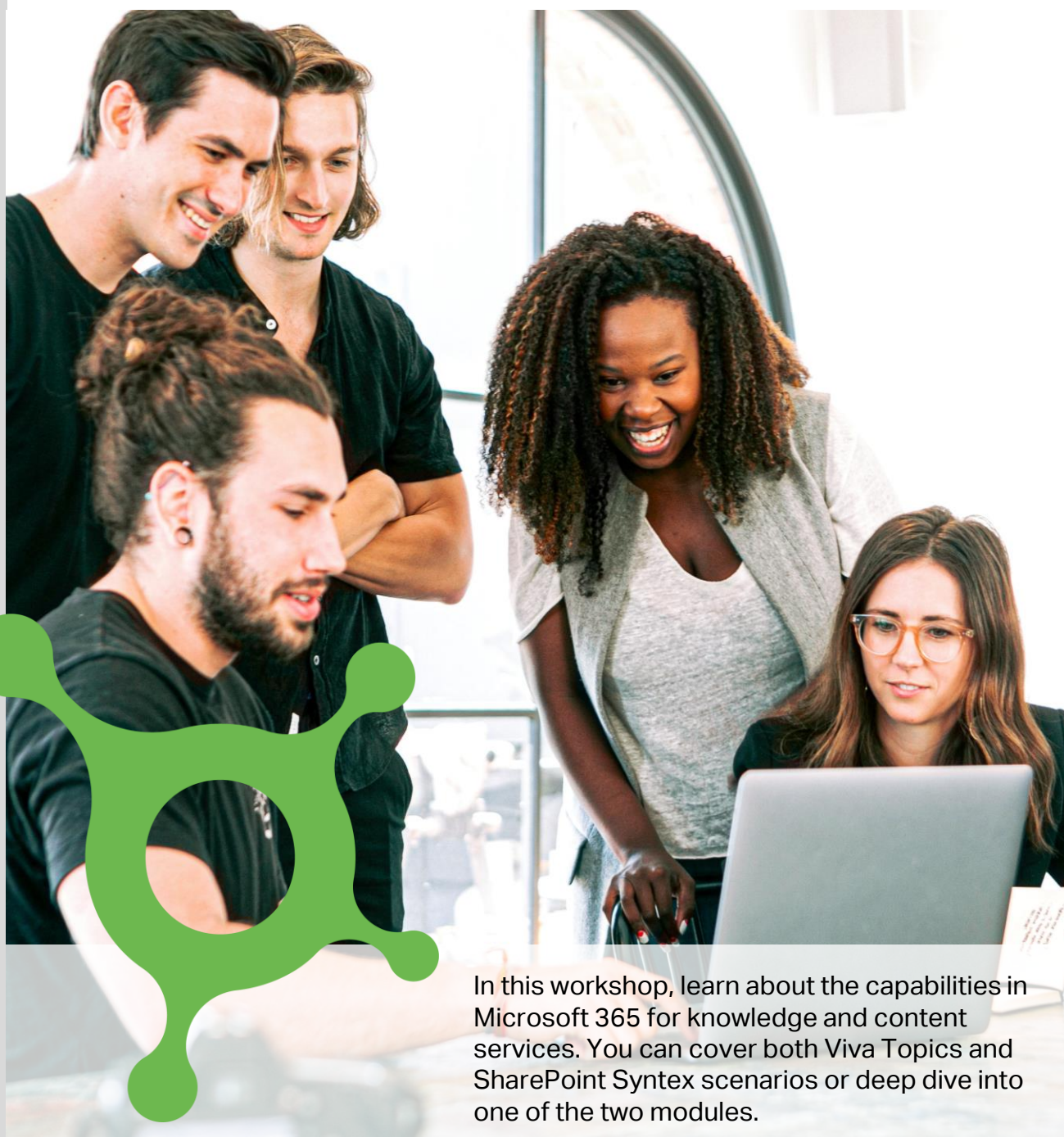


Knowledge Discovery Workshop



In this workshop, learn about the capabilities in Microsoft 365 for knowledge and content services. You can cover both Viva Topics and SharePoint Syntex scenarios or deep dive into one of the two modules.

Resilient organizations depend on their people being empowered to work smarter – not harder. Because anything that is unsustainable for people, is also ultimately unsustainable for business.



Connecting people to knowledge

Tap into **shared topics**, resources and experts in the **context** of your work



Content processing

Intelligently **categorize** content and **automate** processes



Content compliance

Connect and manage content to improve **security** and **compliance**

Workshop outcomes



Explore

Learn about the new capabilities in knowledge and content services



Envision

Evaluate scenarios enabled by knowledge and content services aligned to critical business needs



Build the plan

Develop and plan for implementing priority scenarios

Viva Topics (Knowledge) scenarios



Turn content into knowledge

Use AI to reason over your organization's data and automatically identify, process, and organize content.



Organize knowledge into topics

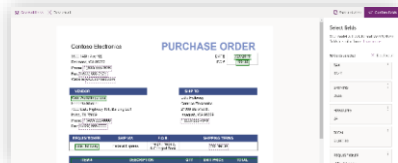
Share and refine knowledge through curated topic pages that are automatically generated and updated by AI.



Make knowledge easy to discover & use

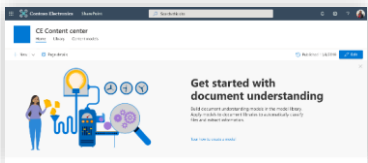
Automate the capture, ingestion, and categorization of content and streamline content-centric processes.

SharePoint Syntex (Content Services) scenarios



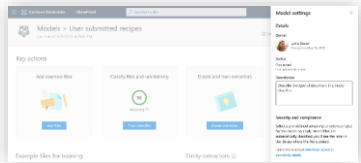
Content understanding

Create no-code **AI models** that capture expertise to **classify** and **extract** information to **automatically apply metadata** for knowledge discovery and reuse.



Content processing

Automate **capture, ingestion and categorization** of content and streamline **content-centric processes** using Power Automate.



Content compliance

Connect and manage content to improve **security** and **governance** with integration to Microsoft Information Protection & Governance.



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