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When critical systems fail, respond like a superhero

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The Cost of IT Downtime Stacks Up Fast

Do not let outages destroy your business.

Read more at: https://www.signl4.com/blog/enterprise_it_downtime_costs/

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Operational Challenges

- Operational excellence requires rapid information, agility and effective responses
- Fewer but more mobile “firefighter”-type staff is needed to do the job
- Mobility is a key aspect and critical information needs to be available in real-time
- Generating team-wide attentive response to mission-critical alerts / time-sensitive events is hard
- Industry 4.0/IoT requires automation and digitalization of machine-to-person communication
- Transparency throughout all stages and fast response to potential situations are key

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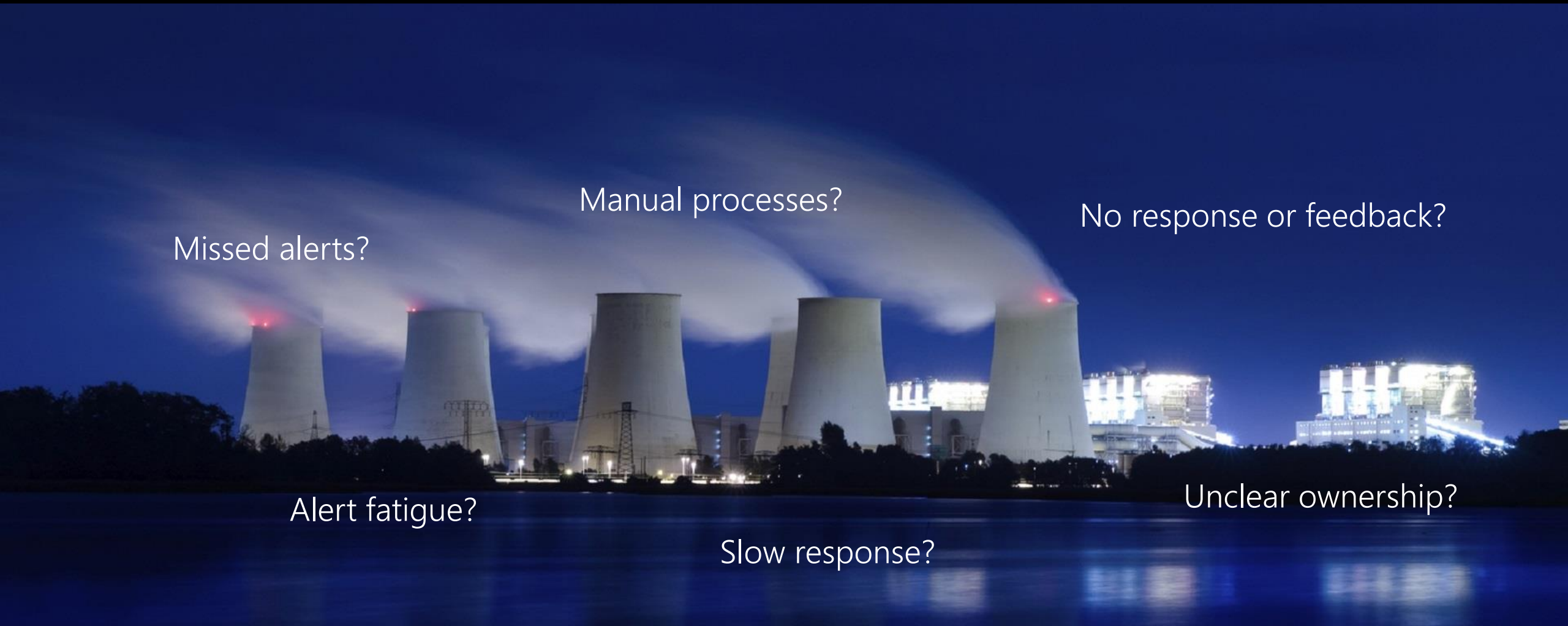
When critical systems need attention, where are your crucial minutes lost?



Digitalization & Automation where Speed and Quality of Communication is **critical**

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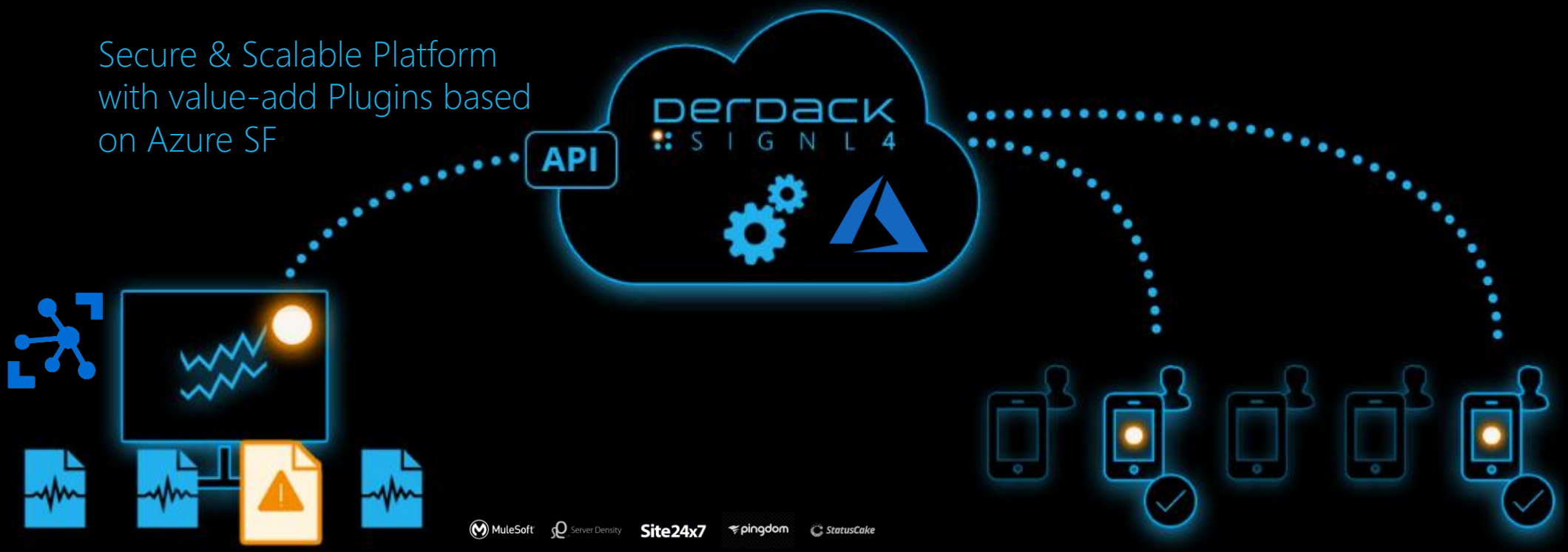
"Our customers and users keep the most-critical services and systems up and running – 24/7. Our goal is to empower them to live up to the challenge and to even reach new heights in productivity, responsiveness, reliability – and work-live balance."

Matt
Vision

SIGNL4 Alerting for Operations Continuity

Secure & Scalable Platform with value-add Plugins based on Azure SF



Mission-critical Alerts in IT and IoT or any 3rd Party System

MuleSoft · Server Density · Site24x7 · pingdom · StatusCake
host-tracker.com · Particle · HAPPY APPS · monitis
Panopta · SignalFx · automate.io · APPDYNAMICS · crosser
WEBMETHODS.io · anturis · EVENTSENTRY · thingworx
flic · riverbed · Stackify · Pulseway · samanage

Notify Staff on Duty, Tracking, Escalations, Ownership Visibility, Work Progress Transparency, Collaboration (integrated chat)

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SIGNL4® Facts

Hypermodern, self-service SaaS

Continuity Alerting For IoT, Industry 4.0 & IT

Powerful APIs and hundreds of Integrations

Rapid Customer Growth

Clear Business Benefits, Rapid Customer ROI

SMB to Enterprise Scalability

Availability 99.99x%

Full GDPR Compliance

Microsoft Azure Data Hosting (EU)

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IT Ops & Sec Ops

- Persistent Alerting for 24/7 ITOps/SecOps
- Avoid 24/7 operations center staffing
- Overcome typical alerting challenges like broadcasting
- Link monitoring with IT admins anytime, anywhere
- Ensure clear responsibilities
- Ease on-call duty work
- **Accelerated response by 10x**

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"Easy to use notification application helping our teams to get important alerts to the correct persons."

Ulf Elveberg
/ Scania CV AB

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Business Impact

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Business Impact

Response

- Instant delivery of critical information
- Multi-channel communication
- Tracking and escalation
- Up to 10x faster

Awareness

- Less false alerts (-95%) to the wrong people through automated routing
- Mobile dashboard for instant alert and incident overview

Collaboration

- Shared incident information
- Clear responsibilities and ownership
- Transparency on work progress

Continuity

- Faster response reduces downtime and meantime to repair by up to 60%

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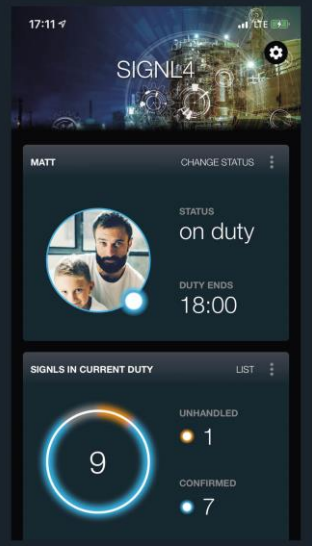
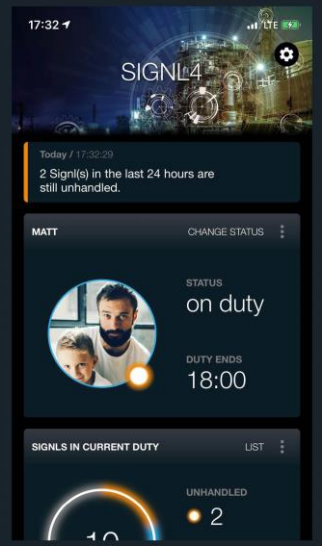
Sample Screens

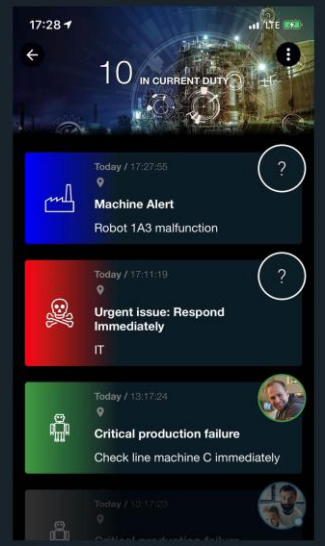
RECEIVE CRITICAL ALERTS WHEN ON DUTY



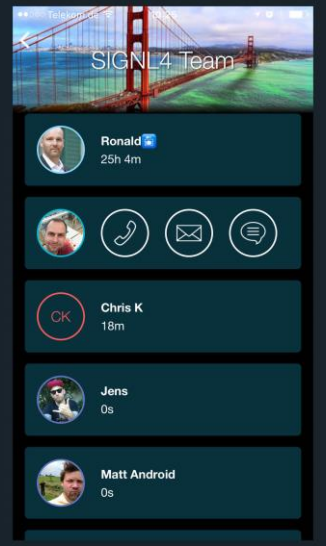
PERSISTENT NOTIFICATIONS AND AUTO-ESCALATIONS



CONFIRM ALERTS AND TRACK RESOLUTION PROGRESS



CONNECT WITH YOUR TEAM RIGHT AWAY



COLLABORATE VIA INTEGRATED CHAT AND ANNOTATIONS

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Start your free 30-days test-drive at www.signl4.com

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