Microsoft Teams Phone systems

PRESENTATION

DMS

www.dmsystem.co.uk

Key Features

Transfer calls between devices

Whether you're on the go, at a desk, at home, or in the office, transfer calls from one device to another seamlessly during a call.

Transcribe calls

Record and transcribe calls from any location. Pay attention to the conversation, with the assurance that you can review the recording and transcription later.

Auto attendant

Allow people to call your organisation and navigate a menu system to connect with the correct department, call queue, person, or operator.

Operational Benefits

Cost

Eliminate the need for extensive physical infrastructure by leveraging cloud technology

Reliability

Benefit from a 99.99% SLA for consistent performance.

Scalability

Scale effortlessly from single-site to multi-site operations using powerful PowerShell features.

Security

Robust security measures inherent to Microsoft's platforms.

Plan Options

Teams with

Calling Plans

Licence and calling plan per user

Managed by Microsoft
Sold per plan
Simple Configuration
Expensive

£2400

Teams with

Operator Connect

Licence and calling plan per user

Wide choice of
suppliers
Sold per plan
Simple Configuration
Cost-effective

£650

Teams with

SIP trunks

Direct Routing

Flexible
Number porting
PBX features
Cost-effective

£320

Approx monthly cost for 200 users

*pricing correct at January 2024

Thank You