



CASE STUDY:

How This Tourism Organization Built a Global Endpoint Protection Program with Difenda MXDR for EDR—increasing their visibility, building policy and deploying thousands of new assets.



THE CHALLENGE

Following a period of global expansion, this company was in need of expert endpoint protection. At the time their internal team was struggling to deploy their 4,000 assets and had little response capabilities for those that were deployed. They planned to implement Microsoft Security but needed a managed service partner to assist with the rollout, policy updates and implementation of standardization practices. Overall, the business was looking for increased visibility into its global network, a sense of confidence in its security posture and improved response capabilities for its endpoint devices.



THE SOLUTION

Difenda took a strategic approach to establish a security program aligned with NIST and focused first on asset deployment, training and policy updates. With key operational support from Difenda's expert team they were able to deploy all 4,000 of their assets. Difenda then worked with their team to create customized dashboards and portal integrations to improve visibility for better decision-making. Difenda designed, implemented and now manages the company's next-generation EDR program.

OUTCOMES



INCREASED
VISIBILITY IN
ENVIRONMENT



STREAMLINED
ASSET
DEPLOYMENT



24/7/365
RESPONSE
CAPABILITIES



ESTABLISHED
FORMALIZED
POLICIES

CONCLUSION

With a single endpoint security solution, this organization was able to implement best practices and policies for its endpoint program and increase visibility into its global security infrastructure. Included with MXDR for EDR is a remote incident response retainer for when a breach arises. Luckily, since the deployment of MXDR for EDR the organization has had no need to utilize this service. Difenda's dynamic approach helped them reach their goal of strengthening their security posture, consolidating their environment and improving response capabilities with 24/7/365 support.