

:digitate



ignio
AI.ERPOps

ignio AI.ERPOps

ignio™ AI.ERPOps - an AI-based insight driven product for autonomous ERP operations to shift from reactive to proactive operations. Break the shackles and embrace the power of Artificial Intelligence (AI) and Machine Learning (ML) to achieve smart technical and functional SAP ERP operations.

Customer Challenges

Businesses often find it difficult to maintain smooth SAP operations owing to various challenges such as scale, diversity, complexity of SAP landscapes, knowledge and operational silos that lead to operational losses, system downtimes, huge manual dependency and eventually revenue loss. Hence, the goals for business leaders are to:

 Remove operational silos and improve visibility	 Enhance business outcomes
 Reduce manual dependency by adopting automation	 Attain digital transformation in the organization
 Attain improved and uninterrupted SAP operations	

ignio Solution

ignio AI.ERPOps helps address mentioned challenges and improve business outcomes by detecting anomalies, providing analysis with recommendations and **ensuring business continuity** by taking actions. The product enables accurate and on-time financial reporting, sales forecast, billing, shipping, deliveries, vendor payments, and so on that adds agility to your business and **enhances customer experience**. It will make your order to cash and procure to pay cycles prompt and effective. Features like dashboards and reports, intelligent automation, faster and autonomous ticket resolution, makes your **enterprise intelligent, reduces the dependency on SAP experts** and helps you **grow your business**.

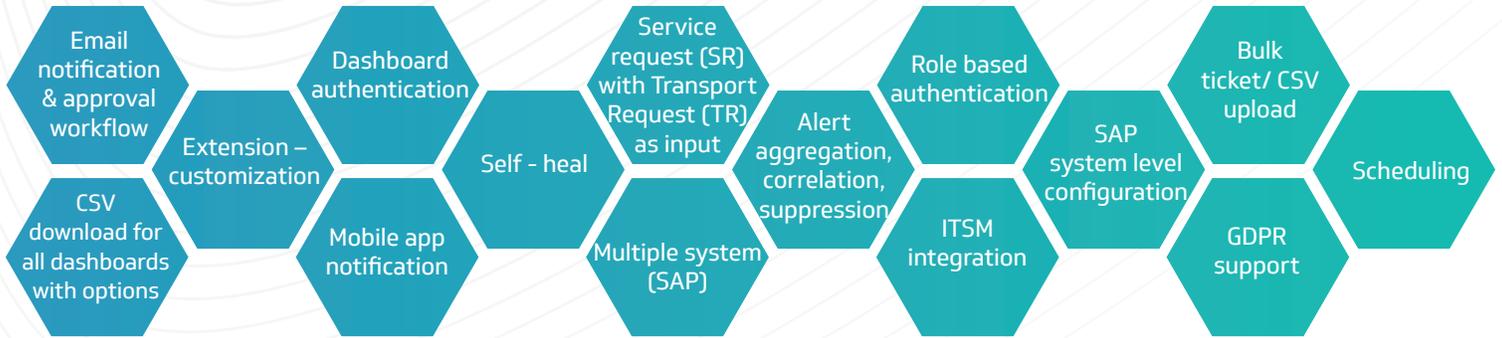
ignio AI.ERPOps is certified by SAP for integration with SAP systems and S/4 HANA



Building Blocks

 SCM Operations and Integrations	 Master and Configuration Data Management	 Analytics
 Security and Compliance		 Basis Administration

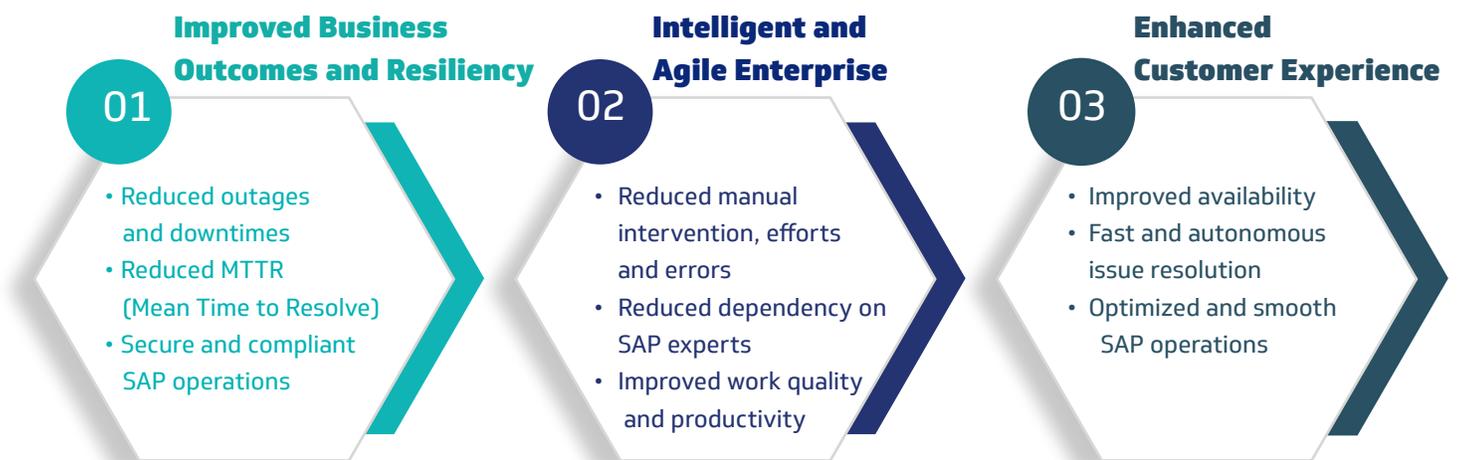
Features



Key Use cases

IDoc Management Monitor, prioritize and fix IDoc errors autonomously	Incident Management Automation and RCA for functional incidents	ABAP dump Analysis Intuitive dashboard and recommendations
Service Requests Automate Routine, Time consuming and effort intensive SRs	SAP Security User, role and password management	Compliance BASIS, OS and DB Controls
SAP system, functional & Web UI Health checks Maintain healthy systems throughout		Solution Manager Alert integration & Analytics Alert management & predictive analytics on TechMon & BPMon data

Key Benefits



AI.ERPOps is also available as a scalable, cloud-hosted software-as-a-service (SaaS) with a subscription-based payment model. Get your SaaS instance up and running in just 1-2 days. Benefits range from low up-front costs, no worries about applying patches and installing the latest upgrades. 99.9% service availability, encrypted data stores and anytime, anywhere accessibility.

Customer Testimonial

“Investing in a comprehensive automation approach amid challenges and during disruptions not only helps the enterprise become resilient, but also helps it accomplish a high quality of output with significantly reduced risk of errors and regulatory issues.

– Senior Vice President of Information Systems,
Leading Japanese Pharmaceutical Company

“Intelligent automation is unlocking significant value for us by combining end-to-end business process improvements with foundational to more advanced automation solutions.

– J&J - Global Pharmaceutical
and Consumables Manufacturer

“Harnessing the power of automation and AI in IT support represents a big step forward in Eaton’s digital transformation journey. This compliments mature automation practices at Eaton. With ignio AI.ERPOps, we strive towards better user experience and customer satisfaction by improving overall operational efficiency. We look forward to working with Digitate to expand the usage and coverage of the ignio suite.”

– Eaton - Leading Energy Company



IMPACT 50 list
for Q2 2020



Best Application of AI in
the Enterprise - US & UK



Self-Awareness
Category



EMA Radar
for AIOps



Best Overall AI Company
of the Year



Software Company
of the Year



Most Innovative Tech
Company of the Year



Fastest Growing Software
Company of the Year



Software Defined
Infrastructure

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Digitate is a leading software provider bringing agility, assurance, and resiliency to IT and business operations. ignio™, an award-winning AIOps software, reimagines enterprise IT and business landscape with its unique and innovative closed-loop approach that combines context, insights and intelligent automation to autonomously resolve and prevent issues. ignio’s customers span across industry verticals and include large, global enterprises that are leaders and innovators in their respective industries. Digitate is headquartered in Santa Clara, California, USA and Pune, India.

For more information, reach out to us at contact@digitate.com or visit www.digitate.com.