

M365 Copilot – GA Launch Partner

M365 + Cloud Migrations experience with industry proven methodology in modernisation of employee experience with Teams Calling, Meetings, UC, M365 led Managed Services.

Early adopter of M365 Copilot – already assisting handful of top customers to embrace and adopt M365 Copilot.

Reinvent the Modern Workplace with M365 Copilot

A 3-Week Advisory Lead Transformation Roadmap

Teams Cloud Voice Readiness Assessment with M365 Copilot Workshop

Managed EX Essentials: Support for M365 Copilot

Managed EX Premium Support for M365 Copilot

- Advisory service designed to help organizations unleash true business value that can be achieved with Generative AI technology. Guide enterprises in evaluating their preparedness for M365 Copilot and collaborate with them to chart a strategic roadmap based on their maturity state.
- Goal to set customer readiness, assessment and drive adoption
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- Customers gain a thorough understanding of how M365 Copilot's generative AI capabilities can be leveraged with Teams calling and meeting solutions to improve business outcomes.
- NTT DATA will assess your organization's processes, demonstrate use cases and scenarios, and provide customized, actionable recommendations you can follow.
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- Managed Support Services for M365 Copilot Experience
- Leverage NTT DATA as your single point of contact and receive accelerated incident resolution for Teams and Copilot from DD's expert L1, L2, and L3 engineers.
- Remotely support your IT teams with troubleshooting, triage and escalation of incidents relating to Teams & Copilot for Microsoft Teams.
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- Managed Services for M365 Copilot Experience with Premium add-on features.
- Remotely support your IT teams on the entire Modern Work stack, including Copilot, with proactive monitoring, moves, adds, changes, and deletes (MACDs), service requests and escalation of incidents relating to Teams, Copilot for Microsoft Teams, Teams rooms and M365 Productivity.
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A relevant read: A recent article published by Charlie on the priority businesses are putting on Employee eXperience and the importance of the role Technologies and the choice of right Partner plays to land and drive EX success. [How hybrid work and mobility are shaping the workplace | NTT \(global.ntt\)](#).