











# CoPilot 365 1-Day Workshop







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#### Overview

Unlock the full potential of Microsoft 365 Copilot with our 1-day hands-on workshop designed to accelerate your organization's Al transformation. As a certified Microsoft Managed Service Provider (MSP) and Systems Integrator (SI), we help you move beyond theory to real-world impact, enabling your teams to work smarter, automate routine tasks, and boost productivity with Copilot across Word, Excel, Outlook, Teams, PowerPoint, and more.

### Who This Workshop Is For

- Organizations exploring **Copilot for Microsoft 365** adoption.
- IT and business leaders seeking to understand Copilot capabilities, deployment, and governance.
- Teams aiming to accelerate user readiness and maximize ROI from AI investments.

# Workshop Agenda (1 Day)

#### 1. Copilot Foundations (1 hour)

- Introduction to Microsoft 365 Copilot: capabilities, licensing, and requirements
- Overview of AI readiness: security, compliance, and governance considerations
- Success stories and best practices

#### 2. Business Use Case Discovery (2 hours)

- Interactive discussion to identify top productivity challenges
- Map Copilot features to your real-world scenarios
- Prioritize high-impact use cases for different departments (Sales, HR, Finance, etc.)

#### 3. Hands-On Experience (2 hours)

- Guided demos across Word, Excel, PowerPoint, Outlook, and Teams
- Create prompts and workflows tailored to your business needs
- Best practices for prompt engineering and user adoption













#### 4. Roadmap & Next Steps (1 hour)

- Technical readiness checklist and deployment plan
- Licensing and integration recommendations
- Adoption strategy and change management planning

## Workshop Deliverables

At the end of this workshop, you will receive:

- A tailored Copilot Adoption Plan and use case playbook
- Readiness assessment report with next-step recommendations
- Prompting guide and best practices for your users
- (Optional) Proposal for a phased deployment engagement

## Why Choose DEX?

- Certified Microsoft Solutions Partner with deep expertise in Microsoft 365 and AI solutions
- Proven track record in Copilot readiness, deployment, and adoption services
- Experienced change management and enablement specialists focused on end-user success

For more information, contact us:

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