



Showcase modern calling capabilities and build a plan to deploy, adopt and support Microsoft Teams Phone

Modernize Communications Workshop

Calling with Microsoft Teams Phone

Now more than ever, organizations need a modern voice solution with phone system calling capabilities enabled to integrate with their video, meeting room and communication eco-system to support today's Modern Workplace experience. Diversified's comprehensive voice, calling, communication, video and device solutions provide organizations specialized consultation, implementation and support services required to deliver seamless, collaborative experiences for employees, business partners, and customers.

Modernize Communications Workshop

Introducing Diversified's 'Modernize Communications Workshop' – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'Deep Dive' demonstrations, use-case design, and comprehensive planning you will obtain actionable recommendations to deploy, adopt and support Microsoft Teams phone.



Assess Current State

Gather information on current environment and practices for calling



Deep Dive Future State

Showcase modern calling capabilities powered by Microsoft Teams Phone



Build the Plan

Build the plan for how to deploy, adopt and support Microsoft Teams Phone

Workshop deliverables

- Evaluation of your current telephony, PBX and infrastructure needs including environmental and workload analysis
- Demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution
- Direction on how to integrate voice, calling, meeting, video, device and the physical room to achieve the modern workplace experience
- Understanding of how to transition user profiles into a modern collaboration environment
- Showcase third-party applications and devices that complement the Microsoft Teams Phone experience
- Customized, actionable recommendations to enable, deploy, adopt and support Microsoft Teams Phone