

Censo FAQ, Security & Compliance

Comprehensive answers covering product capabilities, security architecture, UK GDPR compliance, deployment and commercial terms for Censo — the AI assistant built for Microsoft Business Central.

Microsoft AppSource Certified

UK GDPR & EU GDPR Aligned

DPA with Anthropic in Place

Zero Data Retention Enabled

Anthropic SOC 2 Type II

ICO Registered

Encrypted in Transit & at Rest

DOCUMENT

Censo Brochure

CONTACT

sales@dogmagroup.co.uk

SUPPORT

support@dogmagroup.co.uk

The right edition for every team

All three editions install as a single Business Central extension. Your subscription determines which capabilities are active. Upgrading requires no reinstallation.

EDITION 01

Censo Core

The full conversational AI assistant for every Business Central user. Query live data, manage records and take action in plain language.

- ✓ Conversational AI across Assist, Analyse and Strategise tiers
- ✓ Live data queries across all BC tables including custom fields
- ✓ Record creation, updates and document posting with human approval
- ✓ Bulk Q&A for batch processing questions from spreadsheets
- ✓ Excel and CSV export
- ✓ Role-based access control and data scope restrictions

MOST POPULAR

EDITION 02

Censo Analytics

Everything in Core, plus a live business intelligence layer. Build dashboards, generate reports and produce professional analysis without leaving Business Central.

- ✓ All Censo Core capabilities
- ✓ Live dashboards with BC data, charts and filters
- ✓ Interactive HTML reports with domain-specific analysis
- ✓ Downloadable reports with charts, tables and analysis

EDITION 03

Censo Audit

The complete platform for internal audit teams, controllers and compliance functions where structured evidence and full auditability are required.

- ✓ All Censo Analytics capabilities
- ✓ Lens Mode for structured AI-driven audit execution
- ✓ Template-driven audit frameworks, custom and pre-built
- ✓ Finding capture with severity ratings and evidence trail
- ✓ Audit report generation and finding tracker

Built on infrastructure your IT team already trusts

Censo is a Microsoft AppSource-certified Business Central extension. It inherits BC's security model and adds AI-specific controls on top of it.

Runs inside your BC tenant

No separate portal, no data migration, no external agent. Censo installs directly into the Business Central environment you already run on Microsoft Azure.

BC permissions respected

Every query runs under the BC session of the user who asked it. If a user cannot see a record in BC, Censo cannot see it either. No back door, no privileged service account.

Full audit trail

Every query, action and AI response is logged with user ID, timestamp and record reference. Readable directly in Business Central, no separate system required.

Granular data controls

Administrators choose which tables and fields the AI can access. Sensitive fields such as salaries or National Insurance numbers can be masked before they reach the model.

Where your data goes

This is the question every IT and legal team asks. Here is the direct answer.

STEP 01

Your BC database

Your Business Central data remains in your BC database at all times. Censo reads it on demand. Nothing is copied, cached or replicated to a third-party platform.

STEP 02

Relevant data sent to Claude

When a user asks a question, Censo extracts only the data needed to answer it and sends it to Anthropic's Claude API over TLS 1.2. Anthropic's Zero Data Retention policy means the data is not stored after the call completes.

STEP 03

Answer returned to BC

The response is returned to the user's BC session and logged in the Censo audit table. Nothing persists at Anthropic. The interaction is attributed to the named BC user who initiated it.

Microsoft AppSource certified

UK GDPR and EU GDPR aligned

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The questions every team asks

Answers to the questions your team will ask before, during and after deployment.

PRODUCT

PRODUCT

What is Censo and what does it actually do?

Censo is an **AI platform built natively into Microsoft Business Central**, delivered across three editions that together cover conversational intelligence, business analytics and structured audit.

Censo Core is the AI assistant for every BC user. Accounting, purchasing, sales and warehouse teams ask questions in plain English and get answers drawn from live BC data. It goes beyond answering questions: users can create and update records, post documents and process batches of questions from spreadsheets. All write actions require human confirmation before executing.

Censo Analytics adds a full business intelligence layer inside BC. Teams build live dashboards drawing from BC data, generate interactive reports with charts and drill-down filters, and export data and analysis as downloadable files. There is no separate BI tool, no data warehouse and no additional licence required beyond Censo.

Censo Audit adds Lens Mode for internal audit and compliance functions. Users run structured, template-driven audits against live BC data, capture findings with severity ratings and evidence, produce formal audit reports and track remediation. The entire process is documented within BC with no separate audit system needed.

All three editions install as a single Microsoft AppSource-certified extension. Censo reads directly from BC's data layer rather than through the standard API, which means it reaches standard modules, ISV add-ons and customisations that other tools cannot access.

PRODUCT

How is Censo different from Microsoft Copilot for Business Central?

Three meaningful differences:

- ✓ **Depth of data access.** Copilot reads what Microsoft's API exposes. Censo reads directly from BC tables, including custom fields, ISV tables and any object not surfaced through the API.
- ✓ **Iterative reasoning.** Copilot answers in one shot. Censo reasons through multi-step problems: querying data, checking results and refining the answer until it holds.
- ✓ **Scope of capability.** Censo covers structured analysis, live dashboards, report generation and full audit workflows inside Business Central.

The two are complementary rather than competing. Copilot is included with Microsoft 365 licences. Censo is a specialist tool for teams that need deeper answers from their BC data.

PRODUCT**Which AI model powers Censo, and can we choose?**

Censo uses **Anthropic's Claude** across three tiers:

- ✓ **Assist** (Claude Haiku): fast and cost-efficient. Best for routine lookups and straightforward questions.
 - ✓ **Analyse** (Claude Sonnet): balanced capability and cost. The right choice for most accounting, purchasing and reporting work.
 - ✓ **Strategise** (Claude Opus): deepest reasoning. For complex multi-step analysis and senior leadership queries.
- Administrators assign a default tier per role and can set a ceiling to manage cost. Users can switch within their permitted range during a session.

PRODUCT**Does Censo work with customised BC environments and ISV add-ons?**

Yes. This is one of Censo's core advantages. Because it reads at the BC data layer rather than through the API, it has access to all tables in your environment: Microsoft standard tables, third-party ISV extensions and your own custom objects.

Custom fields, custom tables and partner solution data are all accessible without additional configuration. Administrators can optionally restrict which tables and fields the AI can access through the Data Scope settings.

WHO IT IS FOR**WHO IT IS FOR****Which teams and roles typically use Censo?**

Censo is used across the business by anyone who works in Business Central. In practice, the heaviest users are:

- ✓ **Accounting and finance teams:** month-end queries, GL analysis, reconciliation, aged debtors, cashflow questions.
- ✓ **Purchasing and AP teams:** vendor queries, invoice matching, purchase order status, supplier spend analysis.
- ✓ **Sales and order management teams:** pipeline visibility, customer balance queries, order status, revenue by period.
- ✓ **Warehouse and inventory teams:** stock levels, reorder alerts, item movement, supplier lead time queries.
- ✓ **Finance Directors and CFOs:** executive dashboards, KPI monitoring, cross-module analysis without needing to run reports.
- ✓ **Internal audit and compliance functions:** structured audit execution, finding documentation, evidence trails (Censo Audit edition).

WHO IT IS FOR

Does Censo take action in Business Central, or only answer questions?

Both. Censo reads data and can take action.

Read: query any table, aggregate across multiple tables, build analysis, generate reports and dashboards.

Write: create records, update fields, post sales orders, purchase invoices and other documents. All write actions run through a confirmation step. Censo shows a preview of what it will do and requires explicit approval before executing.

WHO IT IS FOR

Do users need any technical knowledge to get started?

None. Censo is designed for accounting, purchasing and operational teams, not developers. Users type questions in plain English and receive answers within their standard Business Central session. No SQL, no formulas, no knowledge of BC's data structure is required.

Where a question is ambiguous, Censo asks a clarifying question rather than guessing. Users who ask something outside their BC permissions receive a clear response rather than an error.

SECURITY AND DATA

SECURITY

What happens to our data when Censo processes a question?

Censo extracts the relevant data from your BC database and sends it to Anthropic's Claude API over TLS 1.2 for AI processing. The response is returned to your BC session.

Anthropic's Zero Data Retention (ZDR) is enabled. This means Anthropic does not store prompts or responses after the API call completes. Your data passes through Anthropic's infrastructure transiently and is not retained, indexed or used after the call ends.

Important: If your organisation has a policy that no data can leave your Azure environment under any circumstances, Censo in its current form is not the right fit. We are transparent about this. A fully on-premises AI deployment would require different architecture, and we would rather tell you that now than after you have committed.

SECURITY

Can users see data through Censo that they should not have access to?

No. Every query Censo runs uses the BC session of the user who asked it. If that user does not have read permission on a table or field in Business Central, Censo cannot access it either.

There is no privileged service account and no separate permission model to configure. Your existing BC access governance applies directly. Administrators can apply additional restrictions on top of BC permissions using the Data Scope feature, narrowing which tables and fields the AI is permitted to touch.

SECURITY**Is our data used to train AI models?**

No, by either Dogma Group or Anthropic.

Dogma Group does not receive or store the content of your BC queries. Anthropic's Zero Data Retention policy and the Data Processing Agreement we have in place contractually prohibit the use of customer data for model training or fine-tuning. This is independently verifiable through Anthropic's Trust Portal at trust.anthropic.com, where their SOC 2 Type II certification is available under NDA.

SECURITY**Can we limit which data the AI is permitted to access?**

Yes, at two levels.

Data Scope lets administrators select exactly which BC tables and fields Censo can access. Tables not in scope are invisible to the AI regardless of the user's BC permissions. This can be configured before any user accesses Censo.

Data Protection provides field-level masking for sensitive categories such as employee salaries, National Insurance numbers and bank account details. Affected fields are excluded or masked before data reaches the AI model, and the masking rules are configurable per sensitivity level.

Both controls are independent and cumulative. Most organisations configure them during setup rather than after go-live.

SECURITY**Has Anthropic been independently audited? What about Dogma Group?**

Anthropic holds SOC 2 Type II certification and ISO 27001:2022 certification. Both are available through their Trust Portal at trust.anthropic.com under NDA.

Dogma Group is actively pursuing SOC 2 Type I as the immediate next milestone, followed by ISO 27001:2022 and ISO 42001:2023. Contact sales@dogmagroup.co.uk for compliance and security enquiries.

LEGAL AND COMPLIANCE

LEGAL**Is Censo compliant with UK GDPR and the Data Protection Act 2018?**

Censo is designed to operate within a UK GDPR-compliant architecture. The key controls are:

- ✓ **Data Processing Agreement with Anthropic** is in place, satisfying the processor contract requirement under UK GDPR Article 28.
- ✓ **International transfer mechanism:** Anthropic processes data in the US. The DPA includes UK Standard Contractual Clauses to provide a lawful transfer basis under UK GDPR.
- ✓ **Zero Data Retention:** Anthropic does not retain personal data after the API call, minimising the processing footprint.
- ✓ **Data minimisation:** Data Scope and Data Protection controls allow exclusion of personal data from AI processing before it leaves BC.
- ✓ **Accountability:** every AI interaction is logged with user, timestamp and record reference, supporting the accountability principle.

Note: Compliance depends on how your organisation configures and uses Censo. We recommend your DPO reviews the data flows, particularly for any personal data categories that may be included in BC queries such as customer records or employee data. Contact sales@dogmagroup.co.uk with any questions.

LEGAL**Who owns the data and insights generated through Censo? What happens if we cancel?**

You own all of it. Your BC data remains in your BC database at all times. Conversation history, dashboard definitions and audit logs are stored in BC tables within your own environment.

On cancellation, your access ends at the period close. All data created by Censo remains in your BC environment and can be retained or deleted at your discretion. Dogma Group retains billing records for the statutory period under UK accounting law.

LEGAL**How does Censo support data subject rights under UK GDPR?**

Personal data processed through Censo resides in your BC environment, which is the system of record. Rights to access, erasure, rectification and portability are fulfilled through your standard BC data management processes. Censo does not create a separate copy of personal data.

Conversation history that may contain personal data typed into queries is stored in BC tables and deletable through standard BC administration. Anthropic's Zero Data Retention policy means no personal data is held at Anthropic after a call completes, so there is nothing to request erasure of at their end.

DEPLOYMENT

DEPLOYMENT

How long does setup take and what does it involve?

Most organisations are live within one working day. The steps are:

- ✓ Install the extension from Microsoft AppSource or via direct deployment.
- ✓ Complete the registration wizard.
- ✓ Create roles, assign BC users and configure model tiers per role.
- ✓ Optionally configure Data Scope restrictions and Data Protection field masking.

There is no data migration, no infrastructure to provision and no IT project. Setup is self-service with documentation provided, or Dogma can assist through onboarding support.

DEPLOYMENT

Which Business Central versions are supported?

Censo supports **Business Central version 25 and above**.

Censo is tested against each new BC release as part of the AppSource certification process. Microsoft's standard update cadence for SaaS tenants applies.

DEPLOYMENT

Can the IT team lock down access before making Censo available to the business?

Yes. Censo is inactive for any BC user until an administrator assigns them to a Censo role. You can install, configure and test the extension fully before a single business user has access.

During that setup period, administrators typically configure Data Scope (which tables the AI can reach), Data Protection levels (which fields are masked), and role assignments (which users get access at which model tier). None of these require user involvement.

DEPLOYMENT

Does Censo run on Business Central on-premises?

Censo is designed for BC SaaS. On-premises deployments can run Censo where outbound HTTPS connections to Anthropic's API and Dogma's billing service are permitted.

If your on-premises environment is fully air-gapped with no outbound internet access, Censo is not compatible in its current form. Contact us if this is your situation.

PRICING AND COMMERCIAL

COMMERCIAL**How is Censo priced?**

Censo is priced as a **monthly subscription per organisation**, not per seat. The subscription includes a query allocation: a monthly budget of AI interactions across the three model tiers (Assist, Analyse and Strategise), with each tier drawing from its own allocation.

Pricing varies by edition (Core, Analytics, Audit) and allocation size. Organisations that need more than their monthly allocation can purchase top-up credit packs at any time from within the Censo settings page.

Anthropic API usage is metered through Dogma's billing system and included in your Censo subscription. There is nothing to configure separately with Anthropic.

Contact sales@dogmagroup.co.uk for current pricing. We tailor allocations to actual usage profiles rather than applying a fixed-tier list.

COMMERCIAL**Is there a minimum term, and what happens if we want to leave?**

Censo is available on monthly rolling contracts with no minimum commitment. Cancellation takes effect at the end of the current billing period.

On cancellation your access ends at that date. All data created by Censo remains in your BC environment. Dogma Group retains only billing records as required by UK law.

COMMERCIAL**What happens when we reach our monthly query allocation?**

Censo displays a live allocation indicator showing remaining queries per tier. When an allocation is exhausted, the AI assistant for that tier becomes unavailable until the allocation resets at the next billing period or a top-up pack is purchased.

Top-up packs can be bought directly from within Censo without raising a support request. Business Central itself continues to operate normally regardless of allocation status.

COMMERCIAL**Can we evaluate Censo with our own data before committing?**

Yes. We structure evaluations as a short guided engagement against your actual BC environment rather than a generic demo, so you can test Censo on your real business questions. This is conducted under NDA and coordinated with your IT team.

Contact sales@dogmagroup.co.uk to arrange an evaluation. We typically agree the scope, data boundaries and evaluation criteria in advance so both sides know what a successful outcome looks like.

SUPPORT AND SERVICE

SUPPORT**What support is included, and how do we reach you?**

All subscriptions include standard support by email at support@dogmagroup.co.uk. Target first response is one business day for non-critical issues. Documentation and release notes are maintained at the Dogma Group support portal.

For organisations that need dedicated support, faster response times or a named account manager, priority support arrangements are available. Raise this with your account manager when onboarding.

SUPPORT**How are product updates delivered and how much notice will we get?**

The BC extension is updated through Microsoft AppSource. BC administrators receive standard AppSource update notifications and can schedule installation in line with their change management process. Updates do not require data migration or reinstallation.

AI capability updates, such as new model versions or new features, are delivered through Dogma's backend infrastructure and take effect automatically with no action required from customers.

Release notes are published with each update. Customers on priority support receive advance notice of material changes.

SUPPORT**What is the uptime commitment for Censo?**

Censo's availability depends on two external services: Microsoft Business Central, covered by Microsoft's published SLA, and Anthropic's Claude API, for which Anthropic targets 99.9% uptime with status published at status.anthropic.com.

Dogma Group's billing and key management services target 99.5% monthly availability. If Dogma's services are temporarily unavailable, Censo degrades gracefully: the AI assistant is unavailable but Business Central operates normally and no data is affected.

A formal SLA with defined response and resolution times is available as part of priority support arrangements.

Still have questions?

We are happy to answer any questions about Censo. Get in touch and the Dogma Group team will respond promptly.

SALES & COMMERCIAL**sales@dogmagroup.co.uk****SECURITY ENQUIRIES****sales@dogmagroup.co.uk****TECHNICAL SUPPORT****support@dogmagroup.co.uk**