d•tcom

Digital KYC (Know Your Customer)
MANAGEMENT SOLUTION

TECHNOLOGIES USED:

- Power Platform Model Driven App
- Power Automate
- Power BI
- Dataverse

HIGH-LEVEL DESCIPTION:

To digitize and standardize the KYC process within an organization. The solution will allow for the capturing and tracking of customer/contact information. Such information may include various documents (financial documents, FICA etc.) and email communication between all entities.

Solution capabilities include file storage and retrieval, email templates, and trigger alerts based on specified business rules. The outcome will yield a consolidated KYC management system with automated reminders and processes.

USE CASE EXAMPLES:

- Tracking and management of customer information.

- Track and manage interactions with customers.

- To automate and streamline business notifications, communications, and templates with customers.

- This solution can also be used within the Insurance Industry to track and manage broker interactions, calculation of fees and rates applicable to a broker or brokerage.

BENEFITS OF SOLUTION:

1. Modernize and digitize existing KYC and customer engagement processes
2. Automation of manual processes driving productivity, efficiencies, and standardization
3. Improved user experience
4. Ease of user access
5. 100% uptime as this is cloud based solution
6. No back-ups required as this is managed as part of the cloud offering
7. Secure data, customised security roles
8. DLP (Data Loss Prevention) policies
9. Work from anywhere – pc, tablet and mobile compatible

d•tcom