



EVENT MANAGER AUTOMATIC NOTIFICATION SYSTEM

Corporate notification solutions



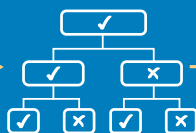
Deliver a **timely solution**,
with **all your alarms**
in one place and effective
notification assignation

Simplify in a web interface with records,
configurations and real time data.

Multiple alarm
concentrator



Flexibility in
notification rules



Multiple channel
communication



Connect with
the solution
to the problem



Keep an eagle eye on your digital ecosystem.

1 PENDIENTES 4		NOTIFICADAS 1	
Seleccionar		Ver línea de tiempo	
Marcar como		10 minutos 5	
TIEMPO	FECHA	SERVICIO	ESPECIALISTA
ALARMA	HORA		
2 00:01	08/04/2020 12:04:20	MONITOREO DE INFRAESTRUCTURA	PEDRO MORALES
00:05	08/04/2020 11:59:35	SEGURIDAD PERIMETRAL	CRISTIAN ZABALA
00:22	08/04/2020 11:42:38	CENTRO DE CIBERDEFENSA	ANDREA BACACHE
00:42	08/04/2020 11:22:58	PLATAFORMA WEB	JUAN RODRIGUEZ

1 Status categorization

2 Chronological order

3 Multiple alarms

4 Contact to be notified

5 Detailed timeline

6 Level of impact

Notifications adapts to the business needs

NIVEL CRÍTICO Tiempo de Respuesta **00:03**

Servicio kam_1
Fecha/Hora 03/04/2020 03:43
Detalle Cliente X342 con servidor 49W1 sin conexión

Sugerencia Otros contactos **Historial**

- 03-04-2020 15:43:50 **Recepción de incidente.**
Cliente X342 con servidor 49W1 sin conexión
- 03-04-2020 15:43:52 **Mensaje sin respuesta.**
Alerta notificada a **Camila Correa** a través de TELEGRAM.
No se ha recibido confirmación.
- 03-04-2020 15:45:33 **Llamada sin respuesta.**
Se ha intentado contactar con **Camila Correa** y no se ha recibido respuesta.
Reint. #1: 15:46:00 03-04-2020
Reint. #2: 15:46:36 03-04-2020
- 03-04-2020 15:46:54 **Llamada realizada [Escalamiento].**
Se notificó a **Andrea Ibacache** de manera exitosa.

► **Flexible configuration according to:**

Shift calendar

Contacts

Derivation and escalation

Services

Communication channels

Action frequency

► **Notify through different channels**

Improve user experience



Calls in english and spanish



Microsoft Teams



Slack



Telegram



Audio recordings



Email

Boost your event management



Reduce response time through automation



Unify alarms by integrating different systems



Hold critical alarms until are resolved



24CEVENT



Ask for more information
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