

Copilot Chat



Roll out & Adoption

Accelerate enterprise wide readiness with structured awareness, engagement, training.

Goals & Challenges



Microsoft Copilot Chat may already be available across your organisation, but awareness, confidence and everyday use are what unlock real business value.

Our Copilot Chat Adoption programme helps you move from passive availability to meaningful, measurable employee usage.

Why Codec



We bring trusted Microsoft Copilot expertise together with proven credentials, ensuring value from day one. Our Business Change and Design team drives adoption that works for your people, not just your technology.

What we deliver

Awareness & Communications



Internal campaigns, launch messaging & leadership briefings to build momentum & excitement across the organisation.

Hands-on Training



Practical, role-based workshops led by certified trainers so employees learn Copilot Chat in the context of their real work

Champion Networks



Identify and empower internal Copilot champions who drive peer to peer learning & sustained engagement

Adoption Measurement



Dashboards and reporting to track usage, sentiment and ROI - turning activity into actionable insights.

Change Management



Proven frameworks (PROSCI, ADKAR) to manage resistance, build capability & embed Copilot into daily workflows.

Continuous Improvement



Ongoing iteration based on feedback loops, usage data and evolving business needs to sustain long-term impact.

Contact us for a discovery call

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