

Dubber on Microsoft Teams

The first compliant unified call recording solution, with AI-enriched insights and alerts for Microsoft Teams

Native to Microsoft Teams and Cloud-based - no on-premise hardware required

Infinite calls captured, stored, and analyzed

Enterprise-wide access and controls

Enforce recording where needed

dubber



Microsoft Partner

Affordable. Accessible.

AI-powered. **Available now.**

Quick Facts

- ✓ Dubber is the #1 global leader in Unified Call Recording (UCR)
- ✓ The compliant and AI powered UCR solution native to Microsoft Teams - ideal for Financial services, Healthcare, Call Centers and more
- ✓ Address mandates including MiFID, GDPR, PCI and more. Data sovereignty and privacy compliant
- ✓ Rapid provisioning and set-up. No CapEx, hardware or on-premise equipment needed
- ✓ Access calls, transcripts, instant sentiment analysis and data from your mobile or browser
- ✓ Cloud-based solution combines affordability, scalability and flexibility
- ✓ Flexible subscriptions. No commitments or minimums
- ✓ Global reach. 24x7 service and support

Unlock the potential of Voice Data

Dubber supercharges Microsoft Teams to compliantly capture, convert and convey AI-driven insights from any call on Microsoft Teams.

Eliminate the security and privacy risks of device-based call recording; capture and store conversations without limits; get real-time AI-driven insights into voice data.

Unlock the power of Microsoft Teams and Dubber today.

Get the edge with Dubber on Microsoft Teams

End not knowing

Accurate transcripts and recordings of every crucial conversation

Boost productivity

Use Dubber's beautiful transcripts to automatically create meeting notes and more

Comply & protect

Use recordings and transcripts for compliance, audits, HR, and legal proof of conversations

Know your customer

Improve CX. Capture call content and sentiment. Track key words. Enrich CRM, dashboards and big data sets.

100% visibility

See, store and share all your team's customer conversations

Cut costs

Eliminate high-cost, limited legacy call recording and expensive apps, as well as costly customer satisfaction research

Improve performance

Repurpose transcripts for training, coaching and more

AI-Powered

Receive alerts for specific keywords. Rapidly search for content, conversations and sentiment. Automate customer satisfaction reporting and workflows.

Get started today:

www.dubber.net/microsoft-teams-customer



Four things you need to know about Dubber on Microsoft Teams

- 1 Dubber is native to Microsoft Teams.** You don't need to do anything other than let us know the users you want provisioned and we activate them.
- 2 Dubber lives in the Cloud.** That means infinite scalability, data sovereignty, and no additional costs - just one flexible and easy to change monthly subscription.
- 3 Universal call Recording means all calls are captured from any eligible end-point or application.** Every conversation is then AI-enriched in the Dubber Voice Intelligence Cloud.
- 4 We're integrated and integrateable.** Any voice data can be stored in the Dubber Voice Intelligence Cloud. And any data stored there connected to other applications and data repositories.

You'll know more and do more with Dubber on Microsoft Teams

Dubber can be up and running in minutes on Microsoft Teams with no on-premise equipment required.

- 1 Search and discover** calls quickly and easily with smart search that delivers real-time results.
- 2 Automated analysis** and reporting of calls can show opportunities for improvements in customer experience and business processes
- 3 Custom notifications** alert nominated individuals when a call has negative sentiment.
- 4 Measure sentiment** by sentence and call period and categorise by seven key emotions
- 5 Share recording data** and reports. Simple to download via the app or portal.
- 6 Unified Call Recording:** SaaS model enables unlimited scaling of recordings from multiple services and end-points.
- 7 Open API:** Allows for integration with applications, Big Data and more
- 8 Business ready:** Easy provisioning and user management with access to customisable dashboards via the app or portal
- 9 Simple & easy:** Web portal and App with beautiful transcriptions gets you to the information and insights you need faster
- 10 24/7 support** provided with comprehensive customer success

Let's Go!

Ask about our free 30 day trial!

We've got flexible options to get you going and growing on Dubber

Call Dub

Business UCR with team and business controls

- ✓ Business controls & team management
- ✓ Unlimited recordings & users
- ✓ Unlimited storage
- ✓ Recoverable recordings
- ✓ Access controls
- ✓ Unlimited downloads

Dubber AI

Advanced UCR, Voice AI and Data

- ✓ All Call Dub benefits
- ✓ Advanced business & team controls
- ✓ AI call reporting
- ✓ Alerts & notifications
- ✓ API, Data Manager, Data Exporter, CRM and app integration

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