



CUSTOMER PRESENTATION: AN ANALOGY FOR
DIGITAL WORKPLACE OF THE FUTURE

A REIMAGINED WORKPLACE

2026 - 2027



Vision for the future

THE FUTURE OF DIGITAL WORKPLACE

Designed around how your employees already work without adding more tools or asking your employees to relearn how to work—*again*. **When systems are designed around how people already work, productivity improves.**



EXPERIENCE-LED.

Customer and employee journeys that are **clear, consistent, and achievable**



PRODUCTIVITY FOCUSED.

Workplaces that **adapt to your employees**, not the other way around



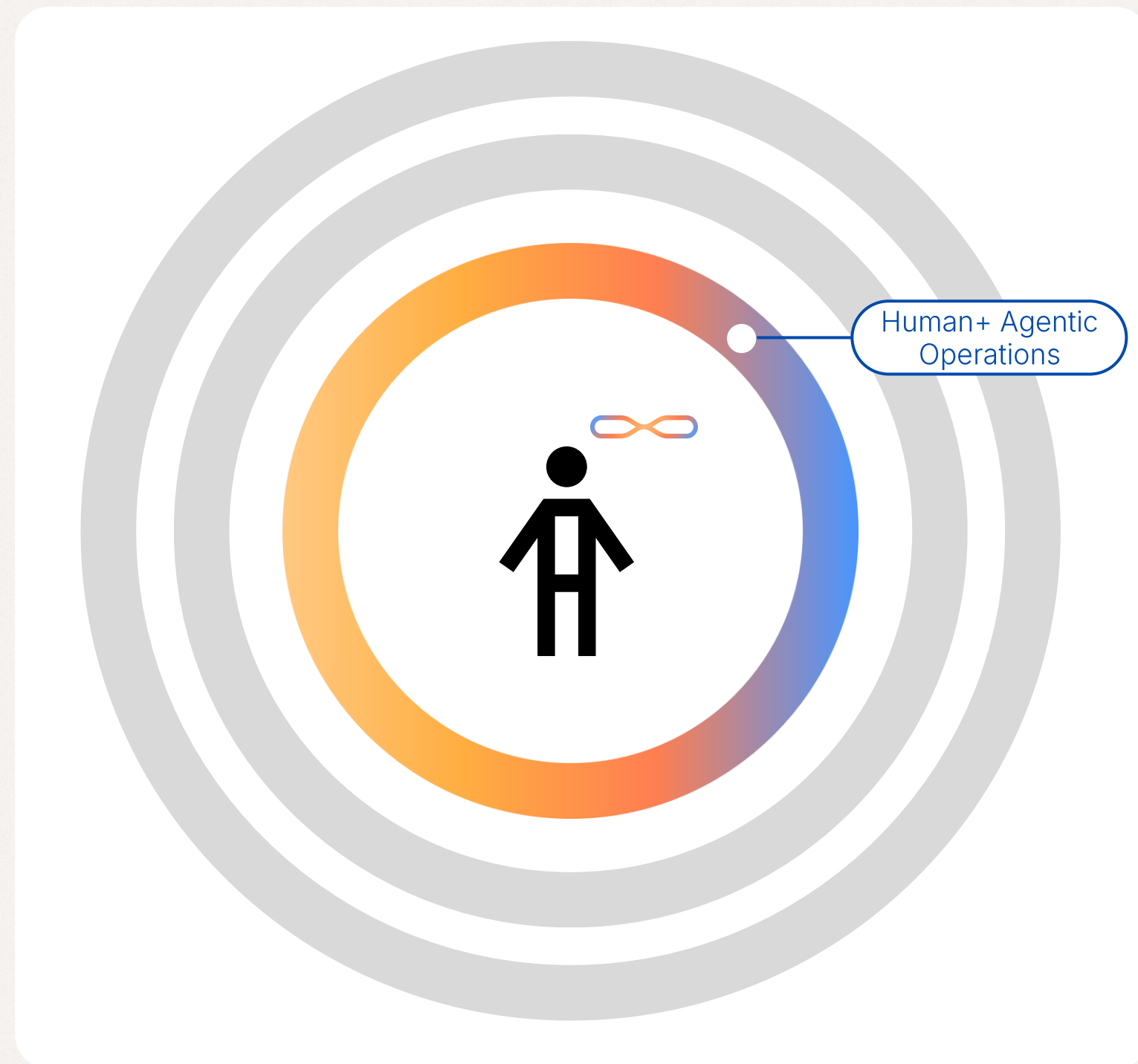
AI POWERED.

Human+ approach, where AI complements human expertise

Addressing the need

REDEFINING THE WORKPLACE EXPERIENCE

- We deliver a **360° experience designed for both employees and IT**
- **AI isn't just a feature** — it's the engine that runs DXC Workplace services, actively dismantling the friction
- **DXC OASIS** is the confidence and observability layer – full visibility to agentic operations



A Digital Workplace Analogy

FROM A COLLECTION TO AN EXPERIENCE

Buying DVDs



Buy this one. Add this one.
And this. A collection of things,
one way to experience them

VS

Streaming Bundle



Unlimited access. Continuous updates.
Personalized recommendations.
Optimized viewing experience.

Takeaway: A collection of tools does not equal a better experience

DEVICE EXPERIENCE THAT JUST WORKS

Device Productivity Experience



STREAMING

Seamless Playback

- Start anywhere, continue everywhere
- No setup, no compatibility concerns
- Device fades to background



WORKPLACE

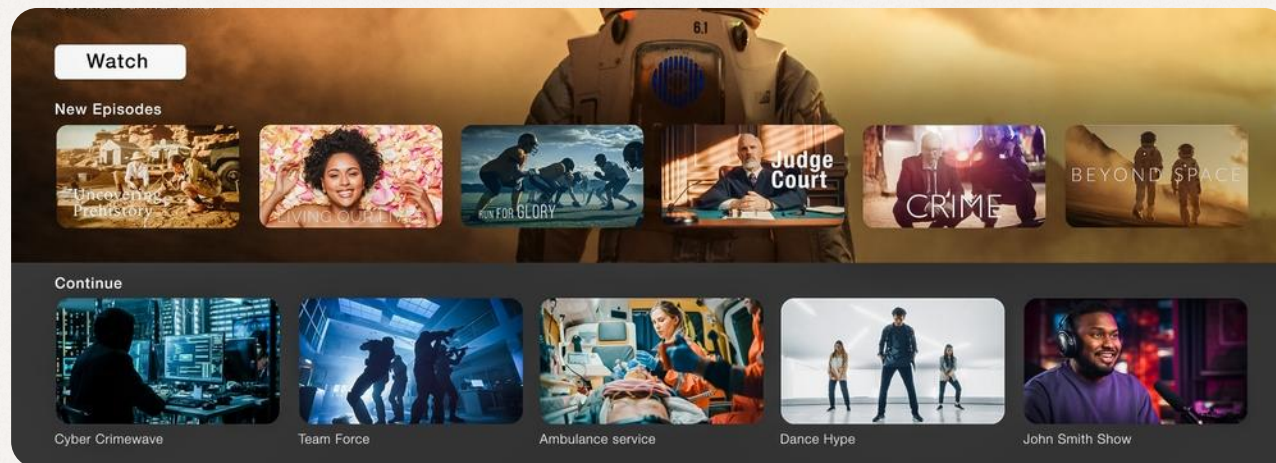
Integrated Device Productivity

- Ready on day one
- Devices are ready, secure, optimized
- Technology disappears, work leads

Takeaway: Employees focus on work – not on devices

FROM REACTIVE TO PROACTIVE

Agentic Support Experience



STREAMING

Recommendation Engine

- It just works
- Adjusts performance invisibly
- Learns preferences over time



WORKPLACE

Agentic Support Experience

- Predicts and prevents issues
- Resolves automatically
- Continuously improve, designed for adoption

Takeaway: The best support experience is one employees rarely need

A WORKPLACE BUILT AROUND PEOPLE

- We employ agentic AI systematically to dismantle friction and inefficiencies
- We deliver a 360° experience, supporting both IT and the employee
- We help employees reclaim time for the work that matters – half of device issues are resolved before an employee is aware
- We automate intelligently – with experts in control
- We design for easy adoption, speeding up time to value and improved productivity
- We work with your tools, maximizing existing ecosystems and preferences
- We help you design and realize your future state with any entry point, any model
- **It's a proven approach**, already working across real clients and real teams – with real results





IMPOSSIBLE. DELIVERED.