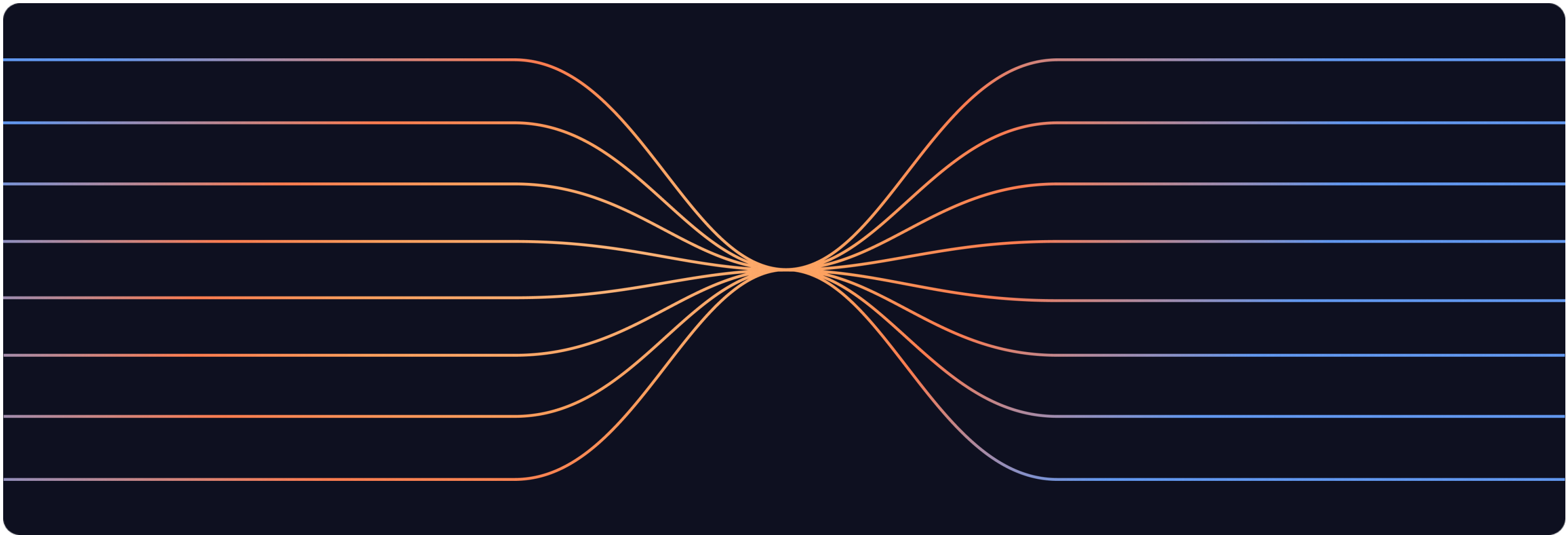




DXC MANAGED SAP PLATFORM SERVICES ON AZURE

MAY 19, 2026

DXC AND SAP PRACTICE AT-A-GLANCE

35+

years of delivering innovative SAP solutions



850+

joint SAP customers



13,000+

SAP professionals worldwide



6,800+

SAP SID's under management



39

integrated delivery centers



SAP is a DXC Technology Strategic Partner

DXC and SAP have a 35+ year partner legacy currently serving over 850 customers globally, across many industries



5,500+

SAP HANA experts globally



5M+

supported customers



60+

Countries supported



RISE with SAP

Business Applications Inner Circle



Global Partner

DXC Technology is recognized by SAP as a Global Strategic Services Partner

25+

industry, LOB, and Platform SAP Offerings



DXC is a Global Strategic Services Partner (GSSP)

DXC HAS A STRATEGIC PARTNERSHIP WITH SAP

1980's

1989: Built first release of R/3 with SAP

1990's

1990: SAP Partnership established, Joint Competency Center (Waldorf, Germany)
1995: First SAP Award for Excellence

2000's

2007: Joint SAP GTM initiative for "Run SAP"
2008: First Run SAP Partner, co-designed the program
2008: Achieved #1 SAP Upgrade Partner

2010's

2011: Formalized Global Technology Partnership
2012: Awarded SAP Run Partner of the Year, Global HANA & Technology SAP Impact Award, SAP Innovation Award
2012: First award for Platinum Partner of the Year (C/4HANA). Annual recognition to present day.

2013: Awarded SAP Technology Partner Innovator of the Year, HANA Co-Innovation Partner recognition
2014: Awarded Global Rapid Deployment Partner of the Year, Global Platform Co-Innovation Partner of the Year
2015: Awarded SAP Rapid Deployment Partner of the Year, SAP North America Partner Excellence

2016: Awarded Pinnacle Award winner Customers' Choice – Build
2017: Expanded SAP capabilities as DXC (merger of HP Enterprise Services & Computer Sciences Corp.)
2018: Key solution co-development with SAP for Public sector creates waves at City of Christchurch

2020's

2020: Multiple Partner of the year awards in multiple regions
2021: Multiple Partner of the year awards in multiple regions
2022: SAP Certified in Global SAP Operations
-Business Suite Solutions
-S/4HANA Solutions
-SuccessFactors Solutions
-Hosting
-SAP HANA
-Cloud and Infrastructure
-DevOps
-BPO
2023: Multiple Partner of the year awards in multiple regions
2024: Multiple leader awards in multiple regions
2025: Awarded Pinnacle Award winner for Partner Learning and Skills Growth



RECENT RECOGNITIONS/AWARDS

- 2020 SAP Singapore Partner of Year
- 2020 Best S/4HANA Partner of the Year – Singapore
- 2020 SAP Service Delivery Partner of the Year Award
- 2020 SAP Customer Experience Partner of the Year Award
- 2020 SAP Best Run Awards ANZ – "Best Run SAP Intelligent ERP Enterprise" to TasNetworks
- 2021 SAP APJ Award for Partner Excellence for SAP Customer Experience
- 2022 8 x SAP Outsourcing Operations Partner Certifications
- 2023 SAP Best Run Awards ANZ – "Intelligent ERP Enterprise, Human Resources and People Management Project" to Origin Energy
- 2023 SAP Partner Excellence Awards: Cloud Customer Engagement (APJ)
- 2023 SAP Partner Excellence Awards: Mid-market (APJ)



"DXC and SAP have been a winning combination for more than 30 years. We are truly proud of this partnership."
– Bill McDermott, when CEO of SAP

SAP SOLUTION DEVELOPMENT

- Collaboration on SAP Cloud ERP (Private) for SAP programs and innovative SAP BTP initiatives
- Global collaboration with SAP to develop Industry specific DXC Intellectual Property solutions for Banking and Insurance, Public Sector, Healthcare and Supply Chain
- Proud creators of SAP S/4HANA Accelerated Migration Factory, an SAP qualified mid-market solution; the SAP Store Listed DXC Workforce Suite for Healthcare with SAP Solutions; the Citizen Engagement Accelerator; and the newly released DXC Premier Services for RISE with SAP.

Scope and Mission

DXC MANAGED SAP PLATFORMS

Ability to evolve fast to FMO
Cybersecurity for SAP workloads
Business Agility - M&A, carve-out
Business Agility - Innovate quicker
SAP (platform) integration & extensibility
SAP (platform) independence
Future proof SAP Hosting
FinOps & GreenOps

SAP Platform Advisory

FinOps, Ransomware Resiliency, Automation, Security, ESG, Hyperscaler services integration , Observability Platform Integration

Migration Services

All scenarios (homogeneous, heterogeneous, ...)
First and second gen hyper scaler migrations
Migration to SAP Cloud ERP

**Premier Services for SAP Cloud ERP (Private),
BTP Technical Management Services**

All motions (CDC, hyperscaler, ...), BTP

Customer Owned SAP Platform

Leverage our years of proven expertise & industry frameworks (SDAF, ACSS, Ansible,...)

PaaS for SAP

Best in class platform with SLAs
1000's for SIDS managed globally
Multi & Hybrid Cloud, transparent, secure, resilient

WE COMPLETE RISE AND SUPPORT SAAS



**RISE
WITH
SAP**

Validated
Partner

Technical Operations, HANA DBA, OS & NetWeaver
ITIL-Aligned. SLA-Backed. Gaps Closed.
Focused RUN. BTP Ops. SAP Governance.

OS Admin

Ticket based
in RISE

HANA DBA

Partial only

ITIL Align

SAP ignores

Basis Ops

Complement
SAP

BTP Ops

Uncovered

Governance

Your risk



Focused RUN
Our hosted instance
CALM
Your tenant



Integration
Service orchestration
Cloud



BTP Ops
Integration Suite · HANA Cloud · SAC



Governance
CDM/TSM · BOM Analysis

SaaS Ops

Ariba, Concur, SuccessFactors, Datasphere / BDC

77+

Service Line Items

12

Practice Domains

3

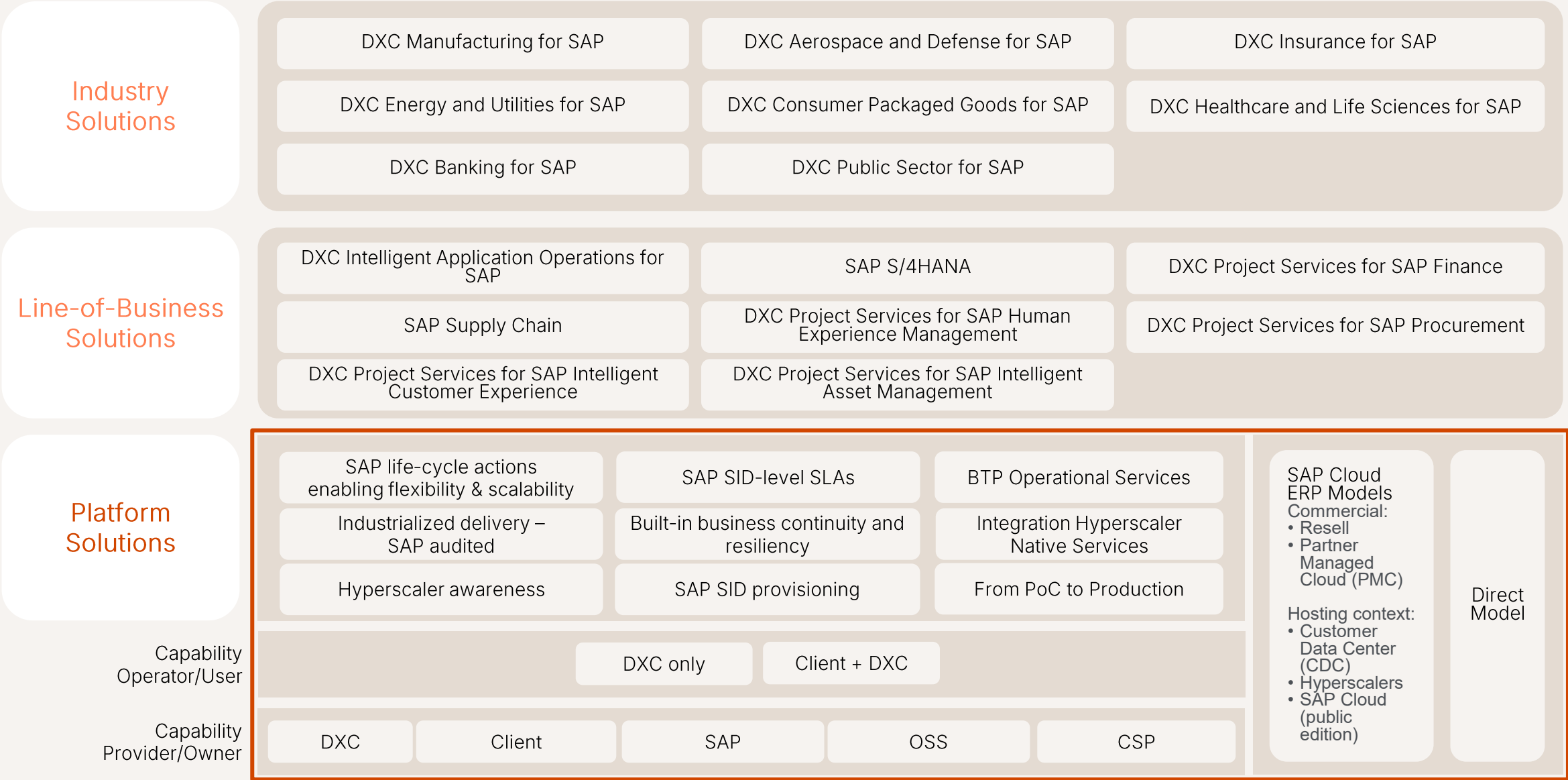
Service Tiers

77

Estimator rows

DXC's Comprehensive Portfolio for Transformation

SAP SOLUTIONS



 Cost Savings

 Agility & Resiliency

 Revenue Growth & Profitability

 New Revenue Streams (Product & Customers)

DXC MANAGED SAP PLATFORM SERVICES

Delivery Model, Flexibility, Financials and Feature Access

TYPICAL SAP MARKET OPTIONS FOR CIO CRITERIA

OPTION 1

Non-SAP Cloud ERP (Private)
(all OnPrem models)

Customer

DXC

SAP S/4 OnPrem model

- Current SAP systems and new S/4 greenfield with classical licensing model
- Managed by DXC and Customer in direct model (OnPrem).

OPTION 2

Non-SAP Cloud ERP (Private) SAP Cloud ERP (Private)

Customer

DXC

SAP managed
SAP Cloud
ERP (Private)
model

- Non-integrated governance and delivery model between Non-SAP Cloud ERP (Private) and SAP Cloud ERP (Private) scope
- SAP Cloud ERP (Private) scope managed by SAP and Customer
- Non-SAP Cloud ERP (Private) scope managed by DXC and Customer

OPTION 3

Non-SAP Cloud ERP (Private) /
SAP Cloud ERP (Private) +

Customer

DXC

SAP
managed
SAP Cloud
ERP (Private)
model

- Integrated and harmonized governance and delivery model between Non-SAP Cloud ERP (Private) and SAP Cloud ERP (Private) scope
- Scope consistently managed by DXC and Customer with dedicated involvement of SAP Cloud ERP (Private) scope

OPTION 4

SAP Cloud ERP (Private)+

Customer

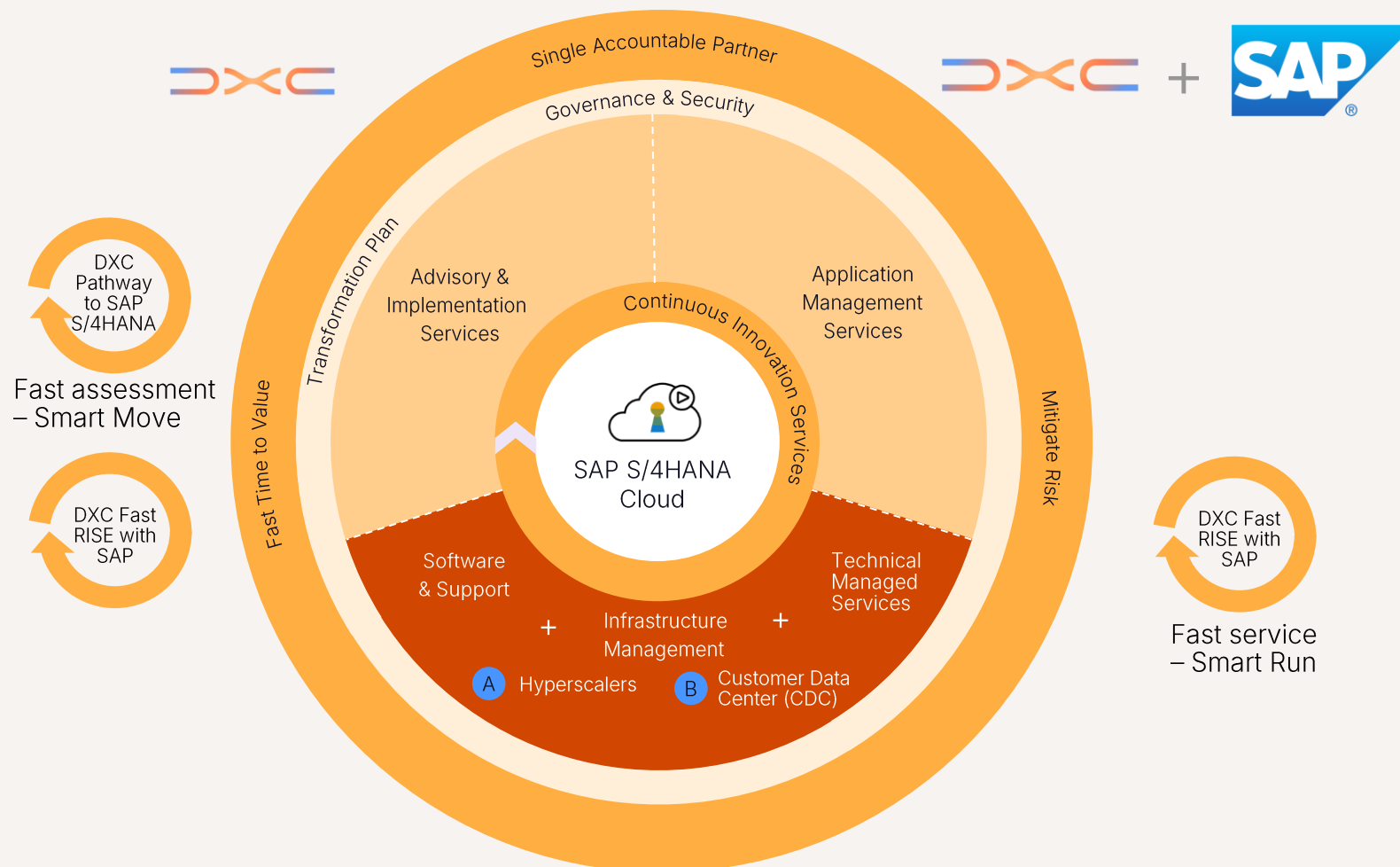
DXC

SAP managed
SAP Cloud ERP (Private)
model

- Simplified support process
- Complete functional and technical services
- Scope consistently managed by DXC and Customer with dedicated involvement of SAP Cloud ERP (Private) scope

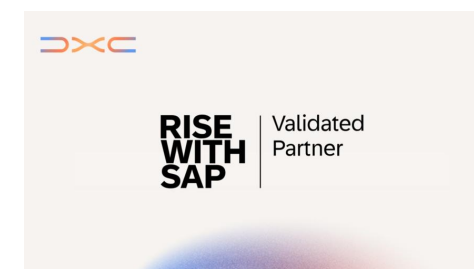
Accelerating RISE Adoption and Continuous Innovation - Fast RISE

DXC PREMIER SERVICES FOR SAP CLOUD ERP (PRIVATE)



SERVICES INCLUDED WITH DXC PREMIER SERVICES FOR SAP CLOUD ERP (PRIVATE):

- Pre and Post SAP Cloud ERP (Private) contract advisory
- SAP Cloud ERP (Private) Governance (Commercial, Technical, FinOps)
- Extended Technical Managed Services (not offered by SAP)
- Complete observability option
- Migration Services
- Advisory and Implementation Services
- Applications Management
- Non-SAP Cloud ERP, non-SAP application Hybrid Cloud support
- BTP Operational Management
- ITSM integration
- Cybersecurity / Security
- Business Continuity
- Network Integration



**Better
Experience**



**Faster
Innovation**



**Enhanced
Control**



**More
for Less**

Specialist practices covering everything RISE leaves out — including Focused RUN, Integration Orchestration, Governance and BTP Operations

OS Administration

Managed Linux/Windows ops inside RISE — customer schedule, customer SLAs

HANA DBA

Full HANA operations: backup, tuning, housekeeping, revisions

Basis & NetWeaver

Kernel, transport, profiles, RFC — full Basis managed service

ITIL Integration

SAP ops wrapped in customer Incident, Change, Problem & Request workflows

Monitoring & Alerting

Focused RUN + Cloud ALM + customer stack — correlated, ITSM-fed

Security & Compliance

SAP authorisations, HANA user admin, audit log, SOX/ISO support

Hyperscaler & Cloud

RISE FinOps, HA/DR architecture, sizing, network security

Focused RUN & Integration

DXC Focused RUN instance + DXC Cloud Service Orchestrator + eBonding alternative

RISE Governance

BOM analysis, CDM/TSM cadence, support management, out-of-scope T&M

SAP BTP Operations

Integration Suite, HANA Cloud, SAC, Cloud ALM, Joule administration

SAP SaaS

Ariba, Concur, SuccessFactors, Datasphere/BDC

SAP RISE Technical Migration Services

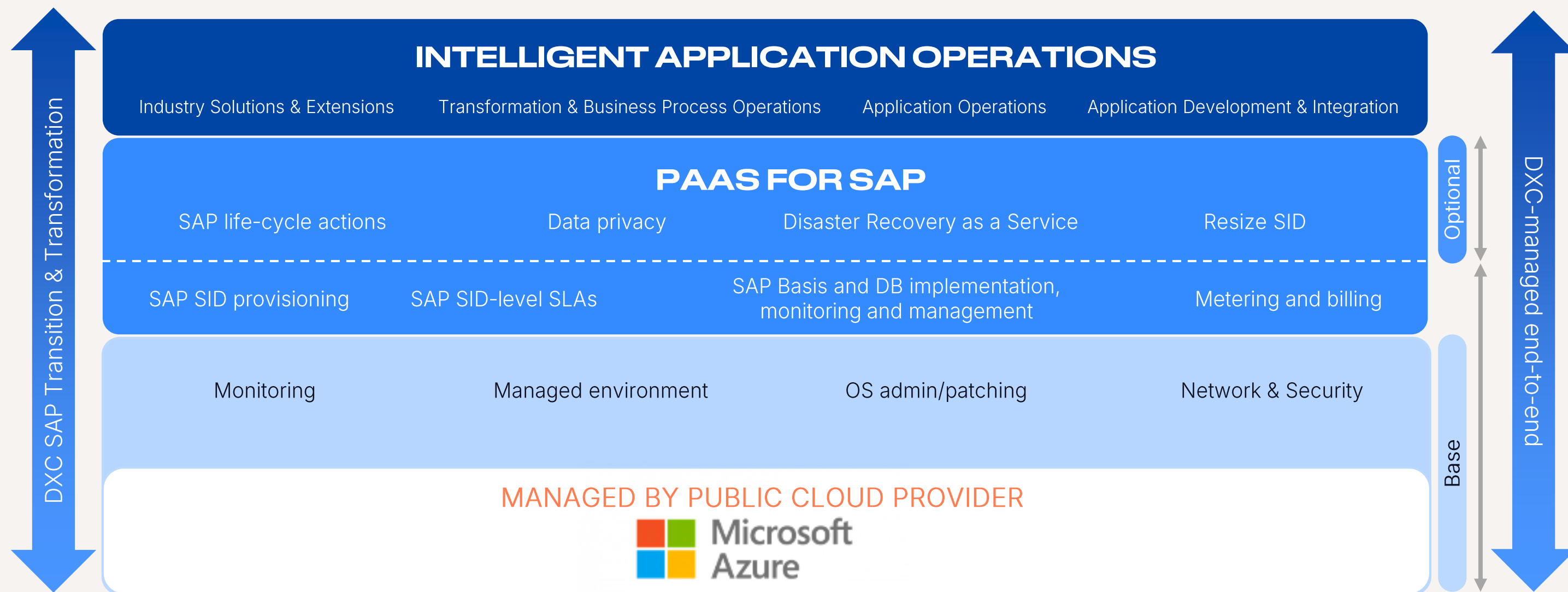
Lift & Shift to RISE, Conversion, Backup/Restore, Downtime Optimized Migration

One partner. All gaps. Delivered with customer ITIL processes at the centre.

© 2026 DXC Technology Company. All rights reserved.

Managing SAP Applications with Ease, with DXC's Fully Integrated and Trusted Solution

WE SIMPLIFY SAP ON AZURE MANAGEMENT



With DXC's single, completely integrated and trusted solution, you can efficiently and effectively manage your SAP applications

Examples

SAP SID-LEVEL SLAS ON AZURE

AVAILABILITY	TIER 0	TIER 1	TIER 1	TIER 2	TIER 2	TIER 3AS	TIER 3	TIER 4
	SS	SS	DS	SS	DS	DS	DS	DS
Zones/DCs	Single	Single	Single	Single	Single	Single	Two	Two
Server count	1	1	2+	1	2+	4+	4+	4+
SAP basis availability	no SLA	99.00%		99.50% to 99.70%		99.90%	99.90%	99.95%
Azure IaaS availability	99.9%	99.9%		99.9%		99.95%	99.99%	99.99%
OS Clustering	NO	NO		NO		YES	YES	YES
RTO SLO* (mins)	None	430		215		43	43	21
RPO SLO* (mins)	None	0 **		0 **		0 ***	0 ***	0 ***
Resiliency	None	Hypervisor		Hypervisor, OS		IaaS, Hypervisor, OS, Disks	DC facility, IaaS, Hypervisor, OS, Disks	DC facility, IaaS, Hypervisor, OS, Disks

* Availability during normal operation - e.g. recovery after data loss/corruption not included (this follows backup RTO/RPO)
** committed DB transaction written on a persistent storage
*** committed DB transaction written on a persistent storage on a secondary site

Widely used and recognized

SUPPORTING SAP WORKLOADS ON AZURE

DXC'S AZURE ADVANCED SPECIALIZATIONS

Security

- Identity and Access Management
- Cloud Security
- Information Protection and Governance
- Threat Protection

Workplace

- Adoption and Change Management
- Calling for Microsoft Teams
- Modernize Endpoints
- CoPilot

Infrastructure

- Infra and Database Migration to Microsoft Azure
- Hybrid Cloud Infrastructure with Microsoft Azure Stack HCI
- SAP on Microsoft Azure
- Microsoft Azure VMware Solution
- Networking Services in Microsoft Azure

Data & AI

- AI Platform on Microsoft Azure
- Data Warehouse Migration to Microsoft Azure
- Analytics on Microsoft Azure
- Migrate Enterprise Applications with Microsoft Azure

30+ years
in partnership



4.5M
desktops managed



25 consecutive years
in the Microsoft Inner Circle

60,000+
Microsoft professionals

ISG Provider Lens™ – Microsoft Cloud Ecosystem 2024

DXC Technology	Managed Services for Azure	Managed Services for Azure - Large Market	Managed Services for Azure - Mid Market	Microsoft 365 Services	Microsoft 365 Services - Large Market	Microsoft 365 Services - Mid Market	SAP on Azure Services	Lower Platform Services	Generative AI Services for the Microsoft Clouds	Dynamic 365 Services
Australia	Leader			Leader			Leader	Leader	Leader	
Brazil		Product Challenger			Product Challenger	Product Challenger	Leader	Product Challenger	Product Challenger	
Germany		Leader			Leader		Leader	Market Challenger	Product Challenger	Market Challenger
Mexico	Leader			Leader			Leader	Leader	Leader	
Singapore & Malaysia	Leader			Leader			Leader	Leader	Leader	
Switzerland	Product Challenger			Market Challenger			Product Challenger	Contender	Product Challenger	
U.K.	Leader			Leader			Leader	Product Challenger	Leader	
U.S.	Leader			Leader			Leader	Leader	Market Challenger	
U.S Public Sector	Leader			Leader			Leader	Leader		

In summary

WHY DXC FOR SAP ON AZURE?



UNMATCHED BUSINESS ACCELERATION AND COST REDUCTION

- Fast migration, reliable run, easy evolution for your SAP Basis and complete environments
- Accelerate business response from weeks and days to hours and minutes
- Up to 35% or more cost reduction with full SAP stack management



STRONG PARTNERSHIPS

- SAP Global Partner (DXC #1 for SAP HANA in Cloud)
- Microsoft Gold Partner
- Ability to resell Azure IaaS



SOLID VISION AND ROADMAP TO MAXIMIZE AUTOMATION

- SAP platform automation (provisioning, life-cycle actions)
- Application Management Service automation to serve the entire IT4IT scope (full-stack services)



KEY DIFFERENTIATORS

- End-to-end, full-stack DXC solution providing enterprise-grade SAP service delivery with latest SAP technologies
- Hybrid on prem and Multi Cloud consistent support
- Best fit landing zone advisory capability
- SAP SID-level committed SLAs
- SAP landscape life-cycle action automation

Enterprise-Grade SAP Service Delivery with SID-Level SLAs and Strong Partnerships

DXC SAP PLATFORM SERVICES – KEY DIFFERENTIATORS

SAP LANDSCAPE AUTOMATION & AI

- Provisioning time in hours versus weeks
- Life-cycle management operations
- Predefined templates and automated billing at the SID level
- AI Agentic supported Operations for SAP

STRONG PARTNERSHIPS

- SAP: 15k+ SAP professionals; 5 million+ named users; 875+ enterprises in 54 countries, RISE Validated Partner
- Azure: Largest Microsoft communities globally with 60k Microsoft professionals

SID-LEVEL SLAS AND DR*

- 99.0% to 99.95% SID Service Levels
- Protection for the entire SID, not just the OS DR and dual Data Center, availability zones options

ENTERPRISE-GRADE SAP SERVICE DELIVERY

- Dedicated account team
- Encryption for both data at rest and data in transit, SOC 1- & 2-compliant
- 12K ITIL certifications

Visualize and assess Your SAP Journey, and Build a Roadmap to Achieve Your Business Goals

NEXT STEPS





IMPOSSIBLE. DELIVERED.