

DXC Managed Services for Microsoft Dynamics



Maximize the value of your Microsoft Dynamics investment with consistent support and a mechanism for continuous improvement.

Business case

Shifts in market conditions, brutally competitive landscapes and increasing customer expectations are forcing businesses to rapidly deliver new services while operating IT more efficiently. This puts pressure on budgets and forces organizations to optimize operations in order to reduce operating costs. It also allows the ability to create and deliver services with increased agility, flexibility and scalability.

With the increased pace of software updates and pressure on IT to react quickly to changes in the business, maintenance and support costs are taking an increasing amount of the IT budget. Reducing total maintenance and support costs will allow IT staff to focus on strategic efforts instead of on time-consuming maintenance and support.

To help you realize your organization's strategy and growth objectives, DXC Technology provides end-to-end solutions — from implementation through managed services — specifically for the Microsoft Dynamics environment. Our approach focuses on maximizing value while managing risk and providing flexible support options.

To expand the effectiveness of Microsoft Dynamics 365, organizations need a partner with experience and expertise. DXC Managed Services for Microsoft Dynamics focuses on core support and enhancements, and it includes tailored functional and technical support options. Our experts in Microsoft Dynamics understand the importance of user productivity goals in achieving the most value from the solution.



Key benefits

- Access skilled Microsoft Dynamics experts who can help your business increase the value of its investment.
- Adopt new functionalities seamlessly.
- Reduce operating costs.
- Minimize effort spent on routine application maintenance tasks.
- Enable continuous improvement.



DXC Managed Services for Microsoft Dynamics in action

DXC Managed Services for Microsoft Dynamics includes a broad set of functional and technical support services that can be tailored to meet the strategic goals of your business.

We built an enhanced managed service for a European fish production company. By setting up a tailored service desk, service delivery process and application update service, we provided an evergreen solution that can support future needs and growth with controlled costs. Most importantly, the solution includes continuous updates and support, improved functionality across all offices, and relief for an overstretched IT staff.

DXC Managed Services for Microsoft Dynamics features

DXC helps you get the most out of your Microsoft Dynamics applications with administration, support, maintenance and enhancements. Our service can be tailored to your specific needs, and it allows you to spend more time on innovation and planning how to evolve your ecosystem.

- **Support and maintenance.** DXC delivers exceptional, continuous customer service with a global delivery model that can be tailored to accommodate enhancements to support business continuity.
- **Core support and maintenance.** DXC's comprehensive release management strategy enables customers to add new functionality without disrupting the business.
- **Release management.** A global cross-functional team of cloud, industry and application experts plan, document, implement and release changes to facilitate effortless maintenance.
- **Enhancements.** DXC experts work with your business to help you take advantage of the latest enhancements by analyzing their impacts and streamlining the integration and release management process.

About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. With decades of driving innovation, the world's largest companies trust DXC to deploy our enterprise technology stack to deliver new levels of performance, competitiveness and customer experiences. Learn more about the DXC story and our focus on people, customers and operational execution at www.dxc.technology.



Why DXC?

- **Expertise.** DXC's global support centers are staffed by more than 2,500 Dynamics experts who provide tailored managed services to over 5,500 Dynamics customers.
- **Microsoft partnership.** The largest independent Microsoft Dynamics systems integrator, DXC has been a Microsoft Dynamics Inner Circle member for 20 years and has received numerous awards from Microsoft.
- **Business alignment.** We align application delivery to critical business needs so that cost and quality of service support your most important business operations.

Get started

We can develop a support plan tailored to your business needs and goals. Learn more at

[www.dxc.technology/
enterprise_and_cloud_apps](http://www.dxc.technology/enterprise_and_cloud_apps)

Contact us at

www.dxc.technology/contact_us