

Renovate your workplace environment

DXC MyWorkStyle

DXC Workplace Device Services

Benefits

- Create a modern IT environment that features a full life-cycle management solution.
- Identify areas to leverage your existing investments to gain or maintain efficiencies.
- Leverage global standards to optimize repeatable tasks such as imaging, testing and software packaging and distribution.
- Give users a reliable solution that's comparable to the technology they have at home.

Today's workplace requires efficient, reliable ways to give employees a comprehensive, flexible and configurable managed desktop environment. Companies need desktops to accommodate diverse business requirements and user productivity needs with sensitivity to budget expectations and core business goals.

Organizations face many challenges. For starters, many businesses are looking for ways to save money. Like many enterprises, you may spend 30 percent or more of your IT budget procuring and managing computing capabilities for your employees. In addition, your overburdened IT staff may spend too much time on installations, upgrades and patches for those same desktop tools. You may also face reductions in workplace resources that — while essential to your operations — are better allocated elsewhere.

Companies looking to maintain peak efficiency and high morale must keep up with the pace of technological change. Top management asks you to manage competing internal priorities complicated by new technologies while preserving investments. Yet at the same time, you must drive down costs, introduce automation and deploy a globally consistent solution. Knowing the right pace of change and prioritizing tasks takes some doing.

Add to the mix the rise of consumerization. Employees want the tools and services they use at work to be of the same high quality and usability as the tools they use at home. This new reality has challenged long-standing corporate processes and policies. Staying relevant remains difficult, so the IT team must respond quickly as technology changes.

Moving forward, you need to balance your IT budgets and strategy by reducing workplace complexity, while aligning with security processes and supporting the organization's overall workplace environment.

DXC Technology: Your trusted partner

Organizations grappling with these IT issues need to find a trusted partner that can help meet the organization's specific industry needs for heightened security, auditability and reporting accountability.

DXC's Workplace Device Services strive to be the solution that can help organizations succeed in modernizing the IT environment for their workers. This comprehensive service was designed to meet your business requirements. It includes everything from software distribution infrastructure to deploying and managing employee devices.

With Workplace Device Services, users can plan migrations that eliminate interruption, refocus talents and energies on innovative ways to grow the business, drive efficiency and move the organization toward a market-leading position.

We use a series of components to deliver an optimized solution based on your specific IT requirements. Here's a sampling of our services:

- **Managed software distribution.** DXC manages Workplace Device Services' specific infrastructure for your software management system.
- **Delivery acceptance reports and tracking.** We track and report on Workplace Device Services devices, software and other elements added to your environment — from inception to retirement.
- **Image creation, testing and management.** DXC uses your data-verified specifications to create your Workplace Device Services image. Then we test it on strategically selected devices as well as manage and update the image throughout the life of the contract.
- **Operating system servicing.** We can manage the processes for adapting to vendor-initiated operating system updates: testing application compatibility, managing user groups and application experts, managing compliance data and controlling the updates as they flow through your organization.

- **Standardized and integrated workplace software management.** We align your traditional and virtual device management, including application packaging, image creation, user data and distribution. We then adjust your solution based on industry and regulatory requirements regarding your devices — with or without user admin rights. Delivery resource locations are aligned to best suit your needs.
- **Needs management.** We help you select the service levels, device types and security that best meet the needs of each unique user profile.
- **IT investment and maximized integrated devices logistics choices.** We help you choose between new or replacement devices, or refresh existing ones in your environment.

The DXC difference

DXC has a proven track record with workplace innovation:

- We manage 7.5 million desktops for more than 1,100 clients in 150 countries. Each year, DXC responds to more than 42.7 million service desk contacts in 56 languages.
- DXC globally leverages Workplace Device Services delivery centers to provide consistent, reliable and standardized delivery support.
- DXC was named leader in the 2018 Gartner Magic Quadrant for Managed Workplace Services, Europe and North America (Jan 2018).

- DXC has been named a leader in the Everest Digital Workplace Services – Market Trends and PEAK Matrix™ Assessment: Enterprise's Wish is Not Service Provider's Command! (June 2018).
- No one can match the breadth and depth of the DXC portfolio — devices, software, services, printing and global operations.

Next steps toward efficiency, security, reliability

DXC Workplace Device Services was created from our extensive experience managing computing environments across dozens of industries, hundreds of organizations and millions of users. We created a fully managed solution that provides a standardized, configurable and cost-saving alternative to traditional desktop environments.

With DXC Workplace Device Services, you get a complete solution that integrates cleanly with existing and future user services to further increase return on investment and total cost of ownership impact. We cover mobility, managed desktop, Active Directory and more. Let our experts help you renovate your workplace environment with this proactive and minimally disruptive transformation service.

Learn more at
**[www.dxc.technology/
workplace_and_mobility](http://www.dxc.technology/workplace_and_mobility)**

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit dxc.technology.