Customer Voice Survey Analytics: 1Hour Assessment

Next level insights using Dynamics 365 Customer Voice. An enterprise feedback management application to easily keep track of the metrics that matter most to your organization.

Whether tracking information about customers, projects or engaging your colleagues analyzing survey results, Customer Voice will allow for greater insights and decision making.

Overview

This offer is for (1) hour of consulting to demonstrate how Customer Voice is a flexible solution for your organization to analyze feedback so you can better understand your customer relationships. Dynamics Edge can review the current systems in-place and discuss options for implementing Customer Voice. Take this opportunity to begin your Customer Voice adoption.

Our session would include Identifying goals of performance and types of surveys needed. Discuss where data results will be stored and how to best reach your survey takers. Which survey templates to use for your audience and needs. Planning for Integration with Dynamics 365 and the Power Platform (Power Automate, Power BI, Power Apps)

About Dynamics Edge
Our expertise includes Dynamics 365, (CRM) (ERP), Azure and Power Platform.
Experience with GCC, GCC High Clouds, AI & ML, Data Analytics, Power BI, Power
Apps & Power Automate, Microsoft 365, Office 365, SQL Server & Big Data.