



ebcont

IT-Solutions with
Handshake quality

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OFFICE OPERATIONS MADE EASY

Modern Workplace – Cloud Basic Services

Nowadays, who wants to take care of the operation of their own Exchange server for sending e-mails?

A smooth IT basis is necessary, so that you can concentrate on your core competencies, and you will not be held back by IT disruptions or slow support processes.

Challenge:

- ⊖ High costs
- ⊖ Long downtimes in the event of failure
- ⊖ Not being up to date
- ⊖ Manpower required on site
- ⊖ Working in multiple locations or devices difficulties

Solution:

- ✓ Managed services via the cloud
- ✓ Data and failure security
- ✓ Guaranteed compatibility
- ✓ Ongoing updates in operation
- ✓ Productive work on notebook, tablet and smartphone
- ✓ Barrier-free, Accessible, location-independent, all in real time
- ✓ Working on documents at the same time

Our Workflow

Get to know each other

- (free of charge)
- Rough definition of goals and framework conditions

Requirements analysis and inventory

- Joint workshop to define goals
- Single point of contact
- Milestones
- Defining the framework conditions
- Distribution of tasks
- Analysis, documentation, sighting
- Concept development
- Presentation of the results in the form of a workshop
- Making architectural decisions
- Further schedules

Implementation of the project

- Project management
- implementation
- Connection to existing systems
- Compliance and Security
- Testing
- Acceptance and go live

Operation & support

- Managed Workplace
- Service level agreements
- Support
- Service desk
- ITIL
- Monitoring and alerting
- Backup / disaster recovery
- Security and access

Exemplarily
implemented at

Valida
Vorsorge Management

TJP

**FV
JUS**