



Request + Work Management



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Manage workflows and **streamline your internal requests** to the correct systems, managers, auditors, stakeholders, and departments.

The average employee loses 15 minutes a day as a result of **inefficient workflow**. Now, that might not sound like a lot, but **in a business of 100 staff**, that's **6000 hours of lost productivity a year**.

Is your organisation struggling with these challenges?

- ▶ Staff are making mistakes and giving incorrect information
- ▶ Many bottlenecks through query processes
- ▶ Lack of communication across teams
- ▶ Lack of transparency between managers and employees
- ▶ Many different internal systems that don't speak to each other
- ▶ Wasted time on duplicated work

Bad workflows effect people

57%

of employees are affected by
by inefficient workplaces.

48%

of customers are affected by
by inefficient workplaces.

How will it impact your organisation?

- ▶ Streamline business processes
- ▶ Schedule work more efficiently
- ▶ Meet clients' needs faster
- ▶ Utilise resources and assets effectively
- ▶ Create an agile business
- ▶ Boost employee performance

Our technology solution offers

- ▶ Service catalogue and rules
- ▶ Automated workflows
- ▶ Centralised knowledge base



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